## PKS AUTOMOTIVE PTE LTD

7 Toh Guan Road East, Alpha Industrial Building #04-11 Singapore 608599
Tel: 8614 6767 / 9182 6686 | Email: admin@pksautomotive.com
UEN No:

24th August 2021

Our reference: PKS-202102-16 Your reference: SLR-4458A

India International Insurance Private Limited

BY MAIL

64 Cecil Street Singapore 049711

Attn: Motor Claims Department

Dear Sir / Madam,

Claimant

: LU YI YI

Address

11 FERNVALE CLOSE #12-04 SINGAPORE 797475

We are instructed by the above named to claim damages against your company/company's worker in connection with an accident between <a href="mailto:13/02/2021">13/02/2021</a> along <a href="mailto:UPPER CHANGI ROAD">UPPER CHANGI ROAD</a> involving our client's vehicle registration number <a href="mailto:SLU5643J">SLU5643J</a> and vehicle registration number <a href="mailto:SLR4458A">SLR4458A</a> driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

 Cost of Repair
 : \$16,000

 Loss of Rental
 : \$2100

 LTA Search Fee
 : \$7.45

 Total
 : \$18,107.45

A copy of each of the following supporting documents are enclosed:-

- a) Our client's Accident Report/Police Report
- c) Owner / Driver's IC & Driving License
- e) LTA Search Result & Receipt
- g) Letter Of Authorisation
- i) Rental Agreement / Invoice

- b) COE/PARF Certificates
- d) Certificate Of Insurance
- f) Satisfaction
- h) Invoice

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,

Sharon Ong

PKS AUTOMOTIVE PTE LTD

## LETTER OF AUTHORIZATION

To india	International	Insurance	Pte Lto	
Claimant : Lu Yi Yi				
Dear Sirs,				
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				
owner of vehicle no. SLUSE	11124			
to act as my/our agent and proceed on be				
rental and/or loss of use ("claim") for my/o	ur vehicle no. SLU	5645]	that was d	la:mage
pursuant to the accident which occurred at	/along 13 02 3	107 10:72	along	
upper Changi Road, Singe	a pore			
involving vehicle nos. SLR	4458 A			· .
I/We hereby irrevocably assign absolutely	to you that I/we hav	e authorized and	assigned all compe	nsation
monies pertaining the above-mentioned a				
hereby authorize you to forward and relea				
my/our repairer PKS AUTO PTE LTD perta				
collect the said compensation monies.				
I/We further acknowledge that any settle	ement the workshop n	nay reach on my	/our behalf is on a	without
prejudice and without admission of liabili	ty basis insofar as the	driver/owner/ins	surers of the other ve	ehicle/s
concerned.				
concerned.				
I/We acknowledge that the Discharge Vou	cher applies only to my	our property da	mage and will not aff	ect any
of the personal injuries claim(s) involved a				
terms herein should not be used as an evi				
			The planting of the contract	
other uninsured losses claim arising of the	subject matter in the a	ction.		
Thank you.				
:-44	telansi		21	/1
Dated thisday of	Perrung	(m	nonth) 20	(year)
		Myh	i ·	
Signature of owner vehicle (claimant)	- 0	00:		
Name of owner of vehicle (claimant)	Lu Yi	Yi		
NRIC Number (claimant)	386812	LOID		



#### INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 198703792k | GST. Reg. No. M2-8678806-X 64 | Geell Street | #84 | #05 | #06-02 | 108 Building | Singapore 049711

\_\_\_("the workshop") hereby confirm that we/l have reached an agreement

Office (65) 63476100 Email insure@iii.com.sg Fax (65) 62244174 Websitz www.tii.com.sg

### EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name

India Ref: MFL2021D0000712 Claimant Ref : SLU 5643J

We/I PKS AUTOMOTIVE PTE LTD

of Surveyor) with	7.45 (search fee), vehicle noSLU 5643Jth	5,000.00 (repair cos	st), S\$_1,200.00 (loss of
43/03/303	1 (date) at UPPER CHANGI RD, SINGAPO	RF (leasting) imply	SLR 4458A
on 13/02/202	ursuant to the inspection conducted on 19/02/202	(data) at "the workshop"	ing venicle no
vehicle). This is po	ursuant to the inspection conducted on 19/02/202	. I (date) at the workshop	
		LU YI YI	When third wash.
	at werr are ann authorized by the owner	****	("the third party
claimant") of veh		t in the above paragraph a	nd we/I have full authority to settle
	is/her behalf in a manner that we/I deem fit. W	/e/I enclose herein the let	ter of authority given by the third
party claimant".			
	firm that we/l will indemnify India International		
	e already incurred in the event that "the third		
further claim ag	painst the former for any loss and expenses su	ffered pertaining to cost of	f repairs and/or rental and/or loss
of use pursuant	to the damage to SLU 5643 (vehicle no.) as a	result of the accident.	
	at the agreement reached above is in full and		
pursuant to the	accident and that further this settlement is read	ched on a without prejudic	e and without admission of liability
basis.			
			-M.
This agreement	is subject to the application of Singapore law ar	nd the Singapore Courts h	ave exclusive jurisdiction over any
dispute arising or	ut of the same.		
We/I authorize	you to pay the total amount of S\$ 17,207.45	to PKS AUTOMOTIV	E PTE LTD
Dated this 24"	h day of September 20 4		
	O Cotive		((IKK))
CLAIMANT:	Somme of	WITNESS:	Osp
Claustin	( ROC NO. 109 G) ( ROC NO. 109 G)	Signature:	9
Signature:	Signed by "the world pop" (with chop)	Oig. ato.	Signed by appointed Surveyor ."
Name:	PKS Automotive Pte Ltd	Name:	LKK AUTO CONSULTANTS PTE LTD
NRIC:	20H05109C	NRIC:	199607198R
Address:	7 Ton Guan Road East	Address:	51 UBI AVE 1 #01-25 PAYA LEBAR IND'L PARK
	*04-11 Singapore 608599		SINGAPORE 408933
Nationality:		Nationality:	
Occupation		Occupation:	
Occupation:		Susupation.	•

## PKS AUTOMOTIVE PTE LTD

INVOICE

7 Toh Guan Road East Alpha Industrial Building #04-11 Singappore 608599 Roc: 202105109G

Tel: 8614 6767 / 9182 6686 Email: admin@pksautomotive.com DATE: August 10, 2021
INVOICE # PKS-00051
TERMS: COD

#### Bill To:

INDIA INTERNATIONAL INSURANCE PTE LTD 64 CECIL STREET #04/#05-02 IOB BUILDING SINGAPORE 049711

Vehicle No.: SLU5643J

Make & Model: MERCEDES BENZ GLA 200

DESCRIPTION	A	MOUNT
ACCIDENT INVOLVING SLU5643J & SLR4458A ON 13/02/2021 ALONG UPPER CHANGI ROAD		
SUPPLY SPARE PARTS, PANEL BEATING, REPAIR AND SPRAY PAINTING TO PRE-ACCIDENT CONDITION		
LUMP SUM REPÄIR	\$	16,000.00
TOTAL	\$	16,000.00

E. & O. E

Please make all cheques payable to PKS Automotive Ptd Ltd OCBC Current 601-441694001

THANK YOU FOR YOUR BUSINESS!



## 1st Auto Pro Pte Ltd

We Believe In Service

8 KAKI BUKIT AVENUE 4 PREMIER @ KAKI BUKIT OFFICE @ #01-49 | WS @ #01-51&52 SINGAPORE 415875 Contact: 86146767 91883197

(Sean Lian) (Christina Tan) Email:

CLAIMS@1AP.COM.SG

UEN: 201702200K

Bill To:

LU YI YI TAN CHEE LIN 11 FERNVALE CLOSE #12-04 SINGAPORE 797475 Invoice

Inv No: R100131

Date: 30-05-21

Attn:	Contact	Veh Number	Make Model	Terms
	90019793	SLU5643J	MERC GLA 200	C.O.D.

	De	escription		Amount (S\$)
RENTAL OF SJP2594L LEASING FROM 13 FI \$150 x 14 DAYS				\$2,100.00
Reference:			Total	\$2,100.00
			Less: Deposit /	\$0.00
			Payment	
E. & O. E			Balance Due	\$2,100.00

Payment method: Please make all cheque payable to 1st Auto Pro Pte Ltd

OCBC Current 712-058379-001 Paynow UEN 201702200K Paylah number 91883197



8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit Office @ #01-49 | WS @ #01-51/52 Singapore 415875

Veh. No	Rental Veh. No
SLU56437	SIP 2594L
Veh. M / M	Rental Veh. M / M
Mercedos GLA 200	Audi A4

### **VEHICLE RENTAL AGREEMENT**

HIRER'	S PARTICULAR	☐ SAME AS HIRER DRIVER'S PAR	□ SAME AS HIRER DRIVER'S PARTICULAR			
Name: Ly Yi Yi		Name: Tan Chee Lin				
Address:		Address: 11 Pernvale (	Clope			
		#12-04 Singapore	199415			
I/C: 261D	D.O.B:	1/C: 1887	D.O.B: 30 Any 1988			
Contact:	Pass Date:	Contact: 9001 9793	Pass Date: 30 Lely 2016			

	A – ACCIDENT	Hirer's acceptance
floor D Front	C – CRACKED	
	D – DENTS	Driver's acceptance
Rega II	S – SCRATCHES	

RENTAL DETAILS				
Mileage Out		Mileage In		
Date Out	13 Res 2021	Date In	27 Reb 202	
Time Out		Time In		
ASSIGNED BY	REMARKS	CHECKED BY	REMARKS	

RENTAL CHARGES					PI	ETROL / D	IESEL LEV	EL			
Daily	@\$	150	14	Days @	\$ 2100	OUT	E	1/4	1/2	3/4	F
Weekly	@\$			Wks @	\$ /					= !	
Monthly	@\$			Mth @	\$ /	IN	E	1/4	1/2	3/4	F
Hours	@\$			Hrs @	\$ /		,				
*Inclusive of additional charges (if Amt pa		ayable*	\$	Petrol C	harges	YES	NO	AMT:			
any)		1		4	3100	CDW		YES	NO	AMT:	
Payment	CASH	NETS	CHQ	VISA	MAST	Security	Deposit	YES	NO	AMT:	
Bank / Chee	que No					Advance	Payment	YES	NO	AMT:	

I/We have read and agree to the terms and conditions stated on this page and overleaf. I/We am/are also aware that should there be any parking and/or traffic offence committed during the leasing period when the vehicle is in my/our possession, we will be billed accordingly. Subsequently, our personal details may be tender accordingly to the government parking and/or traffic offence department. With us undersigning below, I/We am/are sure that all information I/We have given to 1st Auto Pro Pte Ltd in connection with this agreement are true and accurate.

IMPORTANT INFORMATION (To be go through by the personal of 1st Auto Pro Pte Ltd to the hirer and/or driver upon leasing of vehicle)

- Only persons above 26 and below 65 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company 1st Auto Pro Pte Ltd.
- Use of the vehicle illegal purpose such as in connection with theft, drug peddling or trafficking, smuggling is strictly prohibited.
- Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
- The hirer shall be liable for excess charges for any late return of the rate shown per hour or on a per day basis.
- In case of any accident, the hirer MUST report to 1<sup>st</sup> Auto Pro Pte Ltd immediately regardless of the seriousness of the impact occurred. If there are bodily injuries, a police report MUST be made within the next 24 hours.
- In view of all accident, the hirer will bear the full responsibility for the SGD\$3000-/ excess payable to 1st Auto Pro Pte Ltd and also the first SGD\$3000/- excess for damaged to the third party vehicle.

ACKNO	WLEDGEMENT
11th	201702000 PTE LTD
Y ten X	8 KAKI BUKI AVE 4
Signature of hirer / driver (company stamp if any)	For and on behalf of 1AP (authorised signature only)

## terms and conditions 1st Auto Pro Pte Ltd

An agreement is made as per the day in the schedule hereto between 1st Auto Pro Pte Ltd (hereinafter called 'the owner') of the one part and the hirer named in the schedule hereto whose particulars and signature appear overleaf (hereinafter called 'the hirer') of the other part whereby it is agreed as follows:-

- 1. The owner will let and the hirer will take on hire, subject to terms and conditions hereinafter the motor vehicle described in the schedule here to (hereinafter call 'the vehicle'). Upon signing the agreement overleaf, the hirer shall agree to all terms and conditions stated on both sides of the agreement.
- 2. The hiring shall commence and expire on the date and time specified in the schedule.
- 3. The hirer acknowledges that the vehicle is the property of the owner and that the vehicle is without any visible defects and in perfect running condition. The hirer is under obligation to return the vehicle with all tyres, tools, accessories and equipment in as good order and condition as of what the vehicle was when collected by the hirer from the owner
- 4. The hirer shall also pay rent in advance and the deposit specified in the agreement. The owner shall (without prejudice) be at liberty to retain out of such deposit:
  - a) The portion of any damage or loss which the hirer undertakes to be responsible regardless of the negligence as set out in this agreement.
  - b) The amount of any loss or damage for which the hirer is responsible under the provisions of the clause of the front page hereof.
  - c) Any other additional charges payable under clauses 7 and 8 hereof.
  - d) All cost and expenses.
- 5. During the period of leasing, customer shall not drive vehicle into Malaysia, Thailand without prior notification and payment of additional charges to the company.
- 6. The use of the vehicle is strictly restricted to the Republic of Singapore only, otherwise with the prior consent of the owner. Additional surcharge shall be paid before the hirer is allowed to drive the vehicle into West Malaysia. The hirer hereby indemnifies and keeps indemnifies the owner against all loss suffered by the owner including all loss resulting from inability to use the vehicle in consequence of the vehicle passing out of the Republic of Singapore without prior consent of the owner.
- 7. During the hiring period, petrol is at the hirer's expense. If the vehicle is delivered with a full tank of petrol, it must be returned likewise. In the event if the hirer is unable to fill up the vehicle, the owner will be authorised to do so in his name and at the hirer's account.
- 8. If there is any breach of terms and conditions herein by the hirer, including the payment of rentals charges and others, the hirer shall pay for the full owner's legal cost, loss, damage, claims and expenses arising out of any damage to the said vehicle. In the event if the hirer fail to return the vehicle at the expiration of the period of rent then without prejudice to the other rights of the owner and the hirer shall pay to the owner to every hour elapsing between the time of such expiration and the time the vehicle is returned to the owner such further charge in accordance with the owner's current rate of rental charges or at such other rate as the owner mat in its absolute discretion deem fit.
- 9. Should you decided to direct our bill charges to some other person, firm or organisation who fail to make any payment promptly when due, you will have to undertake the payment and pay accordingly to the company upon demand. All charges and amounts due hereunder which are not paid when due shall bear interest at 2% per month until they are paid.
- 10. As mentioned overleaf, hirer will have to pay all fines, penalties, forfeitures and court costs imposed for any parking or traffic offences with respect to the vehicle during the period of leasing under this agreement. You will immediately report such violations to the company and will hold company harmless from all claims arising out of such violations.
- 11. If the vehicle is confiscated by the Government, the hirer shall compensate the company on all cost incurred including the value of the vehicle at the material time of confiscation.
- 12. The hirer shall agree to take proper car of the vehicle and drive the same in a careful and skilful manner observing the traffic regulations and laws. In the event of any breach thereof, the hirer shall pay all Police and Traffic Court Summonses, Notices and Inquires in connection therewith. Particular attention is to be accorded to the following factor:
  - a) The hirer shall not carry load or passengers in excess of the motor vehicle's license carrying capacity of that particular male and model the hirer is leasing.
  - b) The hirer shall not drive the vehicle whilst under the influence of intoxicating liquor or drugs.
  - c) The hirer shall not leave the vehicle unattended while it is unlocked or while the keys are inside the vehicle.
  - d) The hirer shall not deface the paintwork or bodywork of the vehicle nor add or erect any painting sign-writing.
  - e) The hirer shall not use or permit the vehicle to be used for transportation of animals, creature, plant or fruit which is or which contains properties which are unfit for carriage or which are improperly packed, inflammable, harmful, illegal, verminous, infested, contaminated, condemned or offensive smelling.
  - f) The hirer must inform the owner of any serious faults, failures, mechanical issues or whatsoever so that the owner can rectify the problem. Otherwise should any losses, damaged and/or charges arise, the hirer will be held liable.
  - g) In case of any breakdowns, failures, accidents or whatsoever occurs in Singapore or West Malaysia, the hirer must inform the owner immediately and/or its agent and the hirer is not allowed to engage any towing agents or motor workshops without the owner's written consent. Should the hirer engage any unauthorised workshop and/or agents, the hirer shall be liable to pay for losses
- 13. An authorised driver will immediately report any accident within 24 hours to the company at the location where vehicle was rented and will also deliver to company at that location, every summons, and complaint of paper of any kind received by authorised driver in any relating to any accident involving the vehicle while rented under this agreement. An authorised driver will not aid or encourages the filling of any claims as a result of any accident and will cooperate fully with the company and its insurer in the investigation and defence of any claim or lawsuit. The hirer or driver must not admit to or compound any claim either partially or in full. It is important that they secure the names and address of all witnesses as well as the license number of any and all vehicles involved in the accident. In any case if the local police authorities have to be informed of any injuries with relates to the accident happened in Malaysia, hirer are required to lodge a police report both in Malaysia and Singapore within 24 hours. All repairs must only be carried out by 1st Auto Pro Pte Ltd and/or appointed workshop.
- 14. In the event that the vehicle or any part thereof is damaged or missing which includes all accessories and items, the hirer shall forthwith pay to the owner the excess amount payable in respect of each and every incident regardless of negligence. Arrangement may however be made at the request of the hirer to cover the vehicle with such a policy during the period of the hire, upon the hire having the current rate of premium as evidenced by his initials in 'accept' space provided on the overleaf.
- 15. The hirer and the registered additional driver are not insured under a policy of insurance against personal injury or death to themselves.
- 16. The owner is not obligated to provide any replacement vehicle if any accidents or breakdowns occur in Malaysia, whether or not the accident or breakdown is due to the negligence of the hirer but however if owner chooses to provide any replacement vehicle for accident occurred in Singapore it will be at the hirer's expenses.
- 17. The person signing the agreement assumes the full personal responsibility along with the firm, person or organisation in whose name he/she might sign.
- 18. In the event of any disputes arising out of or in connection with this agreement, the parties here to, hereby and submit to the jurisdiction of the Courts of the Republic of Singapore.



Land Transport Authority 10 Sin Ming Drive Singapore 575701

Previous Receipt No.

GST Registration No. M4-0006529-2

Print Date/Time:

16 Feb 2021 / 12:37:19

Receipt Date/Time:

16 Feb 2021 / 12:37:12

eNETS Credit Card

7.45

7.45

7.45

0.00

### Tax invoice/Receipt

Receipt No.: ITNET-00000-210216-001600

S/N Item Description/ Business Transaction Refere No.	ince	Amount Before GST (SS)	GST Amount (S\$)	Amount After GST (SS)
Result of Insurance Enquiry - SLR4458A As at 13 Feb 2021/11 50:00 Insurance Co. INDIA INT'L INS PTE LTD Insurance Co. MSIG INSURANCE (SINO 1 Insurance Enquiry - SLR4458A Enquiry Fee 20210216123559582387	Carrier Sections	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			

462845XXXXXXX9639

Cash Change

Tendered Amount

Total

### THANK YOU AND HAVE A NICE DAY!

Excess Refundable Amount

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Merimen e-Claims 9/8/2021

### **Print Received Message**

This mail is associated with:

\*SLU5643J (MFL2021D0000712)

[SLR4458A] ΤP LU YI YI Feb 13 2021 12:00AM

[GRAB RENTALS PTE LTD] PKS Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III\_SG), sent on 01/09/2021 08:34 AM.

То LKK\_HQ

Alert - Adj Mandate Approved (S\$17207.45) - SLU5643J - Claim Handler: Derrick Tan Ming Chye Subject

Approved:17207.45.				

# DIRECT CREDIT AUTHORISATION FORM India International leted by the Supplier of Insurance Pte Ltd. Payment will be credited directly

This form is to be completed by the Supplier of \_

count.
in writing elivered to before the
for in this
ature/othe ormat is a
aaa