

## Mei Kwan (LKKAUTO)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Wednesday, August 25, 2021 5:57 PM  
**To:** Mei Kwan (LKKAUTO); Admin A; Jasper Chua (LKK Auto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D204679/C02/SJY6821H/TANKL / FW: Direct Settlement - Accident Involving SJY6821H (OI : CTI - SNM21D204679/C02/tkl) AND GBB1888P (TP : LKK REF - CC6/CTI21008922/ba3) on 21/08/2021  
**Attachments:** OI SAS.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged  
**Categories:** HMK

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for claims purpose and settlement basis.

Please seek our mandate approval before any settlement.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, August 25, 2021 5:47 PM  
**To:** Meikwan@lkkauto.com; admin-a@lkkauto.com; jasperchua@lkkauto.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM21D204679/C02/SJY6821H/TANKL / FW: Direct Settlement - Accident Involving SJY6821H (OI : CTI - TBA) AND GBB1888P (TP : LKK REF - CC6/CTI21008922/ba3) on 21/08/2021

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM21D204679/C02/SJY6821H/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 25 August 2021 12:44 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJY6821H (OI : CTI - TBA) AND GBB1888P (TP : LKK REF - CC6/CTI21008922/ba3) on 21/08/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s SM Automotive - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."**