

Mei Kwan (LKKAuto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Friday, October 15, 2021 10:17 AM
To: Jasper Chua (LKK Auto)
Cc: Mei Kwan (LKKAuto); Admin A
Subject: RE: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kba3) on 23/08/2021
Attachments: bill (41).pdf
Categories: HMK

Hi Jasper

Attached OI's GIA. Please forward TP's VF as indicated in their GIA report.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Reasons for not uploading a video of the accident	UPLOADED INTO AXA
Was there any audio recorded?	No

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Lee Peng Geok
Sent: Thursday, 26 August 2021 10:21 am
To: Meikwan@lkkauto.com; admin-a@lkkauto.com; jasperchua@lkkauto.com
Subject: RE: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kba3) on 23/08/2021

Dear Sir/Madam

Insured has not reported the accident. Attached herewith our letter of even date for your info.

Please assist to obtain a video footage from trans-cab.

Thank you.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 25 August 2021 5:37 PM
To: Meikwan@lkkauto.com; admin-a@lkkauto.com; jasperchua@lkkauto.com; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D204734/C02/SLL203B/LEEPG / FW: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kba3) on 23/08/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D204734/C02/SLL203B/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 25 August 2021 12:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLL203B (OI : CTI - TBA) and SHF761K (TP : LKK REF - CC3/CTI21008921/Kba3) on 23/08/2021

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 761K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted