

Re: DIRECT SETTLEMENT OF VEHICLE NO. SLF7674K AGAINST GBD2902P (LONPAC)
[External Confidential] LKK REF : CC4/LPC21008883/Ues3

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 9/6/2021 10:28 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

 3 attachments (3 MB)

TP GIA REPORT.pdf; Preliminary Advice.pdf; TP ESTIMATE-MARKED.pdf;

Dear Sir / Mdm,

We refer to the above matter.

We have inspected third party vehicle SLF 7674K at M/s KAH MOTOR CO SDN BERHAD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 24 August, 2021 11:19 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLF7674K AGAINST GBD2902P (LONPAC) [External Confidential]

Lonpac External - Confidential

Our Ref : TBA

Dear Summer,

Attached copy of insured's report for your onward transmission to the case handler.

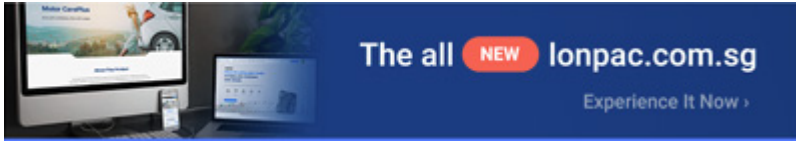
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 24 August 2021 11:13 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SLF7674K AGAINST GBD2902P (LONPAC) [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 24 August, 2021 11:02 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>

Subject: FW: DIRECT SETTLEMENT OF VEHICLE NO. SLF7674K AGAINST GBD2902P (LONPAC) [External Confidential]

Lonpac External - Confidential

Our Ref : TBA

Dear Nivitha/Summer,

Please proceed survey and revert on liability.

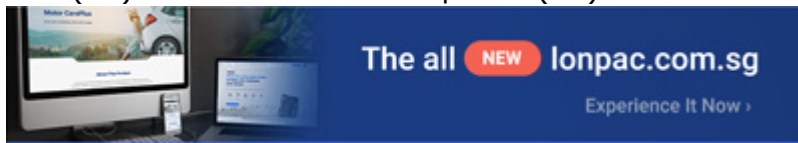
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]

Sent: Tuesday, 24 August 2021 10:38 am

To: MT_Claim_SG <mt_claim@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]DIRECT SETTLEMENT OF VEHICLE NO. SLF7674K AGAINST GBD2902P (LONPAC)

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SLF7674K.

Please Also Advice On The Liability Status Of This Claim.

Your Insured Vehicle Number is GBD2902P, Accident Date 23/08/2021.

Thank You

Best Regards,

Rueben Thomas

Bodyshop Service Advisor

Kah Motor Body Repair Centre

Honda Singapore

Kah Motor Co. Sdn. Bhd.

15 Ubi Road 4, S(408610)

DID/Mobile: 68465672 / 90721766

Web: www.honda.com.sg



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