

Our Ref: CC0821/SHC7764Y/JW(st)  
Date: 02.09.2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY, AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

**Without Prejudice**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 23.08.2021 INVOLVING SHC7764Y & SLC8168P ALONG THOMSON RD**

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHC7764Y, which was involved in the captioned accident with your insured vehicle No SLC8168P.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,292.99
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **1,910.56**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHC7764Y , SLC8168P  
THOMSON RD****ON 23-Aug-21 05:55**

I / We

**SEE SIEW MANG**(Hirer) NRIC No.: **SXXXX844J**

and/or

(Relief) NRIC No.: **SXXXX844J**

Taxi Number

**SHC7764Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**23-Aug-2021**

Name of Hirer

**SEE SIEW MANG**

Hirer NRIC

**SXXXX844J**

Signature :



Address

**79A TOA PAYOH CENTRAL #10-05  
311079**

Contact No.

**91820797**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,292.99** (Repair Cost), **S\$350.38** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHC 7764Y** that was damaged pursuant to the accident which occurred on **23/08/2021** (date) along **THOMSON ROAD** (location) involving vehicle no/s **SLC 8168P**. This is pursuant to the inspection conducted on **23/08/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHC 7764Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 7764Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17<sup>th</sup> (day) of Jan (month) 20 22 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
50 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document.

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY. AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 23.08.2021

VEHICLE NO  
SHC7764Y

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
27.11.2019

CHASSIS CODE  
KMHC851CVLU183710

INV. NO/DATE  
91591791 01.09.2021

JOB NO.  
305484002

ODOMETER READING

DATE/TIME IN  
23.08.2021 11:25

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-3913	EMBLEM-BLUE DRIVE RH	1	26.60	20.00	21.28
0002	03-01-0104-2137	CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
SUB-TOTAL			:			298.40

**JOB NATURE**

0001	PB	PANEL BEATING-SHC7764Y		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
0003	L	WHEEL ALIGNMENT		60.00		60.00
SUB-TOTAL			:			910.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91591791	1,292.99	

**Workshops**205 Braddell Road Singapore 579701  
59 Loyang Drive Singapore 508969  
45 Pandan Road Singapore 609286383 Sin Ming Drive Singapore 575717  
7 Sungei Kadut Way Singapore 728791  
320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

**TAX INVOICE**COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

**VEHICLE NO**  
SHC7764Y**MAKE**  
HYUNDAI**MODEL**  
IONIQ(G3)**DATE OF REG**  
27.11.2019**CHASSIS CODE**  
KMHC851CVLU183710**INV. NO/DATE**  
91591791 01.09.2021**JOB NO.**  
305484002**ODOMETER READING****DATE/TIME IN**  
23.08.2021 11:25

Items total		1,208.40
Add GST @	7.000 %	84.59
Invoice amount		1,292.99

Issued by : KATHERINETAN 01.09.2021 13:43:38  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91591791	1,292.99	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**





Our Ref: CC21080330



Date: 01 September 2021

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	23/08/2021 @ 05:55 hrs
ALONG	THOMSON RD
INVOLVING	SLC8168P

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7764Y** (the "Taxi"). The Taxi was hired to **SEE SIEW MANG IC NO SXXXX844J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SLC8168P

Date of Accident

23/08/2021



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **01/04/2021 - 31/03/2022**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **23/08/2021 13:32**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**ACCIDENT INVOLVING SLC 8168P & SHC 7764Y ALONG/AT THOMSON ROAD  
TOWARDS LORNIE ROAD ON 23/08/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 10/18/2021 10:43 AM

To: YCTAY@ANTARAKOH.COM.SG <YCTAY@ANTARAKOH.COM.SG>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21008895/Grs3

**ANTARA KOH PTE LTD- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SLC 8168P & SHC 7764Y ALONG/AT THOMSON ROAD TOWARDS LORNIE  
ROAD ON 23/08/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHC 7764Y against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favor as your driver was changing lane and collided with third party who is moving in his own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Aug 2021 17:23	<b>Clim Dtl Modified</b>	Claimant's Name: -> CITYCAB PTE LTD.	[A] Lee Su Li
2	24 Aug 2021 17:23	<b>Clim Veh Model Changed</b>	(205659) HYUNDAI AE IONIQ 1.6 (A).	[A] Lee Su Li
3	24 Aug 2021 17:23	<b>Clim Created</b>	Reg No: SHC7764Y. Acct Date: 2021/08/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	24 Aug 2021 17:23	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	24 Aug 2021 17:23	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/09/02	[A] Lee Su Li
6	24 Aug 2021 17:23	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	24 Aug 2021 17:23	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	24 Aug 2021 17:23	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	24 Aug 2021 17:24	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
10	24 Aug 2021 17:24	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	26 Aug 2021 16:37	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> XING GUO QIANG	[A] Lee Su Li
12	18 Oct 2021 09:53	<b>Video Downloaded</b>	Downloaded TP VIDEO	[I] Tan, Bennie-WZ
13	07 Dec 2021 15:47	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	07 Dec 2021 15:47	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	07 Dec 2021 15:47	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/11/27.	[A] JOANNE LEE KHANG MIN
16	07 Dec 2021 15:47	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	06 Jan 2022 11:27	<b>Adj Mandate Request</b>	Cur.Req:1820.56:Liability: 100%*Quantum:(a)CORw/GST: \$1,292.99+(b)LOR(3days x \$125.19):\$375.57+(c)LOI(3days x \$50): \$150.00+(d)GIA search fee: \$2.00= Total: \$1,820.56***Recommended 4 re pair days	[A] Jaslin Kok Chin Yi
18	07 Jan 2022 19:33	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/09/02. Mandate Remarks: Subj to all docs/billings in order, SAB frm: \$1557.78-1732.97 (All-in) inclusive LOI (if not claimed in injury claim). LOR/LOI days: 1.5-2.5days based on survey date and TP log card.	[I] Tan, Bennie-WZ
19	07 Jan 2022 19:33	<b>Adj Mandate Set</b>	Approved:1732.97:Subj to all docs/billings in order, SAB frm: \$1557.78-1732.97 (All-in) inclusive LOI (if not claimed in injury claim). LOR/LOI days: 1.5-2.5days based on survey date and TP log card.	[I] Tan, Bennie-WZ

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2719564	25 Aug 2021 16:39:41	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC7764Y	SLC8168P	11.00
2733349	15 Oct 2021 10:13:40	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC7764Y	Jaslin Kok Chin Yi	xx.xx
2747283	07 Dec 2021 15:47:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SHC7764Y	SLC8168P	11.00

				Pte Ltd	Pte Ltd (HQ)			
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