

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 31 August 2021 3:26 pm
To: 'Tan Kian Wei Billy'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D204706/C02/GBL2228K/TANKW / FW: ACCIDENT INVOLVING YOUR INSURED GBL2228 & OUR CLIENT'S VEHICLE SFH6336D ALONG TEBAN GARDENS ROAD ON 17.08.2021

Dear Billy,

Please be informed that we have inspected the vehicle SFH 6336D on 30/08/2021 and pending for estimate from repairer.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA C-HR HYBRID 1.8S CVT

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 24 August 2021 5:34 pm
To: 'Tan Kian Wei Billy' <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D204706/C02/GBL2228K/TANKW / FW: ACCIDENT INVOLVING YOUR INSURED GBL2228 & OUR CLIENT'S VEHICLE SFH6336D ALONG TEBAN GARDENS ROAD ON 17.08.2021

Dear Billy,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 24 August, 2021 5:17 PM
To: Tan Alan <atautoconsultant@gmail.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204706/C02/GBL2228K/TANKW / FW: ACCIDENT INVOLVING YOUR INSURED GBL2228 & OUR CLIENT'S VEHICLE SFH6336D ALONG TEBAN GARDENS ROAD ON 17.08.2021

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Tan Alan <atautoconsultant@gmail.com>

Sent: Tuesday, 24 August 2021 5:13 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D204706/C02/GBL2228K/TANKW / FW: ACCIDENT INVOLVING YOUR INSURED GBL2228 & OUR CLIENT'S VEHICLE SFH6336D ALONG TEBAN GARDENS ROAD ON 17.08.2021

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Hi Billy,

We are agreeable to select 7. Kenneth Kong (LKK) as the SJE for above case, thank you.

Rgds
Alan

On Tue, Aug 24, 2021 at 5:11 PM Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING GBL2228K & SFH6336D on 17/08/2021

We refer to your email of 24/08/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 24 August 2021 5:08 PM
To: atautoconsultant@gmail.com; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D204706/C02/GBL2228K/TANKW / FW: ACCIDENT INVOLVING YOUR INSURED GBL2228 & OUR CLIENT'S VEHICLE SFH6336D ALONG TEBAN GARDENS ROAD ON 17.08.2021

Without Prejudice

Dear Billy,

Please conduct PRS for SFH6336D. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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狮城 Taiping SG

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From: Tan Alan <atautoconsultant@gmail.com>
Sent: Tuesday, 24 August 2021 11:45 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCIDENT INVOLVING YOUR INSURED GBL2228 & OUR CLIENT'S VEHICLE SFH6336D ALONG TEBAN GARDENS ROAD ON 17.08.2021

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Hi Sir,

Attached herewith is the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the NIMA Protocol stipulated timeline.

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Rgds

Alan Tan

83868989

A T Auto Consultant

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Rgds

Alan Tan

83868989

A T Auto Consultant