

Our Ref: CT0821/SHA2842Z/JW(st)  
Date: 02.09.2021



AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 24.08.2021 INVOLVING SHA2842Z & SMK2184C ALONG CLEMENTI AVE 2**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA2842Z, which was involved in the captioned accident with your insured vehicle No SMK2184C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,143.40
2. Loss of Rental	3 days x S\$ 129.47	S\$	388.41
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **1,773.81**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**Workshops**

**Braddell**

205 Braddell Road  
Singapore 579701

**Loyang**

59 Loyang Drive  
Singapore 508969

**Sin Ming**

383 Sin Ming Drive  
Singapore 575717

**Pandan**

45 Pandan Road  
Singapore 609286

**Ubi**

320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**

7 Sungei Kadut Way  
Singapore 728791



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHA2842Z , SMK2184C  
CLEMENTI AVE 2****ON 24-Aug-21 06:45**

I / We

**LEONG CHING LING (LI...** (Hirer) NRIC No.: **SXXXX700H**

and/or

(Relief) NRIC No.: **SXXXX700H**

Taxi Number

**SHA2842Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**24-Aug-2021**

Name of Hirer

**LEONG CHING LING (LIANG QINGLIN)**

Hirer NRIC

**SXXXX700H**

Signature :



Address

**176 BOON LAY DRIVE #08-352  
640176**

Contact No.

**90057676**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,650.00** (Global Sum) for vehicle no. **SHA 2842Z** that was damaged pursuant to the accident which occurred on **24.08.2021** (date) along **Left lane turning from Clementi Ave 2 to Clementi Rd** (location) involving vehicle no/s **SMK 2184C**.

This is pursuant to the inspection conducted on **24/08/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 2842Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 2842Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8th (day) of June (month) 2021 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 509960

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The content of this document apply to vehicle damage only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"



**ComfortDelGro Engineering Pte Ltd**205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755**Workshops**205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717  
59 Loyang Drive Singapore 508969 7 Sungei Kadut Way Singapore 728791  
45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649COMPANY REG. NO.: 199506048W  
Page: 1

NO. M2-8921817-3

**TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY. AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

CONTACT NO: 64193000 3225094

Description : 3P 24.08.21

VEHICLE NO  
SHA2842ZMAKE  
HYUNDAIMODEL  
IONIQ(G3)DATE OF REG  
11.11.2019CHASSIS CODE  
KMHC851CVLU188838INV. NO/DATE  
91590546 30.08.2021JOB NO.  
305484134

ODOMETER READING

DATE/TIME IN  
24.08.2021 08:00

S/No Part No.

Qty Unit Price %Disc Net

**PART REQUISITION**

0001	04-01-0104-2545	MOULDING-REAR BUMPER LWR CTR	1	451.25	20.00	361.00
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL			:			378.60

**JOB NATURE**

0001	PB	PANEL BEATING - SHA2842Z	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	17-01	CHECK ALL LIGHTING	30.00	30.00
0004	20-22	REMOVE/REFIX REVERSE SENSOR	30.00	30.00
0005	20-00	TUFF COAT ON AFFECTED PARTS.	30.00	30.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**Head Office:  
205 Braddell Road  
Singapore 579701

Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY** shall be issued unless requested.**CUSTOMER'S COPY**

ACCOUNT No.

8010004

INVOICE No.

91590546

AMOUNT

1,143.40

BANK/CHQ No.



**ComfortDelGro Engineering Pte Ltd**

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

**Workshops**

205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717  
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COMPANY REG. NO.: 199506048W  
Page: 2

REG. NO. M2-8921817-3

**TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY. AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA2842Z

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
11.11.2019

CHASSIS CODE  
KMHC851CVLU188838

INV. NO/DATE  
91590546 30.08.2021

JOB NO.  
305484134

ODOMETER READING

DATE/TIME IN  
24.08.2021 08:00

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					690.00

Items total	1,068.60
Add GST @ 7.000 %	74.80
Invoice amount	1,143.40

Issued by : KATHERINETAN 30.08.2021 09:25:40  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91590546	1,143.40	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY



Our Ref: CT21080356

Date: 27 August 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                    24/08/2021    @   06:45 hrs  
ALONG                            CLEMENTI AVE 2  
INVOLVING                    SMK2184C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2842Z** (the "Taxi"). The Taxi was hired to **LEONG CHING LING (LIANG QINGLIN) IC NO SXXXX700H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.







INQUIRY


% RESULT & RECEIPT

Insurer

Vehicle reg. no.

SMK2184C

Date of Accident

24/08/2021 

Reset

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **30/03/2021 - 29/03/2022**

Requested By ..... **Por Moy Juan (COMFORTDELG...**

Requested Date ..... **24/08/2021 08:56**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SYA 28422



## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 11 February 2022 4:15 pm  
**To:** hengping.guo@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21008903/Vga3 \*\*\* ACCIDENT INVOLVING SMK 2184C & SHA 2842Z ON 24/08/221 \*\*\*

**Importance:** High

Our Ref: CC4/AIG21008903/Vga3

11 FEBRUARY 2022

**Guo HengPing**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMK 2184C & SHA 2842Z ON 24/08/221**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHA 2842Z**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**



***"Wishing You Happiness & Prosperity Chinese New Year 2022"***



Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*



## Print Received Message

This mail is associated with :

**\*SHA2842Z (9104288906SG)**

**[SMK2184C]**

TP

COMFORT TRANSPORTATION PTE LTD

Aug 24 2021 6:50AM

[Guo HengPing]

ComfortDelGro Engineering Pte Ltd

**From** **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **23/05/2022 11:55 AM.**  
**To** LKK\_HQ  
**Subject** **Alert - Adj Mandate Approved (S\$1683.81) - SHA2842Z - Claim Handler: Lee, Ming-Yao**

Approved:1683.81.