

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 21 September 2022 10:55 AM
To: Admin nht
Cc: Chloe; Admin A
Subject: RE: SJQ8955J CLAIMING AGAINST SME2603S DOA 17.08.2021 *** LKK REF: CC6/AIG21008909/Apa3
Attachments: DV_SJQ 8955J.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Tuesday, 20 September 2022 1:25 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SJQ8955J CLAIMING AGAINST SME2603S DOA 17.08.2021 *** LKK REF: CC6/AIG21008909/Apa3

Without Prejudice - **gentle reminder**

Hi Tong Tong

We accepted your offer of \$2,750 @ 80% in our client favor, kindly send us the DV for a close case.

We look forward to hearing from you soon, thanks.

*** Please take note this claim is under "New Hock Teck Motor Pte Ltd" ***

*** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims ***

*** Kindly note that this settlement is purely for Property Damage Claim without admission of liability ***

Best Regards,

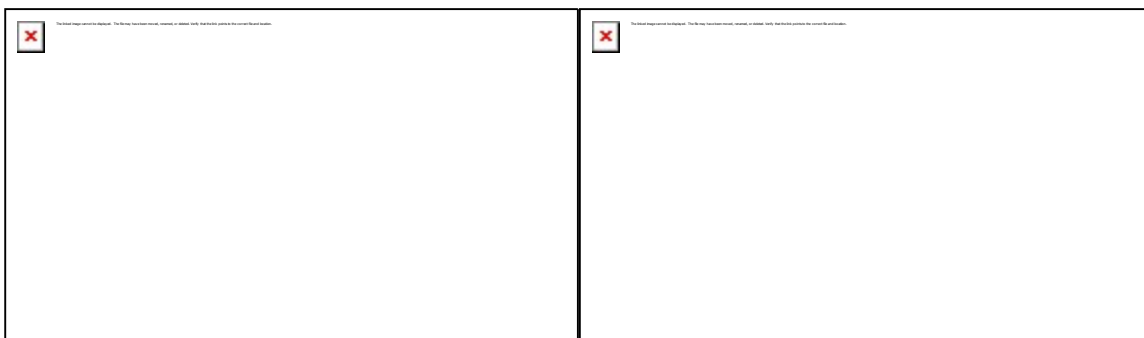
Suky Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Sep 16, 2022 at 9:54 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Tong Tong

We accepted your offer of \$2,750 @ 80% in our client favor, kindly send us the DV for a close case.

We look forward to hearing from you soon, thanks.

*** Please take note this claim is under "New Hock Teck Motor Pte Ltd" ***

*** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims ***

*** Kindly note that this settlement is purely for Property Damage Claim without admission of liability ***

Best Regards,

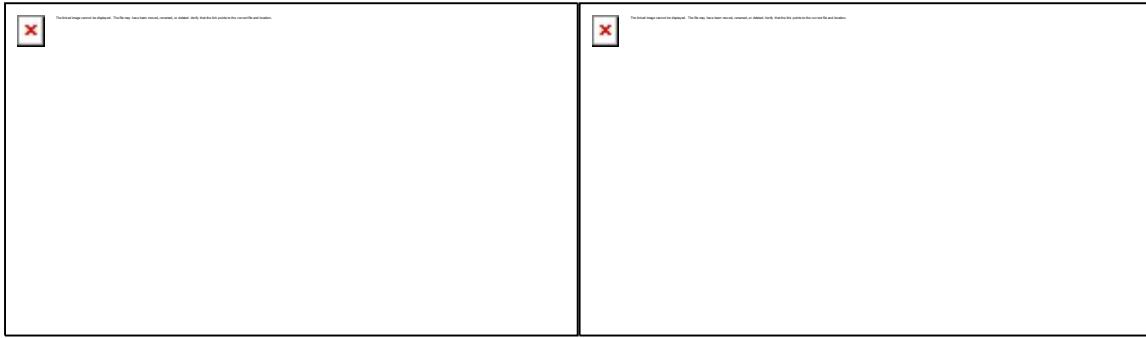
Suky Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, Sep 15, 2022 at 8:47 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

Strictly for an amicable settlement, we are prepared to revise our offer at a global sum of **\$2,750.00(all-in)** as full and final.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Admin nht <admin@nhtmotor.com>

Sent: Wednesday, 14 September 2022 10:38 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SJQ8955J CLAIMING AGAINST SME2603S DOA 17.08.2021 *** LKK REF: CC6/AIG21008909/Apa3

Without Prejudice

Hi Tong Tong

Kindly update us the status and revert asap as my boss is asking and I have to answer him, your understanding is much appreciated.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

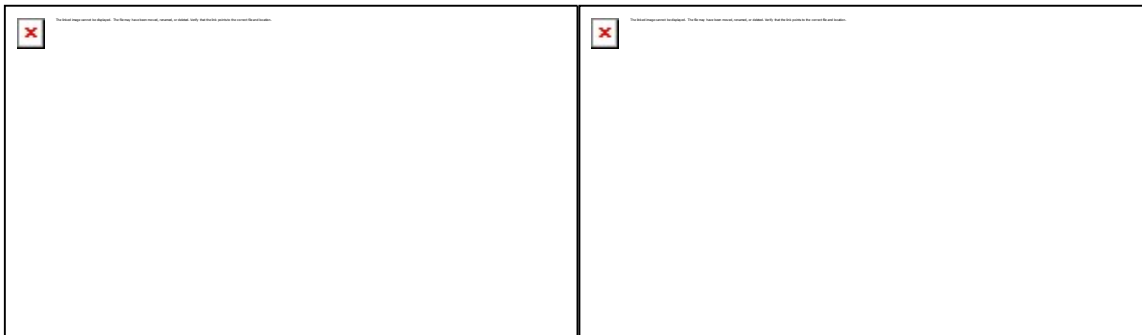
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Aug 31, 2022 at 9:52 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi Tong Tong

We would like to recounter the proposal at a global sum of \$2,900 for an amicable settlement.

Kindly reconsider our counter proposal and revert for a close case.

We look forward to hearing from you soon, thanks.

*** Please take note this claim is under "New Hock Teck Motor Pte Ltd" ***

*** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims ***

*** Kindly note that this settlement is purely for Property Damage Claim without admission of liability ***

Best Regards,

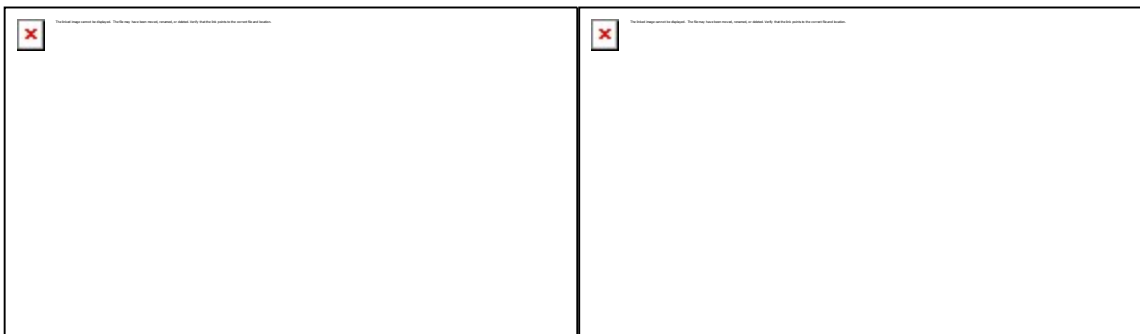
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Jul 27, 2022 at 10:52 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi Tong Tong

We would like to recounter the proposal at a global sum of \$2,900 for an amicable settlement.

We look forward to hearing from you soon, thanks.

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

Best Regards,

Assistant Manager (Claim)

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

--	--

On Wed, Jul 6, 2022 at 4:15 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Tong Tong

We would like to recounter the proposal at a global sum of \$2,900 for an amicable settlement.

Kindly reconsider our counter proposal and revert for a close case.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

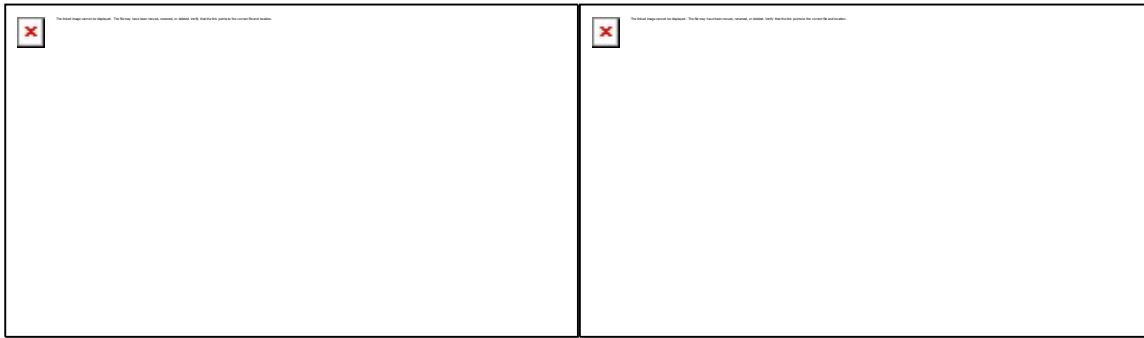
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Jul 6, 2022 at 9:14 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

Strictly for an amicable settlement, we are prepared to revise our offer at a global sum of **\$2,650.00(all-in)** as full and final.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Tuesday, 5 July 2022 1:31 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SJQ8955J CLAIMING AGAINST SME2603S DOA 17.08.2021 *** LKK REF: CC6/AIG21008909/Apa3

Without Prejudice

Hi Tong Tong

We would like to recounter the proposal global sum of \$3,000 for an amicable settlement.

Kindly consider and revert for a close case.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

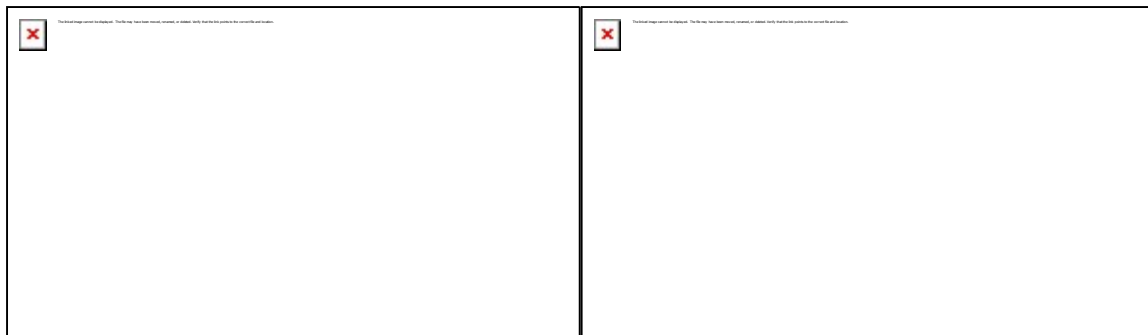
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Tue, Jul 5, 2022 at 9:06 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

Strictly for an amicable settlement, we are prepared to revise our offer at a global sum of **\$2,500.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Admin nht <admin@nhtmotor.com>

Sent: Tuesday, 28 June 2022 1:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SJQ8955J CLAIMING AGAINST SME2603S DOA 17.08.2021 *** LKK REF: CC6/AIG21008909/Apa3

Without Prejudice

Hi Tong Tong

We referred to your email dd23.06.22 and our client did not accept your offer of 50%.

We would like to counter proposal @ 80% in our client's favor for an amicable settlement otherwise we regret to inform you that we have no choice and have to let solicitors handle the matter.

We look forward to hearing from you soon of the revised offer for a close case, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

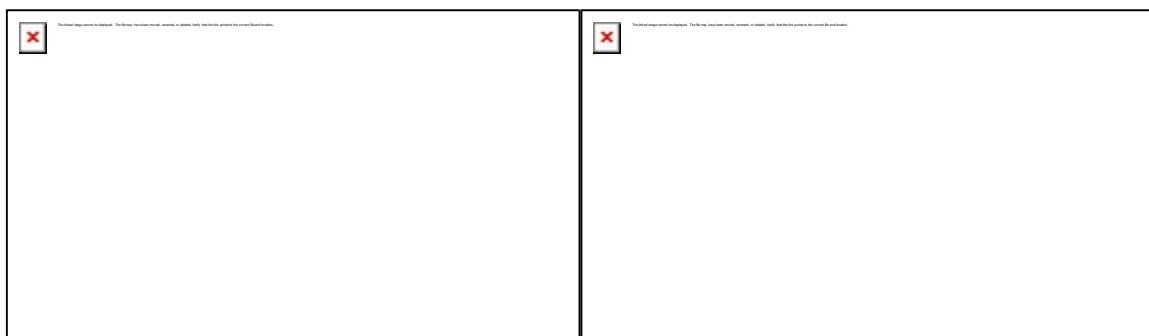
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, Jun 23, 2022 at 12:11 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/mdm,

We have reviewed the matter and we are of the view that your client video is inconclusive. Unless you can provide longer version prior collision.

For an amicable settlement, we are prepared to improve our offer at a global sum of **\$2,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Wednesday, 22 June 2022 9:51 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SJQ8955J CLAIMING AGAINST SME2603S DOA 17.08.2021 *** LKK REF: CC6/AIG21008909/Apa3

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Our client is unable to accept your offer of 50% as his not at fault.

Scene video clearly showed that our client was traveling straight whereby your insured filtered into our client lane and caused an accident.

We are sincerely in direct settlement with AIG hence we really hope to restudy/assess this claim and settle as fair and reasonable.

Our counter proposal as following:-

Cost of Repair : \$ 3,103.00

Loss of Use : \$ 400.00 (\$100 x 4 days)

LTA Search : \$ 2.00

Total : \$ 3,505.00

We look forward to hearing from you soon of the revised offer for a close case, thanks.

*** Please take note this claim is under "New Hock Teck Motor Pte Ltd" ***

*** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims ***

*** Kindly note that this settlement is purely for Property Damage Claim without admission of liability ***

Best Regards,

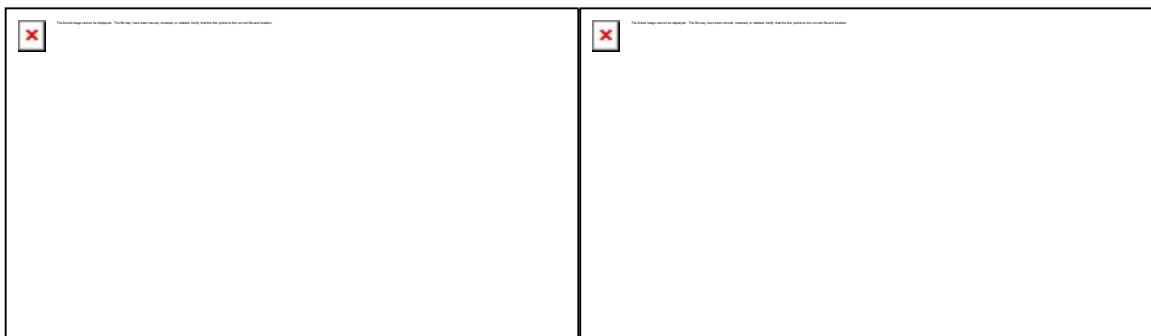
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Jun 8, 2022 at 10:28 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Our client is unable to accept your offer of 50% as his not at fault.

Scene video clearly showed that our client was traveling straight whereby your insured filtered into our client lane and caused an accident.

We are sincerely in direct settlement with AIG hence we really hope to restudy/assess this claim and settle as fair and reasonable.

Our counter proposal as following:-

Cost of Repair : \$ 3,103.00

Loss of Use : \$ 400.00 (\$100 x 4 days)

LTA Search : \$ 2.00

Total : \$ 3,505.00

We look forward to hearing from you soon of the revised offer for a close case, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

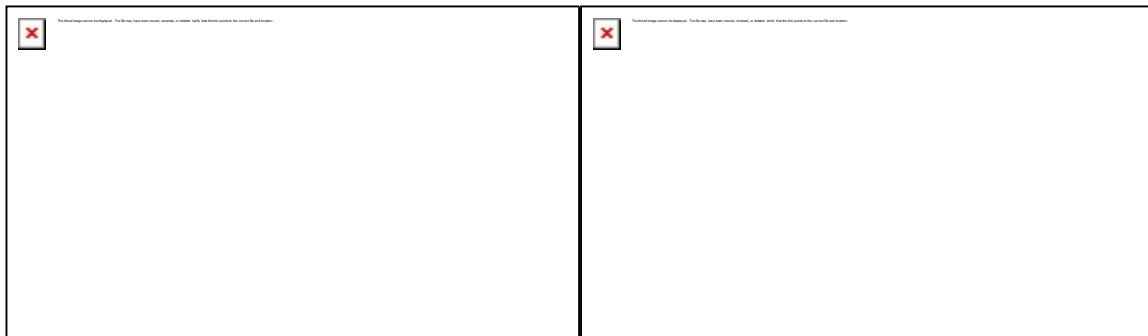
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, May 27, 2022 at 5:21 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Hsiao Tong

Our client is unable to accept your offer of 50% as his not at fault.

Scene video clearly showed that our client was traveling straight whereby your insured filtered into our client lane and caused an accident.

We are sincerely in direct settlement with AIG hence we really hope to restudy/assess this claim and settle as fair and reasonable.

Our counter proposal as following:-

Cost of Repair : \$ 3,103.00

Loss of Use : \$ 400.00 (\$100 x 4 days)

LTA Search : \$ 2.00

Total : \$ 3,505.00

We look forward to hearing from you soon of the revised offer for a close case, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

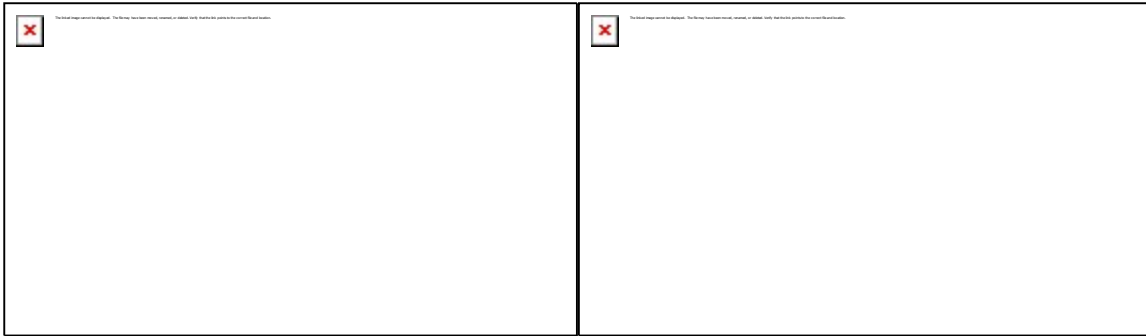
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, May 27, 2022 at 9:28 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Apologised for late response.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$1,700.00(all-in)** towards your client's claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Wednesday, 18 May 2022 9:58 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SJQ8955J CLAIMING AGAINST SME2603S DOA 17.08.2021 *** LKK REF: CC6/AIG21008909/Apa3

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

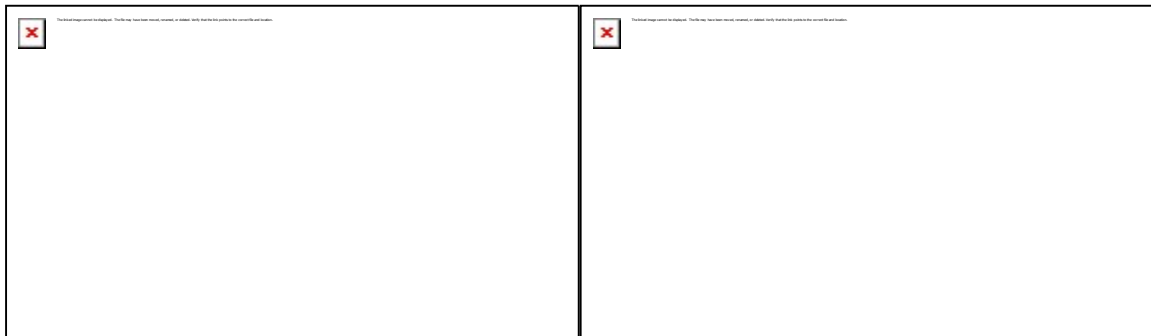
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, May 4, 2022 at 10:02 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

*** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims ***

*** Kindly note that this settlement is purely for Property Damage Claim without admission of liability ***

Best Regards,

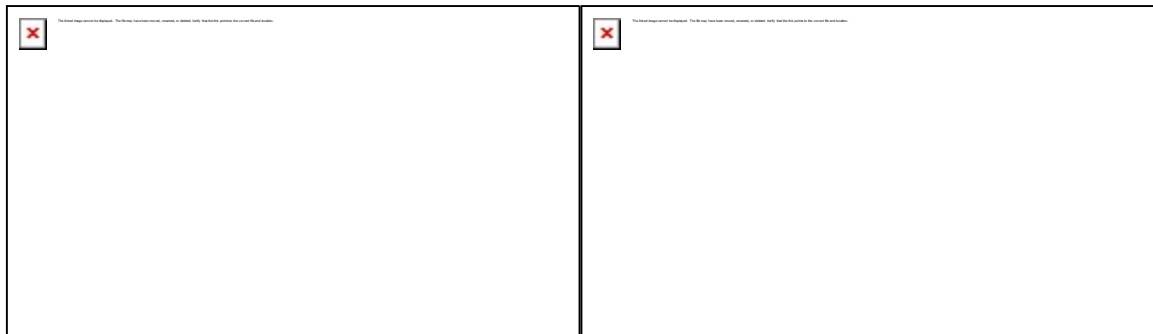
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Apr 20, 2022 at 9:42 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

*** Please take note this claim is under "New Hock Teck Motor Pte Ltd" ***

*** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims ***

*** Kindly note that this settlement is purely for Property Damage Claim without admission of liability ***

Best Regards,

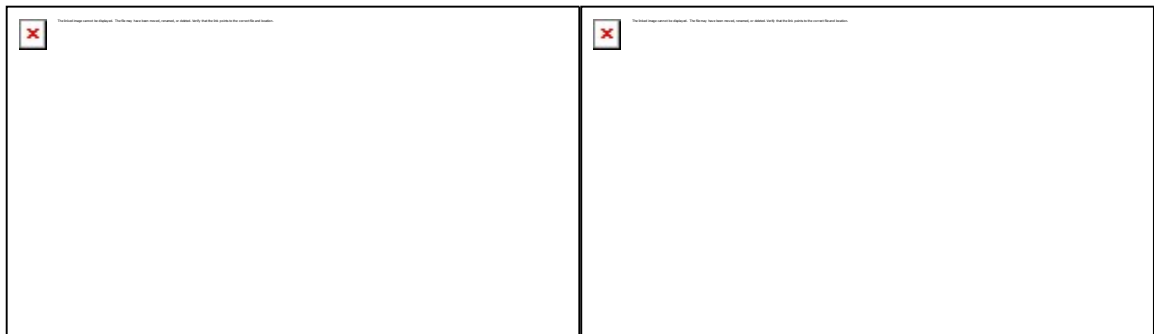
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Apr 20, 2022 at 9:41 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

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Best Regards,



Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

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On Wed, Mar 23, 2022 at 10:40 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

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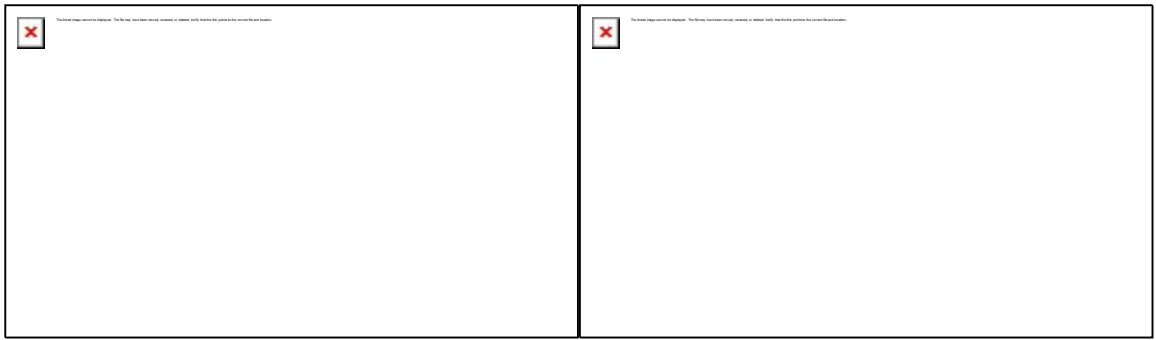
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Mar 9, 2022 at 11:27 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

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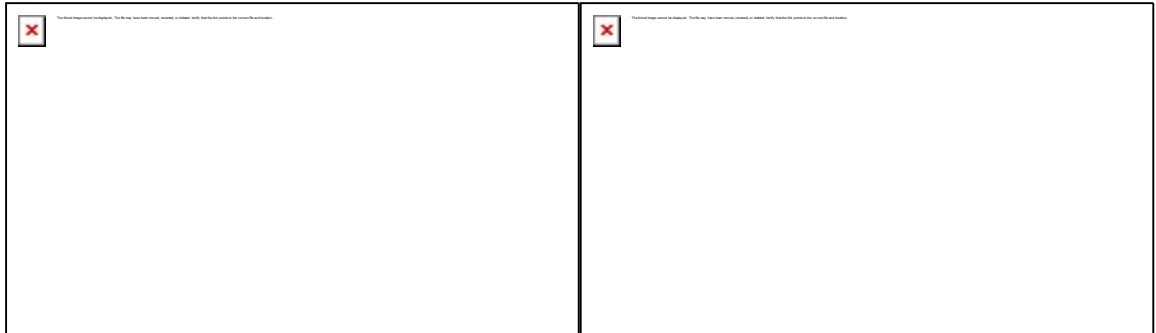
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Mar 2, 2022 at 11:11 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

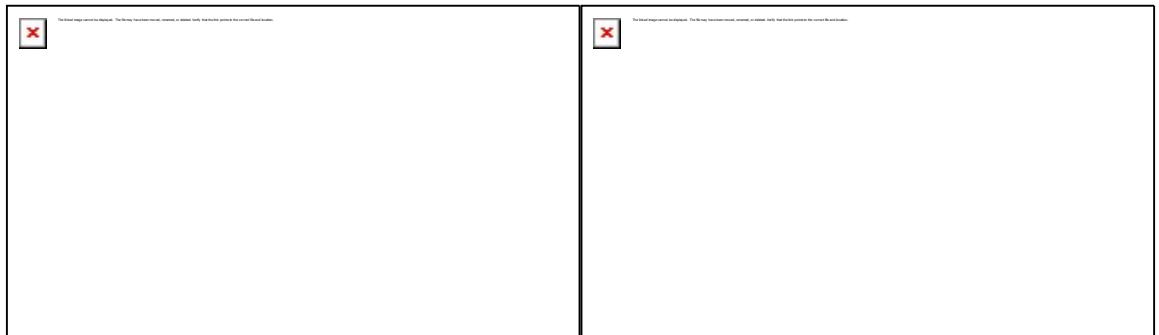
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Feb 23, 2022 at 10:22 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

*** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims ***

*** Kindly note that this settlement is purely for Property Damage Claim without admission of liability ***

Best Regards,

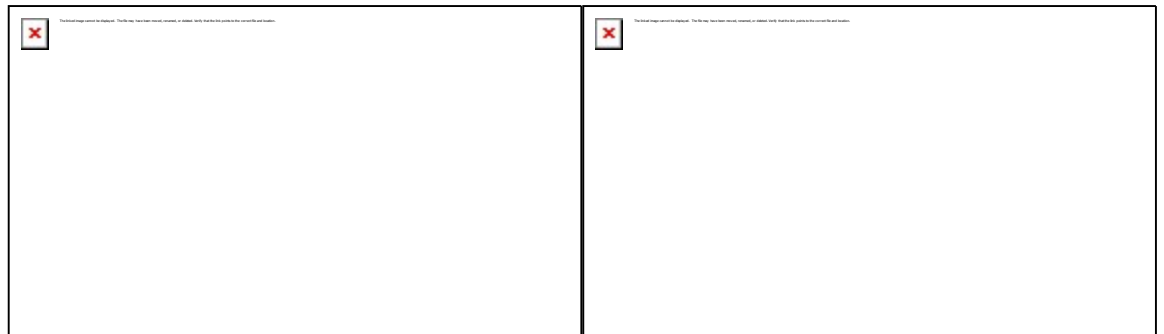
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Feb 9, 2022 at 10:10 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

*** Please take note this claim is under "New Hock Teck Motor Pte Ltd" ***

*** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims ***

*** Kindly note that this settlement is purely for Property Damage Claim without admission of liability ***

Best Regards,

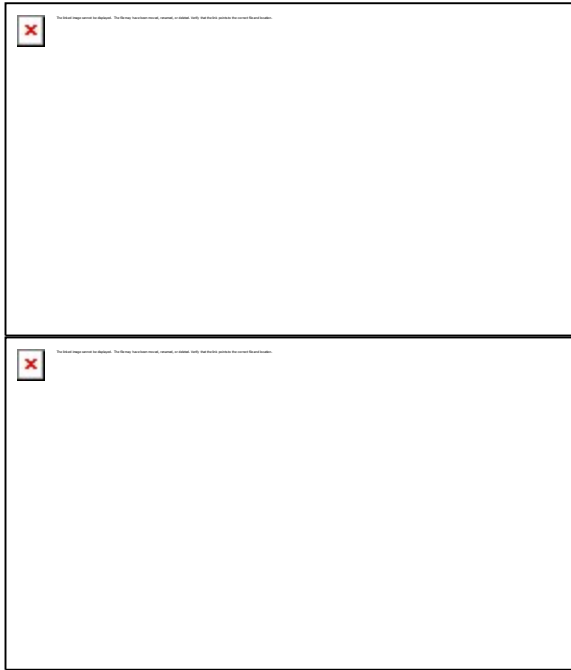
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, Jan 27, 2022 at 10:13 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Hsiao Tong

Thanks for your email with an update.

We look forward to hearing from you soon of the offer for a close case, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

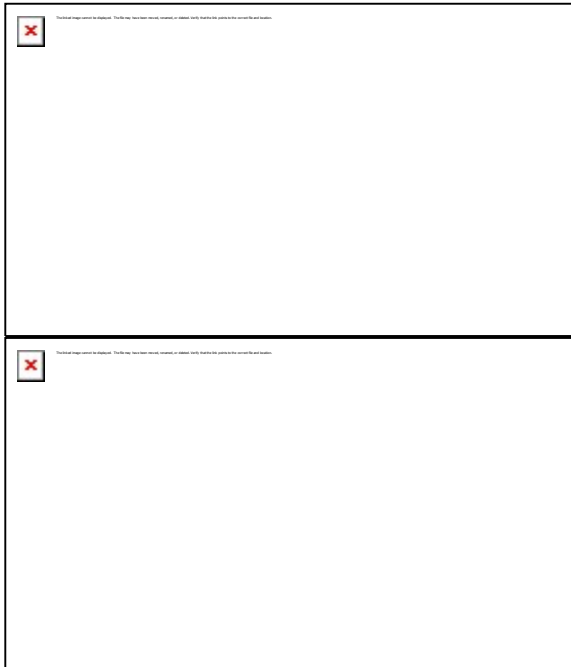
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, Jan 27, 2022 at 9:34 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We are in the midst of engaging our insured on this matter.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Wednesday, 26 January 2022 11:29 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SJQ8955J CLAIMING AGAINST SME2603S DOA 17.08.2021 *** LKK REF: CC6/AIG21008909/Apa3

Without Prejudice

Hi Hsiao Tong

Kindly update us on the status and revert as month end and cny is just around the corner hence I had to prepare a monthly report for my boss, your understanding is much appreciated.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

***** We are close on 31.01.2022 (Monday) - 03.02.2022 (Thursday) and resume business on 04.02.2022 (Friday) for celebrate CNY *****

Best Regards,

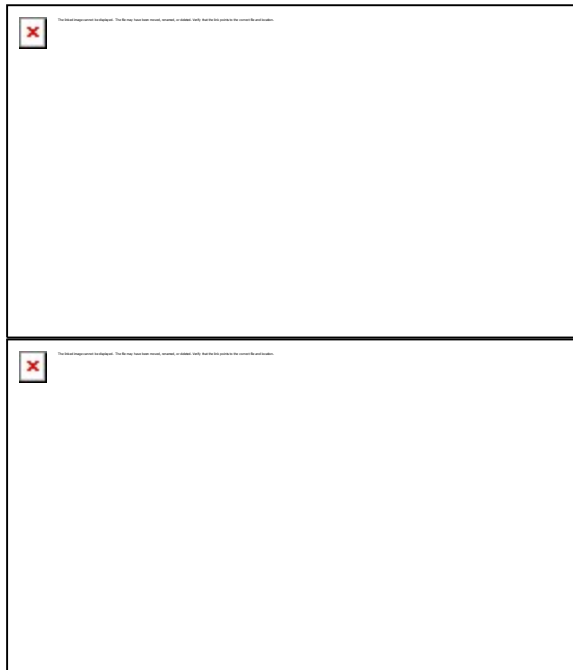
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Jan 12, 2022 at 2:16 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

*** Kindly note that this settlement is purely for Property Damage Claim without admission of liability ***

Best Regards,

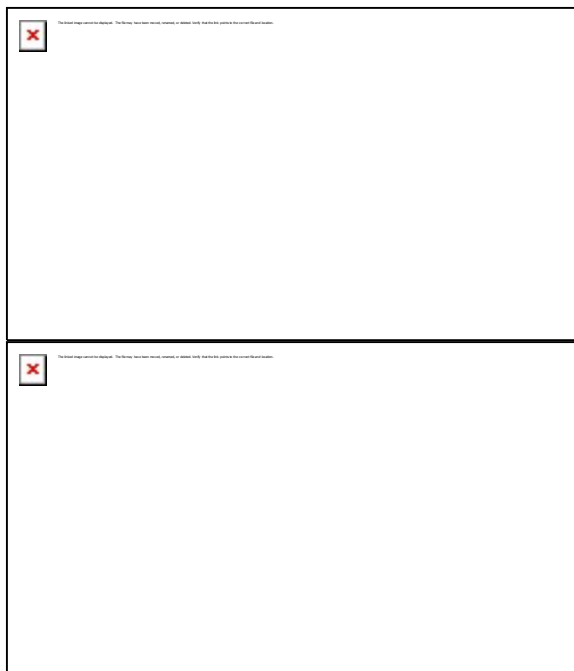
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Jan 5, 2022 at 11:31 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Hsiao Tong

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

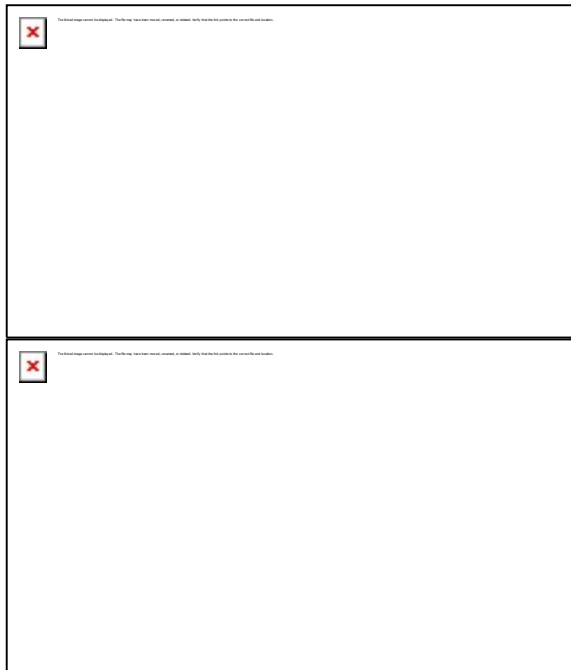
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Dec 22, 2021 at 5:12 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

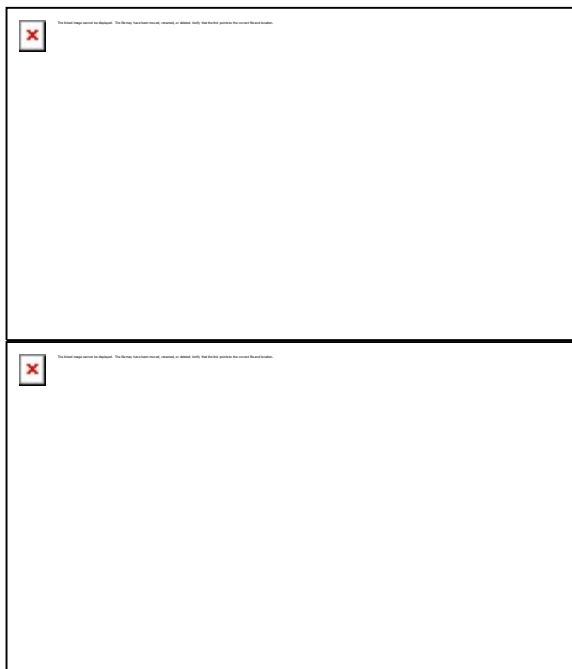
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Dec 22, 2021 at 4:35 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Hsiao Tong

Enclosed scene video we have for your reference.

We look forward to hearing from you soon of the offer for a close case, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

*** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims ***

*** Kindly note that this settlement is purely for Property Damage Claim without admission of liability ***

Best Regards,

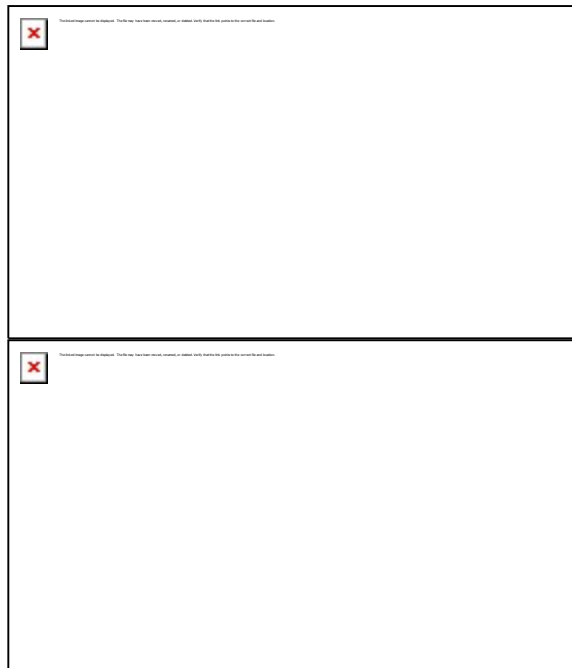
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Dec 22, 2021 at 2:47 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Sukyi,

Could you provide a longer version of video footage apart from the attached (preferably 10 seconds or more before the collision) for our review?

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Wednesday, 22 December 2021 2:44 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SJQ8955J CLAIMING AGAINST SME2603S DOA 17.08.2021 *** LKK REF: CC6/AIG21008909/Apa3

Without Prejudice

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon of the offer, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

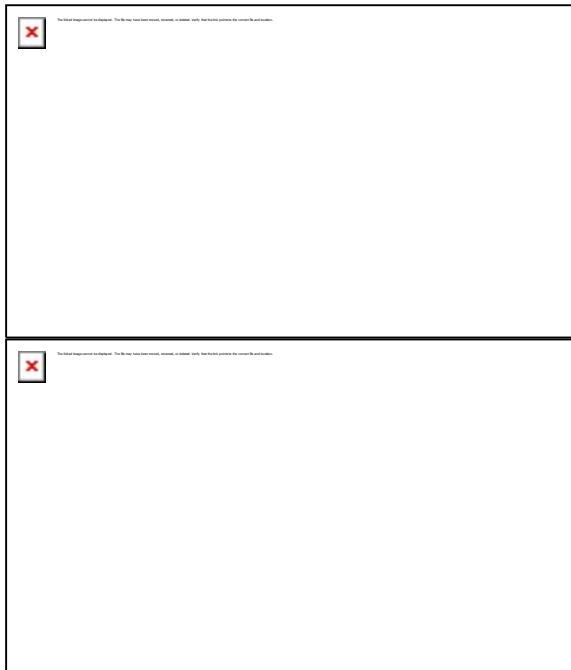
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Dec 1, 2021 at 3:07 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Hsiao Tong

Thanks for your reply with an update.

We look forward to hearing from you soon of the offer for a close case, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

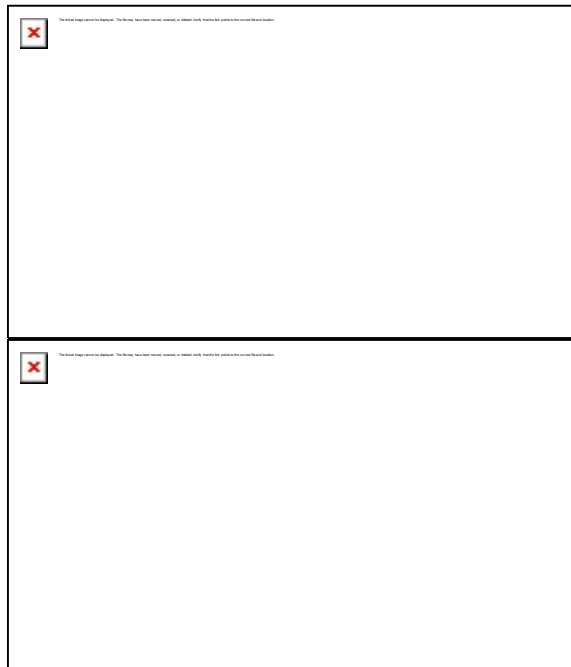
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Dec 1, 2021 at 3:03 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

We are preparing report to seek mandate from insurer and will get back to you asap.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>

Sent: Wednesday, 1 December 2021 1:52 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SJQ8955J CLAIMING AGAINST SME2603S DOA 17.08.2021 *** LKK REF: CC6/AIG21008909/Apa3

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

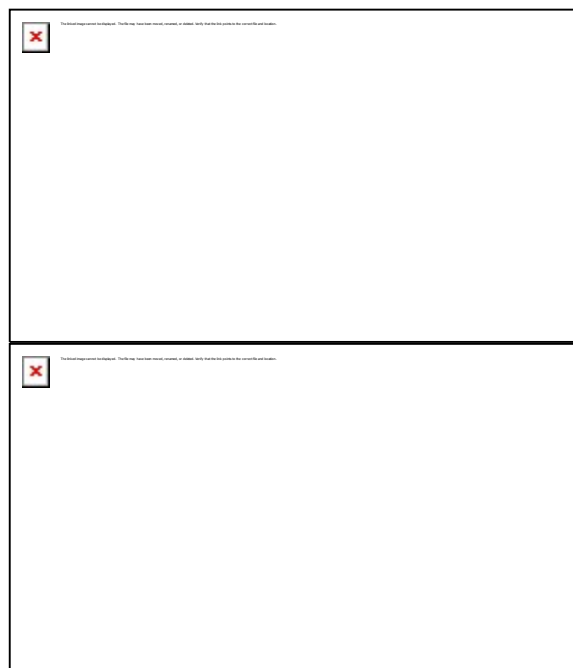
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Nov 24, 2021 at 10:06 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Hsiao Tong

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

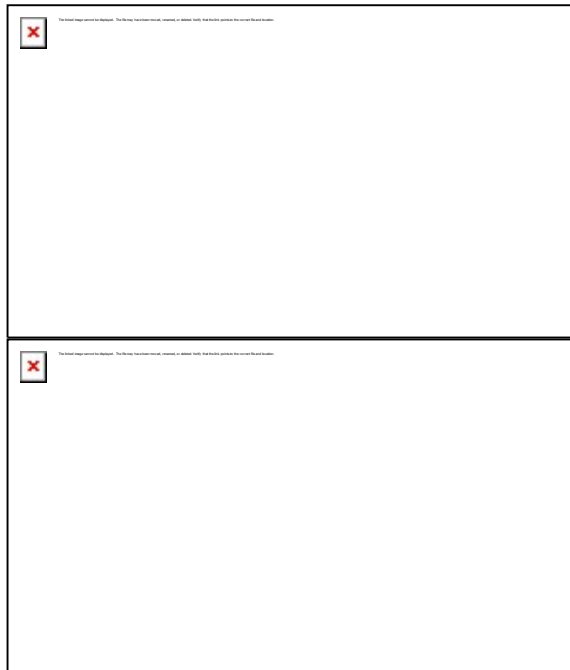
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Tue, Nov 9, 2021 at 5:33 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

|

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin nht <admin@nhtmotor.com>

Sent: Tuesday, 9 November, 2021 3:47 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>

Subject: SJQ8955J CLAIMING AGAINST SME2603S DOA 17.08.2021

Without Prejudice

Hi Motor Claim Dept

Kindly refer to the attached LOD and supporting documents.

We look forward to hearing from you soon of the offer to close the case, thanks.

*** Please take note this claim is under "New Hock Teck Motor Pte Ltd"

Best Regards,

Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



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