

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 7 December, 2021 2:44 PM
To: Rachel Wu
Cc: Esther Lim; Cecilia Chong (LKK Auto); Admin A
Subject: RE: D21002396M/TT - SMS 1954L (SG 1056X) - Liability (20/08/2021) *** LKK REF: CC4/FCI21008929/ga3

Dear Rachel,

We refer to the above matter.

Please be informed that no survey done for this case.

We will close this file herein without billing to your good office.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Esther Lim <EstherLim@msfirstcapital.com.sg>
Sent: Tuesday, 7 December, 2021 1:21 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: D21002396M/TT - SMS 1954L (SG 1056X) - Liability (20/08/2021) *** LKK REF: CC4/FCI21008929/ga3

Dear Rachel

Preceding email below for your attention.

Thank you.

Regards
Esther Lim
Motor Claims

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C



Change of email address

EstherLim@msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Exclusive Enterprise <exclusiveenterprise50@gmail.com>

Sent: Tuesday, 7 December 2021 12:35 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Esther Lim <EstherLim@msfirstcapital.com.sg>

Subject: Re: SMS 1954L (SG 1056X) - Liability (20/08/2021) *** LKK REF: CC4/FCI21008929/ga3

Hi ,

Confirmed that my client wish to withdraw claim .

Thanks

On Tue, 7 Dec 2021, 12:28 pm Mei Kwan (LKKAuto), <Meikwan@lkkauto.com> wrote:

Dear Xiang,

We refer to our tele conversation a while ago.

As spoken, your client would like to withdraw TP claim.

Kindly let us have your confirmation in writing.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Exclusive Enterprise <exclusiveenterprise50@gmail.com>

Sent: Tuesday, 31 August, 2021 12:21 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; ESTHERLIM@MSFIRSTCAPITAL.COM.SG

Subject: Re: SMS 1954L (SG 1056X) - Liability (20/08/2021) *** LKK REF: CC4/FCI21008929/ga3

Hi ,

No scene video or scene photos .

Estimated COR around 1-1.5k .

Thanks.

Best Regards,

XIANG

Exclusive Enterprise Pte Ltd

8 Kaki Bukit Avenue 4 #03-49

PREMIER@KAKI BUKIT

Singapore 415875

Tel: 8878 5573 Fax: 6242 6370

On Mon, 30 Aug 2021 at 20:18, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please provide us the following and arrange for survey.

- ***Evidence i.e. video and scene photo (if any)***
- ***PIR result (if any)***
- ***Estimated cost of repair***

Please note that for liability, claim negotiation and settlement, please contact **Esther, Ms FCI.**

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Exclusive Enterprise <exclusiveenterprise50@gmail.com>

Sent: Wednesday, 25 August 2021 3:30 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: SMS 1954L (SG 1056X) - Liability (20/08/2021)

Hi Cecilia ,

Kindly advise liability for this case .

Thanks.

Best Regards,

XIANG

Exclusive Enterprise Pte Ltd

8 Kaki Bukit Avenue 4 #03-49

PREMIER@KAKI BUKIT

Singapore 415875

Tel: 8878 5573 Fax: 6242 6370