

## Shiau Chan (LKKAuto)

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**From:** Simon Ho (LKKAuto)  
**Sent:** Wednesday, 25 August 2021 10:37 am  
**To:** Shiau Chan (LKKAuto)  
**Subject:** RE: AIG Ref: 9016542657SG / Our Ref: CS3/AIG21007145/EQF3E2-1 / SME7746E PAPER SURVEY DONE BY STEVE

Dear Shiau Chan,

Audit check done for SME7746E without problem.

Best Regards,

**Simon Ho**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [simonho@lkkauto.com](mailto:simonho@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 25 August, 2021 9:51 AM  
**To:** Simon Ho (LKKAuto)  
**Subject:** AIG Ref: 9016542657SG / Our Ref: CS3/AIG21007145/EQF3E2-1 / SME7746E PAPER SURVEY DONE BY STEVE

Dear Simon,

For your audit.

Insurance officer question:

Please refer to the attached TP survey and the TP video footage in Merimen.

We seek your view on the consistency for the damaged headlamps any possibility caused by this accident/impact.

Steve answer: The front panel got dented. Cause headlamp damaged

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 24 August 2021 11:10 am

**To:** Tee, Chee-Wah <[Chee-Wah.Tee@aig.com](mailto:Chee-Wah.Tee@aig.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>

**Cc:** Simon Ho (LKKAuto) <[SimonHo@lkkauto.com](mailto:SimonHo@lkkauto.com)>

**Subject:** FW: AIG Ref: 9016542657SG / Your Ref: CS3/AIG21007145/EQF3E2 / SME7746E

Dear Chee Wah,

Thank you for the email.

Dear Assignment Team/ Steve,

FYNA.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tee, Chee-Wah <[Chee-Wah.Tee@aig.com](mailto:Chee-Wah.Tee@aig.com)>

**Sent:** Tuesday, 24 August 2021 10:28 am

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Subject:** AIG Ref: 9016542657SG / Your Ref: CS3/AIG21007145/EQF3E2 / SME7746E

Dear Shiau Chan,

Please refer to the attached TP survey and the TP video footage in Merimen.

We seek your view on the consistency for the damaged headlamps any possibility caused by this accident/impact.

Thank you.

*If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.*

**Tee Chee Wah**

Complex Claims Examiner

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1089

[Chee-Wah.Tee@aig.com](mailto:Chee-Wah.Tee@aig.com) | [www.aig.sg](http://www.aig.sg)

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