

Our Ref: CT0821/SHA2993X/CK(st)  
Date: 02.09.2021



CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

**Without Prejudice**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 24.08.2021 INVOLVING SHA2993X & SLD 359C ALONG MOULMEIN RD**

**Workshops**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA2993X, which was involved in the captioned accident with your insured vehicle No SLD 359C.

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	3,818.87
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **4,647.12**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHA2993X , SLD359C  
MOULMEIN RD****ON 24-Aug-21 08:20**

I / We

**KHOO CHAU HWANG W...** (Hirer) NRIC No.: **SXXXX827J**

and/or

(Relief) NRIC No.: **SXXXX827J**

Taxi Number

**SHA2993X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**24-Aug-2021**

Name of Hirer

**KHOO CHAU HWANG WINGO**

Hirer NRIC

**SXXXX827J**

Signature :



Address

**533 WOODLANDS DRIVE 14 #12-577  
730533**

Contact No.

**96914454**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00006372101 Claim No : SNM21D204790/C02/SLD359C/CHNGPW  
Claimant : COMFORT TRANSPORTATION PTE LTD  
Amount : S\$4,430.00  
SINGAPORE DOLLARS FOUR THOUSAND FOUR HUNDRED AND THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 2993X

Insured Vehicle No. : SLD 359C

Date of Loss : 24/08/2021

Place of Accident : MOULMEIN RD, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : RABBIT CAR RENTAL PTE LTD

Driver Name : SHALANI THEVI SUBRAMANIAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 4,430.00
=====	
TOTAL . . . . .	S\$ 4,430.00
=====	

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Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Date : 13/11/21

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

**GST REG. NO. M2-8921817-3**
**TAX INVOICE**
**COMPANY REG. NO.: 199506048W**
**Page: 1**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 24.08.2021

**VEHICLE NO**  
SHA2993X

**MAKE**  
HYUNDAI

**MODEL**  
IONIQ(G2)

**DATE OF REG**  
18.04.2019

**CHASSIS CODE**  
KMHC851CVKU141877

**INV. NO/DATE**  
91591347 31.08.2021

**JOB NO.**  
305484131

**ODOMETER READING**
**DATE/TIME IN**  
24.08.2021 09:05

S/No	Part No.		Qty	Unit Price	%Disc	Net
<b>PART REQUISITION</b>						
0001	04-01-0104-0596	PANEL ASSY-REAR DOOR LH#	1	1,789.90	20.00	1,431.92
0002	03-01-0104-2061	CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
0003	28-01-9999-2023	APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
<b>SUB-TOTAL :</b>						<b>1,789.04</b>

**JOB NATURE**

0001	PB	PANEL BEATING		700.00		700.00
0002	SP	SPRAYPAINT CHARGE		750.00		750.00
0003	17-01	CHECK ALL LIGHTING		20.00		20.00
0004	L	TRANSFER DOOR PART		60.00		60.00
0005	20-05	ADVERTISMENT STICKER-DOOR		50.00		50.00

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91591347	3,818.87	

**GST REG. NO. M2-8921817-3**
**TAX INVOICE**
**COMPANY REG. NO.: 199506048W**  
**Page: 2**

8010012

**CHINA TAIPING INSURANCE CO (S)PTE LTD**  
**SPRINGLEAF TOWER**
**3 ANSON ROAD #16-00**  
**SINGAPORE SG 079909**
**CONTACT NO: 62222366**
**VEHICLE NO**  
**SHA2993X**
**MAKE**  
**HYUNDAI**
**MODEL**  
**IONIQ(G2)**
**DATE OF REG**  
**18.04.2019**
**CHASSIS CODE**  
**KMHC851CVKU141877**
**INV. NO/DATE**  
**91591347 31.08.2021**
**JOB NO.**  
**305484131**
**ODOMETER READING**
**DATE/TIME IN**  
**24.08.2021 09:05**

S/No	Part No.		Qty	Unit Price	%Disc	Net
0006	20-05	ADVERTISEMENT STICKER-FENDER		200.00		200.00
SUB-TOTAL				:		1,780.00

Items total	3,569.04
Add GST @ 7.000 %	249.83
Invoice amount	3,818.87

**Issued by : KATHERINETAN 31.08.2021 17:00:44**  
**Repair type : CLSO/57/57**  
**Payment Type/Term: /Credit 30 days**

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THIS THERE IS ADDITIONAL DANGEROUS FOR THE COMPANY'S RESPONSIBILITY FOR CARS OR OTHER VEHICLES BELONGING TO CUSTOMERS AND VEHICLES ARE TO BE USED AT THE OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY AFTER DELIVERY AND SIGN A RECEIPT WITHIN 1 HOUR OF DELIVERY. IF THE CUSTOMER DOES NOT SIGN A RECEIPT WITHIN 1 HOUR OF DELIVERY, THE COMPANY WILL BE RESPONSIBLE FOR THE VEHICLE'S CONDITION AT THE TIME OF DELIVERY.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF THE AMOUNT DUE AND NOT PAID BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT. ALL AFTER 30 DAYS FROM THE DATE OF DELIVERY.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON DELIVERY AND ADVISE THE COMPANY OF ANY DEFECTS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL BE DEEMED TO HAVE ACCEPTED THE INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**
**Head Office:**  
**205 Braddell Road**  
**Singapore 579701**
**Please note that no receipt shall be issued unless requested.**
**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91591347	3,818.87	

Our Ref: CT21080360

Date: 31 August 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      24/08/2021    @   08:20 hrs  
ALONG                                MOULMEIN RD  
INVOLVING                        SLD359C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2993X** (the "Taxi"). The Taxi was hired to **KHOO CHAU HWANG WINGO IC NO SXXXX827J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time:	24 Aug 2021 / 10:08:19		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLD359C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210824100819918775

Search Date / Time: 24 Aug 2021 08:20:00  
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

SNM 2993 X



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 6 October 2021 9:38 AM  
**To:** LUSIONT96@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SLD 359C AND SHA 2993X ON 24/08/2021

**Our Ref: CC3/CTI21008961/Ves3**

06 OCT 2021

**RABBIT CAR RENTAL PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLD 359C AND SHA 2993X ON 24/08/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

---

**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Saturday, 6 November 2021 12:49 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Asher

Please proceed to resolve third party claim at [\\$ 4,439.53 \(all-in\).](#)

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Monday, October 25, 2021 10:23 PM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** [MANDATE REQUEST] RE: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

[Strictly Confidential]

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Your ref : SNM21D204790/C02/SLD359C/CHNGPW

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit from the slip road and third party vehicle that make a Uturn.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,439.53(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,464.09	\$ 3,818.87
2. Loss of Rental (4days x \$125.19)	\$ 500.76	\$ 438.17 (3.5days x \$125.19)
3. Loss of Income (4days x \$80)	\$ 320.00	\$ 175.00 (3.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 7,292.34	<b>\$ 4,439.53</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Tuesday, 5 October 2021 10:14 AM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

[Strictly Confidential]

**Without Prejudice, Save as to Costs**

Dear Asher

Attached herewith our insured SAS report for your perusal.

### **NOTICE :**

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**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Adeline Chng  
**Sent:** Thursday, September 9, 2021 7:49 PM  
**To:** 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

Dear Asher

Please be advised that our insured has yet to file accident report.

We have sent final reminder to our insured.

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**Thank you.**

**Adeline Chng**  
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, 8 September 2021 11:59 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

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Hi Adeline,

We refer to the above matter.

Kindly advice if insured reported, if so please forward us a copy.

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Monday, 30 August 2021 9:36 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

Dear Su Li/Asher

Please be informed that our insured has yet to file SAS report.

We will send letter to our insured accordingly.

## **NOTICE :**

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 27 August 2021 2:51 PM

**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D204790/C02/SLD359C/CHNGPW / FW: Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM21D204790/C02/SLD359C/CHNGPW.

Dear Adeline,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Friday, 27 August 2021 10:03 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLD 359C (OI : CTI - TBA) and SHA 2993X (TP : LKK REF - CC3/CTI21008961/Ves3) on 24/08/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 2993X at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**