

## Cecilia Chong (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Tuesday, 8 February 2022 4:53 PM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D204789/C02/SKF1676G/TANKL / FW: Direct Settlement - Accident Involving SKF 1676G (OI : CTI - TBA) and SLL 7030L (TP : LKK REF - CC6/CTI21008999/g3) on 26/08/2021

[Confidential]

Dear Cecilia,

We refer to your email below.

Please proceed to offer up to \$3,418.00(all-in).

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Friday, January 7, 2022 12:06 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** FW: SNM21D204789/C02/SKF1676G/TANKL / FW: Direct Settlement - Accident Involving SKF 1676G (OI : CTI - TBA) and SLL 7030L (TP : LKK REF - CC6/CTI21008999/g3) on 26/08/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**GENTLE REMINDER**

Your ref : **SNM21D204789**

Our ref : CC6/CTI21008999/g3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SKF 1676G (OI) & SLL 7030L (TP) ON 26/08/2021**

We refer to the above matter.

This is a case of BOLA \$15. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**MODERN AUTOMOTIVE PTE LTD**" at **\$3,418.00 (all-in).**

The summary is as follows: -

|                                     | Amount<br>Claimed | Amount Revised              |
|-------------------------------------|-------------------|-----------------------------|
| 1. Cost of Repair (w/GST)           | \$ 5,095.51       | \$ 2,996.00                 |
| 2. Loss of Use (3days x \$80.00)    | \$ 240.00         | \$ 180.00 (3days x \$60.00) |
| 3. Loss of Income (3days x \$80.00) | \$ 240.00         | \$ 240.00 (3dayx \$80.00)   |
| 4. LTA/ GIA Search Fee              | \$ 7.45           | \$ 2.00                     |
| Total                               | \$ 5,582.96       | <b><u>\$ 3,418.00</u></b>   |

\*\*03 days recommendation for repair.

**NOTE: TP informed the claim of LOU and LOI is due to that vehicle belong to his company and hence did not rent another car.**

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Tuesday, 26 October 2021 6:00 pm

**To:** [KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)

**Subject:** RE: SNM21D204789/C02/SKF1676G/TANKL / FW: Direct Settlement - Accident Involving SKF 1676G (OI : CTI - TBA) and SLL 7030L (TP : LKK REF - CC6/CTI21008999/g3) on 26/08/2021

Your ref : **SNM21D204789**

Our ref : CC6/CTI21008999/g3

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Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

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