

RE: SNM21D204680/C02/SJM9949S/THAMYL / FW: Direct Settlement - Accident Involving SJM 9949S (OI : CTI - TBA) and SHB 4473L (TP : LKK REF - CC3/CTI21008962/Ves3) on 22/08/2021

Pauline Tham <pauline.tham@sg.cntaiping.com>

Mon 9/6/2021 12:10 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

 1 attachments (1 MB)

SJM9949S - oi report.pdf;

Hi Su Li

OI report attached.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, August 31, 2021 4:58 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204680/C02/SJM9949S/THAMYL / FW: Direct Settlement - Accident Involving SJM 9949S (OI : CTI - TBA) and SHB 4473L (TP : LKK REF - CC3/CTI21008962/Ves3) on 22/08/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D204680/C02/SJM9949S/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 31 August 2021 10:53 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJM 9949S (OI : CTI - TBA) and SHB 4473L (TP : LKK REF - CC3/CTI21008962/Ves3) on 22/08/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Boon Sen,

Insured vehicle amended.

We have inspected third party vehicle SHB 4473L at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**
- **LTA Search**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, August 27, 2021 5:46 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving JLW 7215 (OI : CTI - TBA) and SHB 4473L (TP : LKK REF - CC3/CTI21008962/Ves3) on 22/08/2021

Dear Boon Sen,

Noted with thanks.

We will check with workshop and get back to you.

Sorry for your inconvenience caused.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, August 27, 2021 5:37 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving JLW 7215 (OI : CTI - TBA) and SHB 4473L (TP : LKK REF - CC3/CTI21008962/Ves3) on 22/08/2021

Su Li,

Our insured don't have Malaysian vehicle.. behind got the suffix? If not I cannot register case as cannot find policy.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 27 August 2021 1:58 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving JLW 7215 (OI : CTI - TBA) and SHB 4473L (TP : LKK REF - CC3/CTI21008962/Ves3) on 22/08/2021

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Dear Boon Sen,

Insured car plate correct is JLW 7215. which car plate i need to amend?

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, August 27, 2021 1:50 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving JLW 7215 (OI : CTI - TBA) and SHB 4473L (TP : LKK REF - CC3/CTI21008962/Ves3) on 22/08/2021

Dear Su Li,

Can resend LKK DS email after amend insured car plate?

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Thank you

Chong Boon Sen

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 27 August 2021 9:24 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving JLW 7215 (OI : CTI - TBA) and SHB 4473L (TP : LKK REF - CC3/CTI21008962/Ves3) on 22/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 4473L at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd