

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2108-109

Your Ref : SLL203B, SLV9339G [TPA]

Date : 12.October 2021

**CHINA TAIPING INSURANCE (S) PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHF0761K AND SLL203B, SLV9339G [TPA] ON 23/08/21 02:15 pm ALONG CTE TOWARDS CITY**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	12,358.50
2.	Loss of Rental for <u>15</u> days @ \$ <u>81.13</u> per day	\$	1,216.95
3.	Loss of Income for <u>15</u> days @ \$ <u>50.00</u> per day	\$	750.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	14,332.94

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHF0761K and SLL203B, SLV9339G [TPA] along CTE TOWARDS CITY on 23/08/21 02:15 pm.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 12 (day) of October 2021

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

2108-109

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00004192100 Claim No : SNM21D204734/C02/SLL203B/LEEPG

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : S\$14,200.00  
SINGAPORE DOLLARS FOURTEEN THOUSAND AND TWO HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHF 761K  
Insured Vehicle No. : SLL 203B

Date of Loss : 23/08/2021  
Place of Accident : CTE TOWARDS CITY BEFORE BUKIT TIMAH ROAD EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AUTOBAHN RENT A CAR PTE LTD  
Driver Name : TANG CHAN THUNG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 14,200.00
	=====
TOTAL . . . . .	S\$ 14,200.00
	=====

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Claimant Name : TRANS-CAB SERVICES PTE LTD

NRIC No : 2XXXXX878K

Signature :

4.



Date :

07 JAN 2022

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV2109-157 <b>DATE</b> : 30. September 2021 <b>REFERENCE NO</b> : AAD2108-109 <b>TERMS</b> : <b>DUE DATE</b> : 4. October 2021 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHF761K;DOA 230821 [LUMPSUM-21]	1	12,358.50	12,358.50

Total SGD Excl. GST : 11,550.00

7% GST : 808.50

\*\*\*\* TWELVE THOUSAND THREE HUNDRED FIFTY EIGHT AND FIFTY SGD ONLY

\*\*\*\*

Total SGD Incl. GST : 12,358.50

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

12 October, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 23/08/21 02:15 pm at CTE TOWARDS CITY

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHF0761K. The taxi was hired to ANG CHIN KEE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

23-08-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD2108-109	<b>Accident Date</b> 23-08-2021
23/8/2021 14:15	6/9/2021 17:00	SHF0761K

Yours Faithfully,

**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**



> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 23 Aug 2021 / 17:07:30

Receipt Date/Time : 23 Aug 2021 / 17:07:30

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210823-003150

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLL203B				
As at 23 Aug 2021/14:15:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLL203B Enquiry Fee 20210823170507899925	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
554827XXXXX5467		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 3 January 2022 2:02 PM  
**To:** LUSIONT96@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SLL 203B AND SHF 761K / OTHERS ON 23/08/2021

Our Ref: CC3/CTI21008921/Kea3q2

03 JAN 2022

**AUTOBAHN RENT A CAR PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLL 203B AND SHF 761K / OTHERS ON 23/08/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)



## Asher Sng (LKKAUTO)

---

**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Wednesday, 5 January 2022 11:22 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kea3) on 23/08/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Asher

Please proceed as proposed.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Wednesday, 5 January 2022 10:10 am  
**To:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kea3) on 23/08/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Cecilia,

We refer to the email below.

This is the only copy of the video.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Wednesday, 5 January 2022 9:57 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] RE: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kea3) on 23/08/2021

Hi Asher

Please forward longer version VF.

Thank you.

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Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Monday, 3 January 2022 2:16 pm

**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** [MANDATE REQUEST] RE: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kea3) on 23/08/2021

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Your ref : SNM21D204734/C02/SLL203B/LEEPG

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD**" at **\$14,201.81(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 38,684.60	\$ 12,358.50
2. Loss of Rental (15days x \$81.13)	\$ 1,216.95	\$ 1,135.82 (14days x \$81.13)
3. Loss of Income (15days x \$50)	\$ 750.00	\$ 700.00 (14days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 40,659.04	\$ 14,201.81

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 10 November 2021 4:18 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kea3) on 23/08/2021

Hi Cecilia,

We refer to the email below.

We are still pending third party to provide us the video footage.

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 10 November 2021 4:15 PM  
**To:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kea3) on 23/08/2021

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Asher,**

**Case trf under your care.**

**Kindly assist.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee Peng Geok [<mailto:cecilia.lee@sg.cntaiping.com>]  
**Sent:** Wednesday, November 10, 2021 3:34 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Subject:** RE: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kba3) on 23/08/2021

Hi LKK

Note that Jasper has left the company. Please assist.

Thank you.

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Cecilia Lee Peng Geok  
**Sent:** Wednesday, 10 November 2021 3:32 pm  
**To:** [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)  
**Cc:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Subject:** RE: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kba3) on 23/08/2021  
**Importance:** High

Hi Jasper

Are you able to obtain TP VF from Transcab?

Thank you.

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
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**From:** Cecilia Lee Peng Geok  
**Sent:** Friday, 15 October 2021 10:17 am  
**To:** [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)  
**Cc:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Subject:** RE: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kba3) on 23/08/2021

Hi Jasper

Attached OI's GIA. Please forward TP's VF as indicated in their GIA report.

ATTACHMENT(S)	
Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Reasons for not uploading a video of the accident	UPLOADED INTO AXA
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Thank you.

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Cecilia Lee Peng Geok  
**Sent:** Thursday, 26 August 2021 10:21 am  
**To:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)  
**Subject:** RE: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kba3) on 23/08/2021

Dear Sir/Madam

Insured has not reported the accident. Attached herewith our letter of even date for your info.

Please assist to obtain a video footage from trans-cab.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 25 August 2021 5:37 PM  
**To:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com); Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kba3) on 23/08/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D204734/C02/SLL203B/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 25 August 2021 12:22 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kba3) on 23/08/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 761K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***