

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 31 August 2021 11:14 AM
To: Woon Meng
Subject: RE: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK
REF : CC4/AIG21008967/es3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Woon Meng <woonmeng@singnet.com.sg>
Sent: Monday, 30 August 2021 2:56 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

Dear Asher,

We refer to the matter below for your kind attention.

Kindly assist to find the link below for the video for your reference.

Link: https://drive.google.com/file/d/1nVs7_YRjdxp5tzmOgm1HhvpDv1b_FoPd/view?usp=sharing

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578)

Tel : 63161131 / 63161151 || Fax : 63167050

From: Woon Meng <woonmeng@singnet.com.sg>

Sent: Monday, 30 August 2021 2:15 PM

To: 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>

Subject: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

Dear Asher,

We refer to the matter below for your kind attention.

We have tried contacting you but you were unreachable. Please assist to return our call for this case on priority basis.

We await your call.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578)

Tel : 63161131 / 63161151 || Fax : 63167050

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Monday, 30 August 2021 2:00 PM

To: Woon Meng <woonmeng@singnet.com.sg>

Subject: RE: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

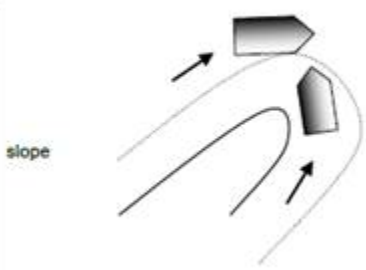
'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

We have review the video footage however the video show that both vehicle turning in the own lane, therefore we are of the opinion that BOLA 32 is applied in this case.

	CAR PARK			
32.		<p>Vehicle X – Moving and turning up / down slope</p> <p>Vehicle Y – Moving and turning down / up slope</p> <p>Reason: Both vehicle should exercise caution</p>	50%	50%

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Woon Meng <woonmeng@singnet.com.sg>

Sent: Monday, 30 August 2021 1:55 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

Dear Asher,

We refer to the matter below for your kind attention.

Please advise if you have viewed the video footage emailed to you earlier on.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578)

Tel : 63161131 / 63161151 || Fax : 63167050

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 30 August 2021 1:52 PM

To: Woon Meng <woonmeng@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

Enclosed a copy of our insured report for your easy reference.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Woon Meng <woonmeng@singnet.com.sg>

Sent: Monday, 30 August 2021 1:50 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

Dear Asher,

We refer to the matter below for your kind attention.

Kindly assist to provide your insured's accident report.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578)

Tel : 63161131 / 63161151 || Fax : 63167050

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 30 August 2021 12:18 PM

To: Woon Meng <woonmeng@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

'WITHOUT PREJUDICE'

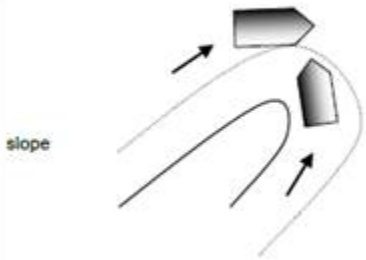
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to the above matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

	CAR PARK			
32.		<p>Vehicle X – Moving and turning up / down slope</p> <p>Vehicle Y – Moving and turning down / up slope</p> <p>Reason: Both vehicle should exercise caution</p>	50%	50%

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Woon Meng <woonmeng@singnet.com.sg>

Sent: Monday, 30 August 2021 11:41 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

Importance: High

Dear Asher,

We refer to the matter below for your kind attention.

May we follow-up if your insured has lodged the accident report and the liability for this case.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578)

Tel : 63161131 / 63161151 || Fax : 63167050

From: Woon Meng <woonmeng@singnet.com.sg>

Sent: Friday, 27 August 2021 2:01 PM

To: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Su Li (LKK Auto)' <suli@lkkauto.com>

Subject: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

Dear Asher,

We refer to the matter below for your kind attention.

May we follow-up if your insured has lodged the accident report and the liability for this case.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578)

Tel : 63161131 / 63161151 || Fax : 63167050

From: Woon Meng <woonmeng@singnet.com.sg>

Sent: Thursday, 26 August 2021 5:29 PM

To: 'Su Li (LKK Auto)' <suli@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

Dear Su Li/ Asher,

We refer to the matter below for your kind attention.

Kindly assist to find enclosed link for the video for your reference. May we follow-up if your insured has lodged the accident report and the liability for this case.

Link: <https://drive.google.com/file/d/1sUsKpdrvBhXHIn8sGRsTsFeUmEkVV7qlm/view?usp=sharing>

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578)

Tel : 63161131 / 63161151 || Fax : 63167050

From: Woon Meng <woonmeng@singnet.com.sg>

Sent: Thursday, 26 August 2021 1:34 PM

To: 'Su Li (LKK Auto)' <suli@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

Dear Su Li,

We refer to the matter below for your kid attention.

Kindly assist to find enclosed video for your reference.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578)

Tel : 63161131 / 63161151 || Fax : 63167050

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 26 August 2021 1:30 PM

To: Woon Meng <woonmeng@singnet.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident till date..

Please provide us the following.

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***

Please note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Woon Meng <woonmeng@singnet.com.sg>
Sent: Thursday, August 26, 2021 1:23 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

Dear Su Li,

We refer to the matter below for your kind attention.

Kindly assist to find enclosed for the GIA report for your reference.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23
#01-06 Midview Building, Singapore (659578)
Tel : 63161131 / 63161151 || Fax : 63167050

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 26 August 2021 10:23 AM
To: Woon Meng <woonmeng@singnet.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

Without Prejudice

Dear Sir/Madam,

Kindly provide us **a copy of your client GIA Report** for our necessary action.

Please be informed that we are currently **pending for our principal to release OI GIA report**.

Kindly note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Woon Meng <woonmeng@singnet.com.sg>
Sent: Thursday, August 26, 2021 9:23 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

Dear Asher,

We refer to the matter below for your kind attention.

Kindly assist to advise if your insured has lodged the accident report and the liability for this case.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23
#01-06 Midview Building, Singapore (659578)
Tel : 63161131 / 63161151 || Fax : 63167050

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 25 August 2021 8:53 PM
To: Woon Meng <woonmeng@singnet.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021 LKK REF : CC4/AIG21008967/es3

Without Prejudice

Dear Sir/Madam,

Kindly provide us **a copy of your client GIA Report** for our necessary action.

Please be informed that we are currently **pending for our principal to release OI GIA report**.

Kindly note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Woon Meng <woonmeng@singnet.com.sg>

Sent: Wednesday, August 25, 2021 7:34 PM

To: SUR <sur@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Accident Involving GBG8143H & SMD3030T (AIG Insured) On 25 Aug 2021

Dear Sir/Madam

We refer to the above accident.

Kindly be advised that we will be assisting our client, owner of vehicle no: GBG8143H to submit a third party claim against your insured vehicle. We would like to proceed with direct settlement. Please arrange for your surveyor to liaise with us for an inspection on our client's Vehicle at your earliest convenience.

Location : 50, Bukit Batok St 23 # 01- 06 Midview Building (S) 659578

Thank you.

Woon Meng Motor Pte Ltd

Tel : 63161131

Fax : 63167050