

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, August 25, 2021 4:28 PM  
**To:** Ong Shiying  
**Cc:** Jason; Ashley Chia; Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: S1M03GF3\_[TP REF:SMK289Y] \_Accident Involving SHD6653K & SMK289Y\_along\_Singapore on 25/08/2021 0.0\_PersonalAutoLine \*\*\* LKK REF: CC4/ASM21008943/Upa3

**Categories:** HMK

Dear Sir / Madam,

We refer to the above matter.

**Please provide us the following.**

- **evidence i.e. video and scene photo**
- **PIR result (if any)**
- **GIA / police report**
- **Estimated cost of repair**

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Ong Shiying <[shiying.ong@fastechnauto.com.sg](mailto:shiying.ong@fastechnauto.com.sg)>

**Sent:** Wednesday, 25 August, 2021 1:44 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>; Jason <[Jason@fastechnauto.com.sg](mailto:Jason@fastechnauto.com.sg)>; Ashley Chia <[ashley.chia@fastechnauto.com.sg](mailto:ashley.chia@fastechnauto.com.sg)>

**Subject:** [EXTERNAL] RE: S1M03GF3\_[TP REF:SMK289Y] \_Accident Involving SHD6653K & SMK289Y\_along\_Singapore on 25/08/2021 0.0\_PersonalAutoLine

Without Prejudice

Dear Sir / Madam,

Please arrange (LKK Auto Consultants Pte Ltd) to conduct the pre- repair survey.

Thank You

Best Regards,  
Shiying  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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**From:** do not reply [<mailto:donotreply@axa.com.sg>]

**Sent:** Wednesday, August 25, 2021 1:15 PM

**To:** Ong Shiying <[shiying.ong@fastechauto.com.sg](mailto:shiying.ong@fastechauto.com.sg)>

**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>

**Subject:** S1M03GF3\_[TP REF:SMK289Y] \_Accident Involving SHD6653K & SMK289Y\_along\_Singapore on 25/08/2021  
0.0\_PersonalAutoLine

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)**

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:	
1.	LKK Auto Consultants Pte Ltd
2.	Vicom Ltd
3.	AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

**If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.**

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Santosh

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**From:** Ong Shiyong [mailto:[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)]  
**Sent:** Wednesday, August 25, 2021 12:01 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Subject:** [EXTERNAL] REQUEST FOR PRE-REPAIR INSPECTION FOR SMK 289Y DOA: 25.08.2021

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: SHD 6653K.

Date of accident: 25/08/2021

Please arrange Pre-repair Inspection for my client's vehicle no: SMK 289Y.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,  
Shiyong  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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