RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLT884T vs SJL1618E (OI) on D.O.A.: 22/08/2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Wed 8/25/2021 10:16 AM

To: 'Subramaniam, Divyashni' < Divyashni.Subramaniam@aig.com>; Admin A < admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Teo, Ericweihong' < Ericweihong. Teo@aig.com >; 'Hor, Yinrul' < Yinrul. Hor@aig.com >

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com >

Sent: Wednesday, 25 August, 2021 9:19 AM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Teo, Ericweihong < Ericweihong. Teo@aig.com >; Hor, Yinrul < Yinrul. Hor@aig.com >

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLT884T vs SJL1618E (OI) on D.O.A.: 22/08/2021

Hi,

Please refer to the enclosed request from Alfred Auto Services & Supplies.

Kindly carry out Policy coverage verification <u>first</u> before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: alfredautoss@gmail.com <alfredautoss@gmail.com>

Sent: Tuesday, August 24, 2021 7:19 PM

To: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Cc: alfredautoss@gmail.com

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJL1618E AND SLT884T ON

22/08/2021

dear sirs

can arrange LKK auto consultants pte ltd to survey our client vehicle.

From: Subramaniam, Divyashni

Sent: Tue, 24 Aug 2021 10:41:23 +0000

To: alfredautoss@gmail.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Teo, Ericweihong, Hor, Yinrul

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJL1618E AND

SLT884T ON 22/08/2021

Without Prejudice

Your Reference: SLT884T

Our Reference: SJL1618E

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee **Priority Services** Jeffrey Ong Leng Kiat **Priority Services** Jimmy Lee **Priority Services EC** Looi Automobile Inspection Services Pte Ltd Pang Kiah Keen (Frankie) Formteam Adjusters Pte Ltd Ng You Han Formteam Adjusters Pte Ltd Soon HanXin (Gary) Formteam Adjusters Pte Ltd Chow Bo Xiong Formteam Adjusters Pte Ltd Chua Soo Teck (Benjamin) Formteam Adjusters Pte Ltd You Jin Feng Formteam Adjusters Pte Ltd Li Lewei Formteam Adjusters Pte Ltd Henry Ng Formteam Adjusters Pte Ltd Kenji Tan Formteam Adjusters Pte Ltd Terrence Low

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

<u>Divyashni.Subramaniam@aig.com</u> | <u>www.aig.sg</u>

From: Alfred Quah alfredautoss@gmail.com>

Sent: Tuesday, August 24, 2021 3:30 PM

To: AIG SGP, Claims-Survey < <u>AIGSGP ClaimsSurvey@aig.com</u>>

Subject: [EXTERNAL] TP CLAIM

This message is from an external sender; be cautious with links and attachments.

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG BUILDING 78 SHENTON WAY

09-16 Singapore 079120

Motor Claim Department (URGENT)

[WITHOUT PREJUDICE SAVE AS TO COSTS]

ACCIDENT INVOLVING SLT884T AND SJL1618E ON 22/08/2021 19';45 (SGT) at 391A ORCHARD RD SINGAPORE 238873

NGEE ANN CITY BASEMENT 3 CAR PARK EXIT GANTRY

DEAR SIRS

We act for Tan Reena whose vehicle SLT884T Was damaged in the above accident As a result of the accident our clients vehicle was damaged before our client proceeded to repair the damaged

vehicle, Please let us know within 2 working days of your receipt of this notice whether you like to conduct a (PRE-REPAIR SURVEY).

OUR CLIENT VEHICLE IS AT THE FOLLOWING ADDRESS

ALFRED AUTO SERVICES & SUPPLIES

BLK5035 # 01-351 ANG MO KIO IND PK2 SINGAPORE 569538

PERSON IN CHARGE ALFRED QUAH @ 91454773

IN COMPLIANCE WITH THE NIMA PROTOCOL PLEASE LET US HAVE YOUR 10 SURVEYORS

IF WE DO NOT RECEIVE ANY REPLY FROM YOU WITHIN THE STIPULATED TIME LINE OUR CLIENT SHALL PROCEED TO REPAIR THE VEHICLE WITHOUT FURTHER

REFERENCE TO YOU.

Thank you.

Best Regards,

Alfred QUAH (Mr)

Alfred Auto Services & Supplies

ACRA: 391089/00E

HP/WhatsApp: 9145-4773

Tel: 6483-4586

Fax: 6483-4882

Email: alfredautoss@gmail.com

Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,

Singapore 569538

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