

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 21 October 2021 10:10 AM
To: Admin-D (LKKAUTO); SUR; 'Melody Teoh'
Subject: RE: PRS ASSIGNMENT - ACCIDENT INVOLVING VEHICLE No. GBD9869G & GBF 8436 T on 20/08/2021 at 08:20 // EQ REF: DM21HO01225/MT
Attachments: GBD 9869G PRELI REVISED.pdf

Dear Melody,

Enclosed preliminary revised of vehicle GBD 9869G
Date of survey: 26/8/2021
Number of days (estimated) : 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Melody Teoh <melody.teoh@eqinsurance.com.sg>
Sent: Wednesday, 25 August, 2021 1:46 PM
To: 'assignments' <assignments@lkkauto.com>
Subject: FW: PRS ASSIGNMENT - ACCIDENT INVOLVING VEHICLE No. GBD9869G & GBF 8436 T on 20/08/2021 at 08:20 // EQ REF: DM21HO01225/MT

Dear LKK,

Please assign your surveyor to conduct PRS on without prejudice basis.

Survey venue & details as below.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Melody Teoh

Sent: Wednesday, August 25, 2021 13:46 PM

To: 'Kai Motor' <kaimotor@gmail.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE No. GBD9869G & GBF 8436 T on 20/08/2021 at 08:20 // EQ REF: DM21HO01225/MT

WITHOUT PREJUDICE

Dear Wendy,

We acknowledge receipt of your email dated 25.08.2021.

In compliance to Pre-Action Protocol for NIMA cases, we note that you have agreed to the appointment of our surveyor.

We have appointed our surveyor **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey on **25.08.2021** at **KAI MOTOR TRADING**. Please let us have your client's repair estimate for our appointed surveyor to conclude his report.

****ALL LOD PLEASE EMAIL TO EQIPRS@eqinsurance.com.sg**

Thank you.

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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Kai Motor [<mailto:kaimotor@gmail.com>]

Sent: Wednesday, August 25, 2021 11:21 AM

To: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Subject: Re: ACCIDENT INVOLVING VEHICLE No. GBD9869G & GBF 8436 T on 20/08/2021 at 08:20 // EQ REF: DM21HO01225/MT

Dear melody,

Thanks for your reply.

We select LKK Auto Consultants Pte Ltd for the pre-repair survey.

With regards,

Wendy

On Wed, 25 Aug 2021 at 10:52, Melody Teoh <melody.teoh@eqinsurance.com.sg> wrote:

WITHOUT PREJUDICE

Dear Ms Kim,

We refer to your email of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to

have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before the vehicle is returned to the owner.

Thank you.

Announcement

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Best Regards,

Melody Teoh

Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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A handwritten signature in dark ink, appearing to be "Melody Teoh", is located at the end of the email body.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Kai Motor [mailto:kaimotor@gmail.com]

Sent: Wednesday, August 25, 2021 10:04 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: ACCIDENT INVOLVING VEHICLE No. GBD9869G & GBF 8436 T on 20/08/2021 at 08:20

KAI MOTOR TRADING
BLK 3007 UBI ROAD 1
#01-440, SINGAPORE 408701
TEL: 67474006 FAX:67437591
E-mail : kaimotor@gmail.com
REG NO: 44223100L

Date : 25/08/2021

Attn: The Motor Claims Department
Your Insured Vehicle - GBF 8436 T

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

Tel: (65) 6223 9433

Fax: (65) 6224 3903 Fax :65 6223 4190

DDI: (65) 6496 9032

Email: sreyas.kotcherlakota@eqinsurance.com.sg

ACCIDENT INVOLVING VEHICLE No. GBD9869G & GBF 8436 T on 20/08/2021 at 08:20

We are writing on behalf of **Safetech Devices Pte Ltd** the registered owner of
GBD9869 G which was involved on the above mentioned accident between **GBF 8436 T**.

Investigation reveals that the motor vehicle number **GBD 9869 G** was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number **GBF 8436 T** Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING**
Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of **GBD 9869 G** for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

--

Have a nice day with thanks.

祝您有美好的一天。

Ms Kim

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

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Have a nice day with thanks.

祝您有美好的一天。

Ms Kim

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006