Re: SKU3795D & SMW1420P alongCTE on 24/08/2021

Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Mon 6/9/2021 1:45 PM

To: Serene Lim <serene@limyewboo.com>

1 attachments (590 KB)

DS Form_SKU3795D.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at \$1,357.45(all-in).

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene Lim <serene@limyewboo.com> Sent: Saturday, 4 September 2021 1:03 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SKU3795D & SMW1420P alongCTE on 24/08/2021

Hi Hsiao Tong

We propose \$1357.45.

Thank you

Best Regards,

Serene LIM

Lim Yew Boo Spray Paint Co. Blk 10 Sin Ming Industrial Estate, Sector C

#01-10

Singapore 575645

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 3 September 2021 5:48 pm

To: Serene Lim <serene@limyewboo.com>

Subject: Re: SKU3795D & SMW1420P alongCTE on 24/08/2021

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$1,350.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arranaement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene Lim <serene@limyewboo.com> Sent: Friday, 3 September 2021 5:44 pm

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: SKU3795D & SMW1420P alongCTE on 24/08/2021

Hi Hsiao Tong

We are quantifying the below

Cost of repair	\$1050.00
Loss of rental (3 days x \$180 per day)	540.00
LTA search fee	7.45
TOTAL	\$1,597.45

We attached herewith Final Bill, Rental Agreement & LTA receipt.

Thank you & await your reply soonest.

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@limyewboo.com

From: Serene Lim

Sent: Thursday, 26 August 2021 10:37 am **To:** do not reply < donotreply@axa.com.sg>

Cc: filenet-ctom-p-sg@axa.com.hk>

Subject: RE: S1M03GG2_[TP REF:SKU3795D] _Accident Involving SMW1420P & SKU3795D_along_CTE on

24/08/2021 19:00 _PersonalAutoLine

Morning

Pls arrange LKK to contact us.

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@limyewboo.com

From: do not reply <donotreply@axa.com.sg> Sent: Thursday, 26 August 2021 9:39 am **To:** Serene Lim < <u>serene@limyewboo.com</u>>

Cc: filenet-ctom-p-sg@axa.com.hk>

Subject: S1M03GG2 [TP REF:SKU3795D] _Accident Involving SMW1420P & SKU3795D_along_CTE on

24/08/2021 19:00 Personal AutoLine

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to motor.survey@axa.com.sg

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

	List of our motor surveyors:
1.	LKK Auto Consultants Pte Ltd
2.	LBS Automotive Appraisal Pte Ltd
3.	Formteam Consultancy Pte Ltd
4.	VP Appraisal Pte Ltd
5.	Infiniti Appraisal Services
6.	AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Best Regards Shailendra

From: Serene Lim [mailto:serene@limyewboo.com]

Sent: Wednesday, August 25, 2021 6:11 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey < motor.survey@axa.com.sg> Subject: [EXTERNAL] SKU3795D & SMW1420P & SJL3049J ALONG TE ON 24.08.2021

To: Motor Claims Dept (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SKU3795D & SMW1420P & SJL3049J ALONG TE ON 24.08.2021

We are the repairer for Yeo Quee Siong Benjamin the owner of vehicle no. SKU3795D

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co

Blk 10, Sin Ming Industrial Estate, #01-10, Sector C, Singapore 575645

Tel: 64534177 Fax: 64593724 Email: serene@limyewboo.com

Contact Person: Serene Lim Hp: +65 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE

I/ We enclosed herewith a copy of our client SAS Statement for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards Serene LIM

Lim Yew Boo Spray Paint Co

Direct: +65 64545011 Mobile: +65 96852332

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