

RE: SURVEY ASSESSMENT - D21002394MFCV/3 * LKK REF : CC4/FCI21009004/R1ra3// ACC INV GBF7399Z AND SCG6128D ON 20.08.2021**

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Wed 9/1/2021 4:01 PM

To: ERICWOO@MSFIRSTCAPITAL.COM.SG <ERICWOO@MSFIRSTCAPITAL.COM.SG>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Dear Eric,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Thursday, August 26, 2021 3:35 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D21002394MFCV/3

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 26 August, 2021 3:16 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ERICWOO@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D21002394MFCV/3

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Re: Survey Vehicle SCG6128D

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Thu 9/9/2021 3:45 PM

To: 'Lawrence Teo' <lawrenceteo@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>

WITHOUT PREJUDICE

Dear Lawrence

Thank you for your email.

Please liaise with Eric Woo, M/s FCI @ <EricWoo@msfirstcapital.com.sg>

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, September 8, 2021 9:46 AM

To: 'Lawrence Teo' <lawrenceteo@tanchong.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Survey Vehicle SCG6128D

Dear Lawrence,

Thank you for your email.

Dear Jaslin,

Kindly assist.

FYNA Our Ref : CC4/FCI21009004/R1ra3

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Lawrence Teo <lawrenceteo@tanchong.com>

Sent: Wednesday, 8 September, 2021 9:33 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: ASSIGNMENTS@LKKAUTO.COM
Subject: RE: Survey Vehicle SCG6128D
Importance: High

Dear All,

Pending for update.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Lawrence Teo
Sent: Tuesday, August 31, 2021 10:42 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: ASSIGNMENTS@LKKAUTO.COM
Subject: RE: Survey Vehicle SCG6128D

Dear All,

Survey done. So Liability is it clear?

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Lawrence Teo
Sent: Thursday, August 26, 2021 4:26 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: ASSIGNMENTS@LKKAUTO.COM
Subject: RE: Survey Vehicle SCG6128D

Dear Summer,

Kindly arrange 10am. Appt waiting. Monday 31.08.2021

So Liability is clear?

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, August 26, 2021 3:59 PM
To: Lawrence Teo <lawrenceteo@tanchong.com>
Cc: ASSIGNMENTS@LKKAUTO.COM
Subject: RE: Survey Vehicle SCG6128D

Dear Lawrence,

Noted with thanks.

I pass to admin a proceed as DS case.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Lawrence Teo <lawrenceteo@tanchong.com>
Sent: Thursday, 26 August, 2021 3:57 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: ASSIGNMENTS@LKKAUTO.COM
Subject: Re: Survey Vehicle SCG6128D

Dear Summer,

Car not in.

Can Direct Settlement?

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: [+65-64694091](tel:+65-64694091) :: DID: [+65-67038914](tel:+65-67038914) :: Fax: [+65-64697472](tel:+65-64697472)
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

Sent by Iphone

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, August 26, 2021 3:35:56 PM
To: Lawrence Teo <lawrenceteo@tanchong.com>
Cc: ASSIGNMENTS@LKKAUTO.COM <ASSIGNMENTS@LKKAUTO.COM>
Subject: Survey Vehicle SCG6128D

Dear Lawrence,

Is the vehicle SCG 6128D in the workshop?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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