### **CN MOTORS PTE LTD**

Our Ref : CNPL2110-0101 / PC7683C

Your Ref : GZ9925C

Date : 29<sup>th</sup> Oct 2021

1 Kaki Bukit Avenue 6

Blk C #01-41 Autobay@KB

Singapore 417883

#### CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00 Springleaf Tower Singapore 079909 WITHOUT PREJUDICE

Dear Sirs,

# RE: ACCIDENT INVOLVING PC7683C & GZ9925C AT PIE TOWARDS CHANGI AIRPORT B4 EUNOS LINK ON 24.08.2021 @ 13:40HRS

We are instructed by **NAM SENG BUS SERVICE** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **PC7683C** was damaged by vehicle **GZ9925C** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 7% GST)	\$ 9,095.00
2) Loss of Rental for 06 days	\$ 1,560.00
3) LTA Search Fees	\$ 2.00
	\$ 10,657.00

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement & Receipt

Please let us have your cheque for the sum **\$ 10,657.00** made payable to us, **CN MOTORS PTE LTD** in the next 14 days.

Yours faithfully,

CN MOTORS PTE LTD

#### LETTER OF AUTHORISATION

CN Motors Pte Ltd 1 Kaki Bukit Avenue 6 Blk C #01-41 Autobay

NRIC No.:

Date:

24/08/2021

Singapore 417883 Dear Sir. Accident on **Involving Vehicles** Along I/We, the registered owner/driver of vehicle registration no: have involved in the above accident. I/We hereby authorize CN Motors Pte Ltd to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis. I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful. I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence. Your kind co-operation in this matter will be much appreciated. Yours truly, NAM SENG BUS SERVICE Owner's Signature \* (Company's stamp if applicable) Name:

#### WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or (b) Any Personal Injury Claims [Note: This Notice supersedes any inconsistencies found in this Discharge Voucherl

#### MOTOR CLAIMS DISCHARGE VOUCHER

Claimant : NAM SENG BUS SERVICE

Amount : S\$9,990.00

SINGAPORE DOLLARS NINE THOUSAND NINE HUNDRED AND NINETY

ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : PC 7683C Insured Vehicle No. : GZ 9925C

Place of Accident : PIF TWDS

: PIE TWDS CHANGI AIRPORT B4 EUNOS LINK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GREAT WALL INTERIOR RENOVATION PTE LTD

: LEE YONG CHONG Driver Name

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

9,990.00 SS (1) Global Sum

9,990.00 S\$

Claimant Name: NAM SENG BUS SERVICE

NRIC No : 2XXXX600M

11.03.7072 Date Signature

**NAM SENG BUS SERVICE** 

## **CN MOTORS PTE. LTD.**

1 Kaki Bukit Ave 6, Blk C #01-41 Autobay@Kaki Bukit, Singapore 417883 Email: admin@cnmotorspl.com Tel: 6509 5545 Fax: 6509 5567 UEN: 202026492W GST Reg No: 202026492W

# TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Invoice No : CNPL2110-0101

3 Anson Road #16-00

29-Oct-21 Date :

Springleaf Tower

Singapore 079909

Date of Accident : 24-Aug-21

Vehicle No. : PC7683C

Client:

NAM SENG BUS SERVICE

Model Type : TOYOTA HIACE

**HIGHROOF** 

Descriptions			Amount
Lump Sum Repair Cost			8,500.00
	GST 7%	:	595.00
	Total	:	9,095.00

SIN DOLLARS: NINE THOUSAND AND NINETY FIVE ONLY



	HIRING AGREEMENT	
Vehicle No.	Pc 7890X	
Owner	Hup HOE COACH SERVICE	
Hirer	RAMLI BIN ARIFIN	
Address	BLK 492 JURONG WEST 87-41	
	#03-68 s(640492)	
Contact No.	97867527	
Hiring Period	25/8/21 WED 0915HR	
	30/8/21 MON 1235HR	
Hiring Rate	6DAY × \$260/- = \$1560/-	
Hiring Rules	Full tank of diesel at the point of vehicle-hand-over before and after used.	
DOB	All damages, summons and accident's excess during the hiring period are to be borne by the hirer.	
20 9 1961	The standard terms and conditions of hiring services apply over the hiring period.	
Pickup point	Please pickup the vehicle at AUTOBAY AKI BUKIT	
	Attn: Mr Lim 93227087 : Ms Lilian 96881679 : Ms Sandy 97306185	
	NAM SENG BUS SERVICE	

96881679	NAM SENG BUS SERVICE
Signature of Owner  I/C no. S1627039 C  Name: LIM YEW KHIANG  Date: 30 8 21  Flease attach copies of I/C, Driving Licence & Vocation	Signature of hirer  I/C no.  Name: RAMLI BIN ARIFIN  Date: 30821  Donal Licence of the hirer.)

#### INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

GZ9925C

**Date of Accident** 

24/08/2021

Reset

#### % RESULT & RECEIPT

# TP Insurer Enquiry Insurance \_\_\_\_\_\_China Taiping Insurance (Sing... Period of Insurance \_\_\_\_\_\_06/12/2020 - 05/12/2021 Requested By \_\_\_\_\_SUKYI CHONG (CHEW MOTOR ... Requested Date \_\_\_\_\_\_24/08/2021 14:21

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): \$\$2

#### **General Insurance Association**

Records Management Centre GST Registration No: **M400017735** 

#### Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 12 October 2021 10:30 PM

**To:** greatwall67@gmail.com

Subject: ACCIDENT INVOLVING GZ 9925C AND PC 7683C ON 24/08/2021

Our Ref: CC6/CTI21009003/Aes3

12 OCT 2021

#### GREAT WALL INTERIOR RENOVATION PTE LTD

Dear Sir/Madam,

#### ACCIDENT INVOLVING GZ 9925C AND PC 7683C ON 24/08/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

#### Asher Sng (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>

**Sent:** Friday, 4 March 2022 14:54 **To:** Asher Sng (LKKAuto)

Cc: Admin A

Subject: RE: [MANDATE REQUEST] RE: SNM21D204740/C02/GZ9925C/TAYHP / FW: Direct

Settlement - Accident Involving GZ 9925C (OI: CTI - TBA) and PC 7683C (TP: LKK REF -

CC6/CTI21009003/Aes3) on 24/08/2021

Follow Up Flag: Follow up Flag Status: Completed

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please proceed to offer repairer "CN MOTORS PTE LTD" at \$9,997.00 (all-in).

#### Regards,

#### Irene Tay

Claims Department (Motor Division)

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Thursday, 24 February 2022 10:07 PM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sq.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D204740/C02/GZ9925C/TAYHP / FW: Direct Settlement - Accident Involving GZ

9925C (OI: CTI - TBA) and PC 7683C (TP: LKK REF - CC6/CTI21009003/Aes3) on 24/08/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM21D204740/C02/GZ9925C/TAYHP

Dear Sirs.

We refer to the above matter.

The accident occurred when our insured lost control and hit third party vehicle. We are of the opinion that BOLA scenario 36 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " CN MOTORS PTE LTD " at \$9,997.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 19,333.26	\$ 9,095.00
2. Loss of Rental (6days x \$260)	\$ 1,560.00	\$ 900.00 (6days x \$150)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 20,895.26	\$ 9,997.00

Enclosed here with all the relevant documents for your perusal.

#### For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersna@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Friday, 27 August 2021 6:52 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: FW: SNM21D204740/C02/GZ9925C/TAYHP / FW: Direct Settlement - Accident Involving GZ 9925C (OI: CTI - TBA)

and PC 7683C (TP: LKK REF - CC6/CTI21009003/Aes3) on 24/08/2021

Dear Sir/Mdm,

Enclosed herewith insured GIA REPORT.

Regards,

#### Irene Tay

Executive

Claims Department (Motor Division)

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Friday, August 27, 2021 4:38 PM

 $\textbf{To:} \ \underline{\text{suli@lkkauto.com}}; \ Admin \ A < \underline{\text{admin-a@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Irene \ Tay >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{AsherSng@lkkauto.com}} >; \ Asher \ Sng \ (LKKAuto) < \underline{\text{Asher$ 

<irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204740/C02/GZ9925C/TAYHP / FW: Direct Settlement - Accident Involving GZ 9925C (OI: CTI - TBA)

and PC 7683C (TP: LKK REF - CC6/CTI21009003/Aes3) on 24/08/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D204740/C02/GZ9925C/TAYHP.

Dear Irene.

Pls revert LKK.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sq.cntaiping.com">cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

#### **Chong Boon Sen**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) < suli@lkkauto.com > Sent: Friday, 27 August 2021 12:35 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving GZ 9925C (OI: CTI - TBA) and PC 7683C (TP: LKK REF -

CC6/CTI21009003/Aes3) on 24/08/2021

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recogn	ize the sender and know the content is safe.
Dear Si	r / Madam,
	We refer to the above matter.
	We have inspected third party vehicle PC 7683C at M/s NEW HOCK TECK MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.
	Enclosed for your perusal is:  - TP GIA report
	Please be informed that the estimated cost of repair is not ready yet.
	We will revert to you on preliminary advice in due course.
	Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.
	Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

*Note: We are on work from home arrangement. All correspondence should be made via email. documents will be in softcopy. Any inconvenience caused is much regretted.	Submission of claim related
Thank you.	
Best Regards,	
Su Li  Admin Support	
I WW Auto Consultants Pto I td	