## **NEW HOCK TECK MOTOR PTE LTD**

Our Ref : NPI2111-0128 / SJQ8955J

Your Ref : SME2603S

Date : 09<sup>th</sup> Nov 2021

1 Kaki Bukit Avenue 6

Blk C #01-43 Autobay@KB

Singapore 417883

AIG ASIA Pacific Insurance Pte Ltd

78 Shenton Way, AIG Builiding, #09-16 Singapore 079120

Dear Sirs,

WITHOUT PREJUDICE

# RE: ACCIDENT INVOLVING SJQ8955J & SME2603S AT KPE TOWARDS TPE(PIE-CHANGI) B4 EXIT 9C ON 17.08.2021 @ 16:24HRS

We are instructed by **YEO YI TING** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SJQ8955J** was damaged by vehicle **SME2603S** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

| 1) Repair Costs (INC 7% GST) | \$<br>3,103.00 |
|------------------------------|----------------|
| 2) Loss of Use for 04 days   | \$<br>480.00   |
| 3) LTA Search Fees           | \$<br>2.00     |
|                              | \$<br>3 585 00 |

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum \$ 3,585.00 made payable to us, NEW HOCK TECK MOTOR PTE LTD in the next 14 days.

Yours faithfully,

**NEW HOCK TECK MOTOR PTE LTD** 

## LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

23/08/2021

Date:

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883 Dear Sir, Accident on

Involving Vehicles

Along

If. 8. Don C 1624 h D

STR 8955 J & SME 7603 S

Kft Towards Tre (PIE-Changi) I/We, the registered owner/driver of vehicle registration no: have involved in the above accident. I/We hereby authorize New Hock Teck Motor Pte Ltd to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our , to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis. I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful. I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence. Your kind co-operation in this matter will be much appreciated. Yours truly, Owner's Signature (Company's stamp if applicable) Name: Yeo Yi Ting
NRIC No.: \$9446202 I

#### WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or (b) Any Personal Injury Claims [Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

#### RELEASE VOUCHER

#### (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>NEW HOCK TECK MOTOR PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,750.00</u> (Global Sum) for vehicle no. <u>SJQ 8955J</u> that was damaged pursuant to the accident which occurred on <u>17/08/2021</u> (date) along <u>KPE TOWARDS TPE (PIE/CHANGI) BEFORE EXIT 9C</u> (location) involving vehicle no/s <u>SME 2603S</u>.

This is pursuant to the inspection conducted on 23/08/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>YEO YI TING</u> (the third party claimant") of vehicle no. <u>SJQ 8955J</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJQ 8955J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

| Dated this $2$ (day) of $0$  | _ (month) 20 12 (year)  |
|------------------------------|---|
| ( (xx)                       | OT THOUGH THE CONTRACT OF THE |
| Signed by appointed surveyor | Signed by "the workshop" (with chop)  |



# 新福德車廠私人有限公司

## NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883 Email: admin@nhtmotor.com Website: www.nhtmotor.com Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

# TAX INVOICE

**AIG ASIA Pacific Insurance Pte Ltd** 

Invoice No :

NPL2111-0128

78 Shenton Way,

Date :

9-Nov-21

AIG Builiding, #09-16

Date of Accident : 17-Aug-21

Singapore 079120

Vehicle No. :

SJQ8955J

Client:

YEO YI TING

Model Type : HONDA CIVIC

| Descriptions         |         |   | Amount   |  |
|----------------------|---------|---|----------|--|
| Lump Sum Repair Cost |         |   | 2,900.00 |  |
|                      |         |   |          |  |
|                      | GST 7 % | : | 203.00   |  |
|                      | Total   | : | 3,103.00 |  |

SIN DOLLARS: THREE THOUSAND ONE HUNDRED AND THREE DOLLAR ONLY



#### INSURER ENQUIRY

# Find

### insurer

Vehicle reg. no.

sme2603s

**Date of Accident** 

17/08/2021

Reset

#### % RESULT & RECEIPT

# TP Insurer Enquiry Insurance AIG Asia Pacific Insurance Pte.... Period of Insurance 01/11/2020 - 31/10/2021 Requested By SUKYI CHONG (CHEW MOTOR ... Requested Date 18/08/2021 17:38

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): **\$\$2** 

**General Insurance Association** 

Records Management Centre GST Registration No: **M400017735** 

## Claim Notification - ACCIDENT INVOLVING SME 2603S(AIG) AND SJQ 8955J AT/ALONG SENGKANG EXIT 9B ON 17/08/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 2/9/2021 3:05 PM

To: yeoys81@hotmail.com <yeoys81@hotmail.com>

02 Sept 2021

Mr Yeo Yong Seng (Yang RongSheng)

[By Email Only]

Dear Sir/Madam,

You Ref: SME2603S

Our Ref: CC6/AIG21008909/Apa3

ACCIDENT INVOLVING SME 2603S(AIG) AND SJQ 8955J AT/ALONG SENGKANG EXIT 9B ON 17/08/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJQ8955J against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) 9/21/22, 4:26 PM Merimen e-Claims

## **Claim Audit**

| <b>-</b> | AUDIT T                 | RAIL                            |  |                                |
|----------|-------------------------|---------------------------------|--|--------------------------------|
| No.      |                         | Audit                           | Remarks  | Ву                             |
| 1        | 24 Aug                  | Clm Dtl                         | Claimant's Name: -> YEO YI TING.   | [A] HOW MEI<br>KWAN            |
| 2        | 24 Aug<br>2021<br>18:35 | Clm Veh<br>Model<br>Changed     | (201485) HONDA CIVIC 1.8 G (A).  | [A] HOW MEI<br>KWAN            |
|          | 24 Aug<br>2021<br>18:35 |                                 | Reg No: S9446202I. Acct Date: 2021/08/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: New Hock Teck Motor Pte Ltd (HQ)                               | [A] HOW MEI<br>KWAN            |
| 4        | 24 Aug<br>2021<br>18:35 | Adj Co<br>Assigned              | LKK Auto Consultants Pte Ltd (HQ):   | [A] HOW MEI<br>KWAN            |
| 5        | 24 Aug<br>2021<br>18:35 | Adj Next<br>Rpt<br>Changed      | Next Rpt:Final Rpt.Due Date:2021/09/02   | [A] HOW MEI<br>KWAN            |
| 6        | 24 Aug<br>2021<br>18:35 | Adj<br>Mandate Set              | Approved:0.00.Reinsp:Adj decides.  | [A] HOW MEI<br>KWAN            |
| 7        | 24 Aug<br>2021<br>18:35 |                                 | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)  | [A] Merimen<br>Administrator   |
| 8        | 24 Aug<br>2021<br>18:35 | Label Added                     | (20224):Field Survey.  | [A] Merimen<br>Administrator   |
| 9        | 24 Aug<br>2021<br>18:36 | Label Added                     | (19):Fastlane.   | [A] HOW MEI<br>KWAN            |
|          | 24 Aug<br>2021<br>18:36 | Adj<br>Adjuster<br>Assigned     | [None] -> ADRIAN LING  | [A] HOW MEI<br>KWAN            |
|          | 25 Aug<br>2021<br>13:02 | Clm<br>Registration<br>Modified | Reg No:S9446202I->SJQ8955J.  | [I] Low,<br>Xianyu             |
|          | 13 Dec<br>2021<br>16:33 | Adj Rpt<br>Initiated            |  | [A] JOANNE<br>LEE KHANG<br>MIN |
|          | 13 Dec<br>2021<br>16:33 | Clm Dtl<br>Modified             | Claim Conclusion: -> 3.  | [A] JOANNE<br>LEE KHANG<br>MIN |
|          | 13 Dec<br>2021<br>16:33 | Clm Dtl<br>Modified             | JPJ Reg. Date: -> 2009/05/29.  | [A] JOANNE<br>LEE KHANG<br>MIN |
|          | 13 Dec<br>2021<br>16:33 | Clm Details<br>Notified         |  | [A] JOANNE<br>LEE KHANG<br>MIN |
|          | 12 May<br>2022<br>12:09 |                                 | Cur.Req: $3425.00$ : Liability: $100\%(B15)$ *Quantum: (a)CORw/GST: $3,103.00 + (b)LOU(4days \times $80.0 0)$ : $320.00 + (c)Search$ fee: $2.00 = Total$ : $3,425.00$ *4 recommendation repair days *For your approval please. | [A] CHEW<br>HSIAO TONG         |
| 17       | 16 May<br>2022<br>15:31 | Video<br>Downloaded             | Downloaded SJQ8955J Video  | [I] Yong,<br>Joanne            |
|          | 16 May<br>2022<br>15:37 | Video<br>Downloaded             | Downloaded SJQ8955J Video  | [I] Yong,<br>Joanne            |
|          | 2022<br>15:46           | Adj Next<br>Rpt<br>Changed      | Next Rpt:Final Rpt.Due Date:2021/09/02   | [I] Yong,<br>Joanne            |
| 20       | 16 May<br>2022<br>15:46 | Adj<br>Mandate Set              | Approved:3425.00.  | [I] Yong,<br>Joanne            |
|          | Date                    | From                            | Date To Audit Type None  | Go                             |

#### **ACTIVITY**

[12/05/2022 12:09] CHEW HSIAO TONG: No longer video from TP> SAB [02/11/2021 16:16] CHEW HSIAO TONG: \*Pending longer video from Third Party

| Merimen Billing for this case - Transaction History |                         |                      |          |                                    |   |          |            |        |
|---|-------------------------|----------------------|----------|------------------------------------|---|----------|------------|--------|
| Bill Ref No   | Bill Date               | Bill Type            | Acc Type | Acc Name                           | Co Name<br>(Branch)                                     | Ref 1    | Ref 2      | Amount |
| 2719432   | 25 Aug 2021<br>13:02:58 | TP Case<br>(Insurer) | Motor    | LKK Auto<br>Consultants<br>Pte Ltd | AIG Asia<br>Pacific<br>Insurance Pte.<br>Ltd. (Express) | SJQ8955J | SME2603S   | 11.00  |
| 2738119   | 02 Nov 2021             | Video Upload         | Motor    | AIG Asia                           | AIG Asia  | SJQ8955J | CHEW HSIAO | xx.xx  |

|         | 16:15:57                |                          |       | Pacific<br>Insurance Pte.<br>Ltd.  | Pacific<br>Insurance Pte.<br>Ltd. (SG)  |          | TONG     |       |
|---------|-------------------------|--------------------------|-------|------------------------------------|---|----------|----------|-------|
| 2748716 | 13 Dec 2021<br>16:33:36 | OD/TP Case<br>(Adjuster) | Motor | LKK Auto<br>Consultants<br>Pte Ltd | LKK Auto<br>Consultants<br>Pte Ltd (HO) | SJQ8955J | SME2603S | 11.00 |