

SM AUTOMOTIVE

Our Ref : GBB1888P
Your Ref : SJY6821H
Date : 28th Sep 2021

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00
Springleaf Tower
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING GBB1888P & SJY6821H AT JURONG WEST STREET 63 X JURONG WEST STREET 61 ON 21.08.2021 @ 15:45HRS

We are instructed by **NGUAN FOOD TRADING PTE LTD** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **GBB1888P** was damaged by vehicle **SJY6821H** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 8,500.00
2) Loss of Use for 11 days (10 + 1 weekend) (10 Feet Freezer Box Lorry)	\$ 2,750.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 11,252.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum **\$ 11,252.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



SM AUTOMOTIVE



LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on 21.8.21 @ 1545hrs
Involving Vehicles GBB1888P & SJY6821H
Along Jurong West St 63 x Jurong West St 61

I/We, the registered owner/driver of vehicle registration no: GBB1888P
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature
(Company's stamp if applicable)



Name: Nguan Food Trading Pte Ltd
NRIC No.: 200210374Z
Date: 24/08/2021

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00045322105 Claim No : SNM21D204679/C02/SJY6821H

Claimant : NGUAN FOOD TRADING PTE LTD

Amount : **S\$10,150.00**
Singapore Dollars Ten Thousand One Hundred Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBB1888P
Insured Vehicle No. : SJY6821H

Date of Loss : 21/08/2021
Place of Accident : JURONG WEST STREET 63 X JURONG WEST STREET 61

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TEO WEE LIAT(ZHANG WEILIE)
Driver Name : TEO WEE LIAT(ZHANG WEILIE)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 10,150.00
	=====
TOTAL	S\$ 10,150.00
	=====

Claimant Name : Nguan Food Trading Pte Ltd NRIC No : 2002103747

Signature :  Date : 05.11.2021



SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883
Email: SM_AUTOMOTIVE@HOTMAIL.COM
Tel: (65) 6747 9241 Fax: (65) 6741 7276
RCB No.: 53231488C

INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: NGUAN FOOD TRADING PTE LTD

Invoice No : SMP2109-0059

Date : 28-Sep-21

Date of Accident : 21-Aug-21

Vehicle No. : GBB1888P

Model Type : MIT FB70BB1SRDEA

Descriptions		Amount
Lump Sum Repair Cost		8,500.00
Total		: 8,500.00

(SGD) Dollars: EIGHT THOUSAND AND FIVE HUNDRED ONLY




INSURER ENQUIRY

Find
insurer
Vehicle reg. no.

SJY6821H

Date of Accident

21/08/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 22/03/2021 - 21/03/2022

Requested By SUKYI CHONG (CHEW MOTOR ...

Requested Date 23/08/2021 13:37

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: September 21, 2021 12:16 PM
To: inochi13@gmail.com
Subject: ACCIDENT INVOLVING GBB 1888P AND SJY 6821H ON THE 21/08/2021

Our Ref: CC6/CTI21008922/Aba3

21 SEPTEMBER 2021

TEO WEE LIAT(ZHANG WEILIE)

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 1888P AND SJY 6821H ON THE 21/08/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of GBB 1888P against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Re: SNM21D204679/C02/SJY6821H/TANKL / FW: Direct Settlement - Accident Involving SJY6821H (OI : CTI - SNM21D204679/C02/tkl) AND GBB1888P (TP : LKK REF - CC6/CTI21008922/ba3) on 21/08/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 13/11/2021 10:07 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$10,150.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 29 October 2021 3:08 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D204679/C02/SJY6821H/TANKL / FW: Direct Settlement - Accident Involving SJY6821H (OI : CTI - SNM21D204679/C02/tkl) AND GBB1888P (TP : LKK REF - CC6/CTI21008922/ba3) on 21/08/2021

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$11,252.00(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Sent:** Friday, October 29, 2021 1:13 PM**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>**Subject:** RE: SNM21D204679/C02/SJY6821H/TANKL / FW: Direct Settlement - Accident Involving SJY6821H (OI : CTI - SNM21D204679/C02/tkl) AND GBB1888P (TP : LKK REF - CC6/CTI21008922/ba3) on 21/08/2021

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Dear Sirs/Mdm,

Further to our previous email.

Attached here with a copy of video footage(from witness car) submitted by third party for your easy reference.

Kindly let us have your mandate/instruction after reviewing the matter, Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)**Sent:** Monday, 11 October 2021 3:15 PM**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>**Subject:** SNM21D204679/C02/SJY6821H/TANKL / FW: Direct Settlement - Accident Involving SJY6821H (OI : CTI - SNM21D204679/C02/tkl) AND GBB1888P (TP : LKK REF - CC6/CTI21008922/ba3) on 21/08/2021

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver turning , BOLA 5.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **SM AUTOMOTIVE** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair	\$ 21,868.39	\$ 8,500.00
Loss of Use (11 days x \$250.00)	\$ 2,750.00	\$ 2,750.00
GIA Search Fee	\$ 2.00	\$ 2.00
Proposed Total	\$ 24,620.39	\$ 11,252.00

Breakdown of days is as follows:

Recommended repair days	10
Weekends / Downtime	1
CLAIM DAYS	11

For your approval and/or further instruction please.

Thank you.

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Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

Sent: August 25, 2021 5:57 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204679/C02/SJY6821H/TANKL / FW: Direct Settlement - Accident Involving SJY6821H (OI : CTI - SNM21D204679/C02/tkl) AND GBB1888P (TP : LKK REF - CC6/CTI21008922/ba3) on 21/08/2021

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for claims purpose and settlement basis.

Please seek our mandate approval before any settlement.

Thank you.

NOTICE :

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, August 25, 2021 5:47 PM

To: Meikwan@lkkauto.com; admin-a@lkkauto.com; jasperchua@lkkauto.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204679/C02/SJY6821H/TANKL / FW: Direct Settlement - Accident Involving SJY6821H (OI : CTI - TBA) AND GBB1888P (TP : LKK REF - CC6/CTI21008922/ba3) on 21/08/2021

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM21D204679/C02/SJY6821H/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 25 August 2021 12:44 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJY6821H (OI : CTI - TBA) AND GBB1888P (TP : LKK REF - CC6/CTI21008922/ba3) on 21/08/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s SM Automotive - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."