

**LETTER OF DEMAND**Your Ref: CC4/LPC 21008941/es3Our Ref: SF 2113HTo: Longpac Insurance

Dear Sirs,

ACCIDENT INVOLVING SF 2113H & GBD181AD ON 23/08/2021We are claiming on behalf of our client Stanley Soh Tee Chuanowner of vehicle number SF 2113H involved in accident on 23/08/2021with vehicle GBD181AD along/at PTE Woods CTE / SUE Exit

Description of claims:

Cost of Repairs	\$ <u>17,522.89</u>	(incl 7% GST)
Loss of Use/Rental	\$ <u>120</u> X <u>10</u> Days = \$ <u>1200</u>	(incl 7% GST)
Search Fee	\$ <u>2</u>	(incl 7% GST)
<u>Medical Fee</u>	\$ <u>237.40</u>	(incl 7% GST)
<u>Miscellaneous Fee</u>		
TOTAL	\$ <u>18962.29</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 18962.29
payable to **Volkswagen Group Singapore Pte Ltd.**

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 23/09/2021

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial Vehicles

Tax invoice

Page 1/3

Document no. 12033119161
Document date 20-09-2021
Customer no. 5211043801
Customer GST-ID
Dealer 30001
Job order number 2021032924/ 1
Job order date 31-08-2021
Service Advisor SHU SHI TANG

Company
Lonpac Insurance BHD
101 Thomson Road
#18-01 United Square
Singapore 307591

Customer Details:
Mr
STANLEY
SOH TEE CHUAN
47 BEDOK RIA CRESCENT
SINGAPORE 489863

License plate	Model code	First registration	VIN	Model	Mileage
SKF2113H	BV54HZR0	26-10-2020	WVWZZZAUZLP524157	Golf Variant R-Line 1.4 I TSI 92kW DSG	10

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00	299.60
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
9801B001	CHANGE LANE ASSIST SYSTEM CALIBRATION				#1	840.00	898.80
5G9827025E	Rear Trunk Lid SCK AO 1/9/21	1	pcs.	2,378.58	#1	2,378.58	2,545.08
D 169300M2	1k Window Adhesive	2	pcs.	51.16	#1	102.32	109.48
D 00940104	All Purpose Cleaner	1	pcs.	97.37	#1	97.37	104.19
D 00920002	Primer	1	pcs.	28.44	#1	28.44	30.43
D 181802M1	Activator For Precoated W	1	pcs.	26.15	#1	26.15	27.98
D 00950025	Applicator	2	pcs.	10.44	#1	20.88	22.34
5G9805945 041	Spoiler Black LHR W/SCREEN SIDE TRIM (BLACK) OS CD 1/9/21	1	pcs.	168.36	#1	168.36	180.15
5G9805946 041	Spoiler Black LHR W/SCREEN SIDE TRIM (BLACK) OS 1/9/21	1	pcs.	168.36	#1	168.36	180.15
5G0827505C 9B9	Hood Latch Satin Black BOOT LID LOCK	1	pcs.	229.65	#1	229.65	245.73
WHT007341	Rivetted Cap Nut	2	pcs.	2.50	#1	5.00	5.35
8D0853419D	Packing Adhesive NAME PLATE PACKING	1	pcs.	30.50	#1	30.50	32.64
5G9827705A 9B9	Gasket Satin Black BOOT WETHERSTRIP SCK AO 1/9/21	1	pcs.	384.10	#1	384.10	410.99
5G9853687 ZZZ	Inscription Bright Chrome NAME PLATE - GOLF SCK AO 1/9/21	1	pcs.	72.41	#1	72.41	77.48
5G9867605B 82V	Verkleid. REAR BOOT LID TRIM COVER SCK AO 1/9/21	1	pcs.	163.63	#1	163.63	175.08
5G9807417M GRU	Cover For Bumper Primed	1	pcs.	1,334.47	#1	1,334.47	1,427.88
5G9807568AB041	Rear Diffusor Black REAR BUMPER SPOILER	1	pcs.	342.89	#1	342.89	366.89
WHT005263	Rivet	4	pcs.	1.18	#1	4.72	5.05
5G9807305E	Bumper REINFORCEMENT	1	pcs.	650.77	#1	650.77	696.32
5G9807863A	Attachment Strip BUMPER CTR BRACKET	1	pcs.	63.77	#1	63.77	68.23
5G9919491B	Sensor Bracket	1	pcs.	13.77	#1	13.77	14.73
5G9919491C	Sensor Bracket	2	pcs.	13.77	#1	27.54	29.47
5G9919492B	Sensor Bracket	1	pcs.	13.77	#1	13.77	14.73
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	81.16	#1	81.16	86.84
D 822150A1	Bonding Agent For Plastic	1	pcs.	65.18	#1	65.18	69.74
5G9863459 82V	Cover For Lock Carrier Ti END PANEL TRIM COVER SCK AO 1/9/21	1	pcs.	115.84	#1	115.84	123.95

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Company
Lonpac Insurance BHD
101 Thomson Road
#18-01 United Square
Singapore 307591

Customer Details:
Mr
STANLEY
SOH TEE CHUAN
47 BEDOK RIA CRESCENT
SINGAPORE 489863

Document no. 12033119161
Document date 20-09-2021
Customer no. 5211043801
Customer GST-ID
Dealer 30001
Job order number 2021032924/ 1
Job order date 31-08-2021
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SKF2113H	BV54HZR0	26-10-2020	WVWZZZAUZLP524157	Golf Variant R-Line 1.4 I TSI 92kW DSG	10

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G9919397B GRU	Sensor Bracket Primed	1	pcs.	14.21	#1	14.21	15.20
5G9919398B GRU	Sensor Bracket Primed	1	pcs.	14.21	#1	14.21	15.20
5G9827469T FOD	Betätigung Mit Mikroschal	1	pcs.	1,748.48	#1	1,748.48	1,870.87
	OPER MECHAN A/O 10/9/2021						
	LABOUR	3	pcs.	840.00	#1	2,520.00	2,696.40
	SPRAY PAINT	3	pcs.	800.00	#1	2,400.00	2,568.00
	R&R REAR W/SCREEN	1	pcs.	840.00	#1	840.00	898.80
	TRANSFER BOOT LID MECHANISM	0.5	pcs.	840.00	#1	420.00	449.40
	REAR WATER LEAK TEST	1	pcs.	150.00	#1	150.00	160.50
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	LONPAC DIRECT SETTLEMENT						
	DOA: 23/08/2021						
	TP VEH: GBD1819D						
	SURVEY BY: RASUL (LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	1,600.00	14,776.53	7%	1,146.36	16,376.53	17,522.89
Total	1,600.00	14,776.53		1,146.36	16,376.53	17,522.89



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
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Biz. Reg. No.: 199101494Z
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SKODA

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Vehicles

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Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBD1819D

Date of Accident

23/08/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **16/07/2021 - 15/07/2022**Requested By **Tang Shu Shi (Volkswagen Gro...**Requested Date **24/08/2021 14:16****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Mr STANLEY SOH TEE CHUAN

47 BEDOK RIA CRESCENT

Singapore 489863

Tel: 80109692

Tax Invoice

Inv No. : RKL21090116

Date : 09 Sep 2021

Ref : B16415

Currency : SGD

Terms : COD

RA No. : RKLR21090026

Veh No. : SMW6492Z

Sales : Michelle Lee

#	Description	Qty	UOM	Unit Price	Amt
1	RENTAL CHARGES 08/09/2021 to 18/09/2021 VOLKSWAGEN PASSAT : SMW6492Z DRIVEN BY : STANLEY SOH TEE CHUAN YOUR REF : W-ALEX-SKF2113H	10.00	DAY	112.15	1,121.50

Remarks:

VW-ALEX-SKF2113H

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. /
Account No.: 524-067097-001

Subtotal :	S\$ 1,121.50
GST 7.0% :	S\$ 78.51
Total :	S\$ 1,200.01
Paid :	S\$ 1,200.01
Outstanding :	S\$ 0.00



AUTOMOTIVE PTE LTD

Website: www.mova.com.sg
Co. Reg. No.: 198904033G

Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419
Bukit Merah Branch:
Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122
Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792
Tel: (65) 6476 3333 Fax: (65) 6270 8314
24 Hours Breakdown Service: (65) 9799 8888
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
Tel: (65) 6604 7877

RENTAL AGREEMENT

RA NO.: B 16415

RECEIVED 20 SEP 2021

RENTAL DETAILS		INSURANCE EXCESS AMOUNT	
Vehicle Make/Model:	Stoda Octavia	Vehicle No:	8728
Date/Time Out:	08/09/21 0930	Singapore	Malaysia
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	S\$ 2500.00	S\$ 2500.00
Date/Time In:	17/9/21	Per Accident	Per Accident
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	Charges	
Change Over 1:	6492 Date: 9/9/21 Initial:	Months @\$	Per Month
Change Over 2:	Date: Initial:	Weeks @\$	Per Week
KM Out:	139172	10 Days @\$ 112.15	Per Day
KM In:		Hours @\$	Per Hour
HIRER DETAILS		Sub-Total	
Named Hirer		Less Discount	%
Name:	Soh Tee chuan Stanley	Rental Charges	
Address:	47 Bedok Ria Crescent	CDW @\$	per day / week / month
	S 489863	PAI @\$	per day / week / month
Identity Card No:	S 350 190 D	Petrol Top-Up	
Date of Birth:	17/11/59	Misc Charges	
Driving License:	S 1350 190 D	GST	\$78.50
Country of Issue:	SG	Total	\$1200.00
Tel:	(HP) 80109692 (O)	VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS
Nationality:	SG	Pre-Payment	
Effective Date:	05 April 1982	Downpayment and Deposit	RM
Additional Hirer		Amount Refunded/ Due	
Name:		Signature of Refund	
Address:		Remarks:	Privately
Identity Card No:		Invoice No:	Ref. No:
Date of Birth:		Checked Out By:	Checked In By:
Driving License:		Checked By:	
Country of Issue:		Sales-In Charge:	Michelle
Tel:	(HP) (O)	Past 3 years accidents	YES <input type="checkbox"/> NO <input type="checkbox"/>
Nationality:			
Effective Date:			

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory/ Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



Oasis Family Clinic 绿洲家庭诊所

Blk 56 New Upper Changi Road #01-1322 Singapore 461056
Tel: 6448 8055 Fax: 6448 8130

GST Reg No. 200719807C

TAX INVOICE

STANLEY SOH TEE CHUAN

Invoice No : CK/478889

Nric : S1350190D

Date : 30/08/2021

Attended By : DR CHONG TZE HORNG

Items :			Amount
KEFENTECH PLASTER	1	PACK	\$8.00
ADJUSTMENT	1		-\$0.06
KEFENTECH PLASTER	1	PACK	\$8.00
PRACTICE COST	1		\$2.00

Oasis Family Clinic
Blk 56 New Upper Changi Road
#01-1322 Singapore 461056
Tel: 6448 8055 Fax: 6448 8130

Paid : \$19.20 Nets

Sub Total : \$17.94

GST Amount : \$1.26

Grand Total : \$19.20

Amount paid : \$19.20

Amount outstanding : \$0.00

Oasis Family Clinic



Oasis Family Clinic 绿洲家庭诊所

Blk 56 New Upper Changi Road #01-1322 Singapore 461056
Tel: 6448 8055 Fax: 6448 8130

GST Reg No. 200719807C

TAX INVOICE

LINDA KOO SAI YIN

Nric : S1590723A

Invoice No : CK/478888

Date : 30/08/2021

Attended By : DR CHONG TZE HORNG

Items :			Amount
KEFENTECH PLASTER	1	PACK	\$8.00
ADJUSTMENT	1		-\$0.06
KEFENTECH PLASTER	1	PACK	\$8.00
PRACTICE COST	1		\$2.00

Oasis Family Clinic

Blk 56 New Upper Changi Road
#01-1322 Singapore 461056
Tel: 6448 8055 Fax: 6448 8130

Paid : \$19.20 Nets

Oasis Family Clinic

Sub Total :	\$17.94
GST Amount :	\$1.26
Grand Total :	\$19.20
Amount paid :	\$19.20
Amount outstanding :	\$0.00

✓



Oasis Family Clinic 绿洲家庭诊所

Blk 56 New Upper Changi Road #01-1322 Singapore 461056
Tel: 6448 8055 Fax: 6448 8130

GST Reg No. 200719807C

TAX INVOICE

LINDA KOO SAI YIN

Nric : S1590723A

Invoice No : CK/478576

Date : 24/08/2021

Attended By : DR CHONG TZE HORNG

Items :			Amount
CONSULTATION	1		\$22.00
CAP CELEBREX 400MG	10	tab	\$36.00
ADJUSTMENT	1		-\$0.02
TAB FAMOTIDINE 40MG	10	tab	\$4.00
TAB MYONAL 50MG	10	tabs	\$12.00
KEFENTECH PLASTER	1	PACK	\$8.00
KEFENTECH PLASTER	1	PACK	\$8.00
GEL VOLTAREN (REMETHAN GEL) 20G	1	tube	\$6.00

Oasis Family Clinic

Blk 56 New Upper Changi Road
#01-1322 Singapore 461056
Tel: 6448 8055 Fax: 6448 8130

Paid : \$102.70 Nets

Sub Total : \$95.98
GST Amount : \$6.72
Grand Total : \$102.70
Amount paid : \$102.70
Amount outstanding : \$0.00

Oasis Family Clinic



Oasis Family Clinic 绿洲家庭诊所

Blk 56 New Upper Changi Road #01-1322 Singapore 461056
Tel: 6448 8055 Fax: 6448 8130

GST Reg No. 200719807C

TAX INVOICE

STANLEY SOH TEE CHUAN

Invoice No : CK/478575

Nric : S1350190D

Date : 24/08/2021

Attended By : DR CHONG TZE HORNG

Items :		Amount
CONSULTATION	1	\$22.00
ADJUSTMENT	1	\$0.00
CAP CELEBREX 400MG	10 tab	\$36.00
TAB FAMOTIDINE 40MG	10 tab	\$4.00
TAB MYONAL 50MG	10 tabs	\$12.00
KEFENTECH PLASTER	1 PACK	\$8.00
KEFENTECH PLASTER	1 PACK	\$8.00

Oasis Family Clinic

Blk 56 New Upper Changi Road
#01-1322 Singapore 461056
Tel: 6448 8055 Fax: 6448 8130

Paid : \$96.30 Nets

Sub Total : \$90.00
GST Amount : \$6.30
Grand Total : \$96.30
Amount paid : \$96.30
Amount outstanding : \$0.00

(4)

Oasis Family Clinic



Oasis Family Clinic
绿洲家庭诊所

Blk 56 New Upper Changi Road #01-1322 Singapore 461056
Tel: 6448 8055 Fax: 6448 8130

MEDICAL CERTIFICATE

Certificate No : MC/15030

Date Of Visit : 24/08/2021

Patient Ref No : 55726

This is to certify that :

LINDA KOO SAI YIN

NRIC : S1590723A

is unfit for work for 4 days
from 24/8/2021 to 27/8/2021.

DR CHONG TZE HORNG

Date Printed : 24/8/2021

Oasis Family Clinic

Blk 56 New Upper Changi Road
#01-1322 Singapore 461056
Tel: 6448 8055 Fax: 6448 8130



Oasis Family Clinic
绿洲家庭诊所

Blk 56 New Upper Changi Road #01-1322 Singapore 461056
Tel: 6448 8055 Fax: 6448 8130

MEDICAL CERTIFICATE

Certificate No : MC/15030

Date Of Visit : 24/08/2021

Patient Ref No : 56187

This is to certify that :

STANLEY SOH TEE CHUAN

NRIC : S1350190D

is unfit for work for 4 days

from 24/08/2021 to 27/08/2021.

Oasis Family Clinic

Blk 56 New Upper Changi Road
#01-1322 Singapore 461056
Tel: 6448 8055 Fax: 6448 8130

DR CHONG TZE HORNG

Date Printed : 24/08/2021



SKODA

LETTER OF AUTHORITY

ACCIDENT INVOLVING SCF 213H and NRD181AD on 23/8/2021
along PIE tuks CTE/SLE EXIT
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Stanley Soh Lee Chuan
of SXXXX190D
Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SCF 213H hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this _____ of the month

_____ Year _____

Signed & Delivered By:



Policy Holder

Witness By:



DISCHARGE VOUCHER

I / We Stanley Soh Tee Chuan (Passport No. S XXXX190D) the
owner of vehicle number SEF 213H hereby accept from
Lompac (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SIOF 213H & 6BD 1819D along P1E TWDS CTE/SLE EX17
on 23/8/2021.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on _____ (DD/MM/YYYY)

Stanley
(Signature of owner / Company stamp)

Name : Stanley Soh Tee Chuan

NRIC No. : SXXXX190D

Date :