

FW: SNM21D204740/C02/GZ9925C/TAYHP / FW: Direct Settlement - Accident Involving GZ 9925C (OI : CTI - TBA) and PC 7683C (TP : LKK REF - CC6/CTI21009003/Aes3) on 24/08/2021

Irene Tay <irene.tay@sg.cntaiping.com>

Fri 8/27/2021 6:52 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

 2 attachments (5 MB)

TP GIA REPORT.pdf; GZ9925C.pdf;

Dear Sir/Mdm,

Enclosed herewith insured GIA REPORT.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, August 27, 2021 4:38 PM

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204740/C02/GZ9925C/TAYHP / FW: Direct Settlement - Accident Involving GZ 9925C (OI : CTI - TBA) and PC 7683C (TP : LKK REF - CC6/CTI21009003/Aes3) on 24/08/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D204740/C02/GZ9925C/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 27 August 2021 12:35 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GZ 9925C (OI : CTI - TBA) and PC 7683C (TP : LKK REF - CC6/CTI21009003/Aes3) on 24/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle PC 7683C at M/s NEW HOCK TECK MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd