

Our Ref: CT0821/SHA2993X/CK(st)
Date: 02.09.2021



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 24.08.2021 INVOLVING SHA2993X & SLD 359C ALONG MOULMEIN RD

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHA2993X, which was involved in the captioned accident with your insured vehicle No SLD 359C.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,818.87
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **4,647.12**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
☒ LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHA2993X , SLD359C
MOULMEIN RD****ON 24-Aug-21 08:20**

I / We

KHOO CHAU HWANG W... (Hirer) NRIC No.: **SXXXX827J**

and/or

(Relief) NRIC No.: **SXXXX827J**

Taxi Number

SHA2993X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

24-Aug-2021

Name of Hirer

KHOO CHAU HWANG WINGO

Hirer NRIC

SXXXX827J

Signature :



Address

**533 WOODLANDS DRIVE 14 #12-577
730533**

Contact No.

96914454

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00006372101 Claim No : SNM21D204790/C02/SLD359C/CHNGPW
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : S\$4,430.00
SINGAPORE DOLLARS FOUR THOUSAND FOUR HUNDRED AND THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 2993X
Insured Vehicle No. : SLD 359C

Date of Loss : 24/08/2021
Place of Accident : MOULMEIN RD, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : RABBIT CAR RENTAL PTE LTD
Driver Name : SHALANI THEVI SUBRAMANIAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	4,430.00
=====		
TOTAL	S\$	4,430.00
=====		

Claimant Name: COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : _____

Date : 13/11/21

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 24.08.2021

VEHICLE NO
SHA2993X

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
18.04.2019

CHASSIS CODE
KMHC851CVKU141877

INV. NO/DATE
91591347 31.08.2021

JOB NO.
305484131

ODOMETER READING
DATE/TIME IN
24.08.2021 09:05

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0596	PANEL ASSY-REAR DOOR LH#	1	1,789.90	20.00	1,431.92
0002	03-01-0104-2061	CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
0003	28-01-9999-2023	APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
SUB-TOTAL :						1,789.04

JOB NATURE

0001	PB	PANEL BEATING		700.00		700.00
0002	SP	SPRAYPAINT CHARGE		750.00		750.00
0003	17-01	CHECK ALL LIGHTING		20.00		20.00
0004	L	TRANSFER DOOR PART		60.00		60.00
0005	20-05	ADVERTISMENT STICKER-DOOR		50.00		50.00

ComfortDelGro Engineering Pte Ltd
Head Office:

205 Braddell Road
Singapore 579701

Please kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91591347	3,818.87	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA2993X

**MAKE
HYUNDAI**

MODEL
IONIQ(G2)

DATE OF REG
18.04.2019

CHASSIS CODE
KMHC851CVKU141877

INV. NO/DATE
91591347 31.08.2021

JOB NO.
305484131

ODOMETER READING

DATE/TIME IN
24.08.2021 09:05

[illegible]

Items total		3,569.04
Add GST @	7.000 %	249.83
Invoice amount		3,818.87

Issued by : KATHERINETAN 31.08.2021 17:00:44
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
05 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91591347	3,818.87	

Our Ref: CT21080360

Date: 31 August 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 24/08/2021 @ 08:20 hrs
ALONG MOULMEIN RD
INVOLVING SLD359C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2993X** (the "Taxi"). The Taxi was hired to **KHOO CHAU HWANG WINGO IC NO SXXXX827J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	24 Aug 2021 / 10:08:19		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLD359C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210824100819918775

Search Date / Time: 24 Aug 2021 08:20:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

577 2993 X

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 6 October 2021 9:38 AM
To: LUSIONT96@GMAIL.COM
Subject: ACCIDENT INVOLVING SLD 359C AND SHA 2993X ON 24/08/2021

Our Ref: CC3/CTI21008961/Ves3

06 OCT 2021

RABBIT CAR RENTAL PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLD 359C AND SHA 2993X ON 24/08/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Saturday, 6 November 2021 12:49 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Asher

Please proceed to resolve third party claim at [\\$ 4,439.53 \(all-in\).](#)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, October 25, 2021 10:23 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

[Strictly Confidential]

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Your ref : SNM21D204790/C02/SLD359C/CHNGPW

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit from the slip road and third party vehicle that make a Uturn.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,439.53(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,464.09	\$ 3,818.87
2. Loss of Rental (4days x \$125.19)	\$ 500.76	\$ 438.17 (3.5days x \$125.19)
3. Loss of Income (4days x \$80)	\$ 320.00	\$ 175.00 (3.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 7,292.34	\$ 4,439.53

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 5 October 2021 10:14 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Asher

Attached herewith our insured SAS report for your perusal.

NOTICE :

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Adeline Chng
Sent: Thursday, September 9, 2021 7:49 PM
To: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

Dear Asher

Please be advised that our insured has yet to file accident report.

We have sent final reminder to our insured.

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Thank you.

Adeline Chng
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, 8 September 2021 11:59 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

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Hi Adeline,

We refer to the above matter.

Kindly advice if insured reported, if so please forward us a copy.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 30 August 2021 9:36 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

Dear Su Li/Asher

Please be informed that our insured has yet to file SAS report.

We will send letter to our insured accordingly.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 27 August 2021 2:51 PM

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM21D204790/C02/SLD359C/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 27 August 2021 10:03 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 2993X at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd