

26 October 2021

**INDIA INTERNATIONAL INSURANCE  
PTE LTD**

64 Cecil Street #04  
#05 IOB Building  
Singapore 049711  
(Insurers of SLH 9587E)

**BY EMAIL (lod@iii.com.sg) &  
BY POST WITH ENC**

**MSIG INSURANCE  
(SINGAPORE) PTE LTD**

4 Shenton Way  
#21-01  
Singapore 068807  
(Insurers of SLH 9587E)

**BY EMAIL (claims@sg.msig-asia.com) &  
BY POST WITH ENC**

**GRAB RENTALS PTE LTD**

28 Sin Ming Lane  
#01-143  
Singapore 573972  
(Owner of SLH 9587E)

**BY POST W/O ENC**

**LEONG KUM SING**

Blk 317 Woodlands Street 31  
#12-180  
Singapore 730317  
(Driver of SLH 9587E)

**BY POST W/O ENC**

Dear Sirs,

**ACCIDENT INVOLVING SLP 6184L & SLH 9587E AT OR ALONG THE EXIT OF PIE  
TOWARDS PAYA LEBAR ROAD ON OR ABOUT 20 AUGUST 2021**

1. We act for Mr Tan Cheng Lian, the owner / driver of SLP 6184L involved in the above captioned accident.
2. On or about 20 August 2021, at / along the exit of PIE towards Paya Lebar Road, there was an accident involving SLP 6184L and SLH 9587E. It is noted that the driver of SLH 9587E had negligently driven and / or managed SLH 9587E, thereby causing the accident between SLP 6184L and SLH 9587E.
3. We note that as per attached LTA search results, both MSIG Insurance (Singapore) Pte Ltd and India International Insurance Pte Ltd appear to be the insurers of SLH 9587E at the material time of the accident. However, the GIA report of SLH 9587E would suggest that India International Insurance Pte Ltd were the insurers of SLH 9587E. On that note, would MSIG Insurance

51 Goldhill Plaza #10-01, Goldhill Plaza, Singapore 308900

T. 6222 5562 ■ F: 6222 5561

(we do not accept service of Court documents by fax)

Characterist LLC (Incorporating Lie Kee Pong Partnership) UEN/GST No. 200501945H  
Advocates & Solicitors | Commissioners for Oaths | Notary Public  
Characterist LLC is incorporated with limited liability

**VALUES  
AT WORK**

[www.characterist.com](http://www.characterist.com)



(Singapore) Pte Ltd and India International Insurance Pte Ltd please let us know who are the rightful insurers that should be dealing with this claim.

4. Following from the above, we also note that Grab Rentals Pte Ltd were the owners and Leong Kum Sing was the driver of SLH 9587E at the material time of the above accident.
5. On the issue of liability, please find enclosed the following: -
  - a. GIA report / Accident Statement of Tan Cheng Lian, the owner/driver of SLP 6184L dated 22 August 2021 of three (3) pages together with sketch plan of two (2) pages and photographs showing damages to SLP 6184L of nine (9) pages;
  - b. GIA report / Accident Statement of Leong Kum Sing, the driver of SLH 9587E dated 25 August 2021 of two (2) pages together with sketch plan of two (2) pages and photographs showing damages to SLH 9587E of five (5) pages and photographs taken at the accident scene of three (3) pages; and
  - c. Front in-car video footage of SLP 6184L showing how the accident happened:  
<https://www.dropbox.com/s/yrrw1nep1976592/WhatsApp%20Video%202021-08-24%20at%2013.21.27.mp4?dl=0>
6. On the issue of quantum, please find enclosed the following: -
  - a. Proforma Invoice from JP Conceptz Pte Ltd for the sum of \$4,544.77 dated 8 September 2021 of one (1) page;
  - b. Satisfactory voucher from JP Conceptz Pte Ltd dated 30 August 2021 of one (1) page;
  - c. Invoice from Pro Plus Automobile Engineers for the Vehicle Damage Inspection Report for the sum of \$705.00 dated 1 September 2021 of one (1) page;
  - d. Vehicle Damage Inspection Report from Pro Plus Automobile Engineers dated 1 September 2021 of five (5) pages together with inspection photographs of fourteen (14) pages; and
  - e. Vehicle rental agreement from Autobahn Rent A Car Pte Ltd dated 25 August 2021 for the period from 24 August 2021 to 30 August 2021 for \$840.00 of four (4) pages.
7. As a result of the aforesaid negligence, our clients suffered the following losses: -

(a) Costs of repairs:	\$3,638.00
(b) Rental fees: (For the period of 24/08/21 to 30/08/21)	\$840.00
(c) Survey report fees:	\$705.00
(d) LTA/GIA search/report fees:	\$36.49

(e)	Legal costs / disbursements contribution at this stage:	\$600.00
	<b>TOTAL:</b>	<b>\$5,819.49</b>

8. Any settlement reached in this claim is on the basis that it does not prejudice any other relevant action that may arise out of this accident, in particular the uninsured losses claim if any.
9. We hereby give MSIG Insurance (Singapore) Pte Ltd and/or India International Insurance Pte Ltd notice as insurers of SLH 9587E that if the above is not acceptable, our client intends to proceed with the issue of Writ of Summons against your insured. In this regard, please give us an acknowledgment of receipt and also let us know if you are instructing a firm of solicitors to accept Service of process on behalf of your insured within **fourteen (14) days** of your receipt of this letter. Failing which, our client will have no alternative but to commence proceedings against you without further notice.
10. For Grab Rental Pte Ltd, please let us know within the next **seven (7) days** if you are taking the position that Leong Kum Sing was not your authorised driver / servant / agent of SLH 9587E at the material time of the accident. If we do not hear from you within the next **seven (7) days** and in any event **by 20 October 2021**, we will proceed on the basis that Leong Kum Sing was your authorised driver / servant / agent without further reference to you, and further that you agree to be bound by an extent of negligence found against him.
11. Please also note that if you have a counterclaim against our client arising out of this accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within **eight (8) weeks** of your receipt of this letter.

Yours faithfully,



f. Daniel Goh  
(Characterist LLC)  
*Encs*

Enquire Vehicle's Insurance Particulars ( As At 20 Aug 2021 / 18:30:00 )

Vehicle No.:

**SLH9587E**

Make Description/Model:

**MAZDA / MAZDA3 4-DOOR SEDAN 1.5L SP.  
6EAT**

Insurance Company Name:

**MSIG INSURANCE (SINGAPORE) PTE LTD**

Insurance Company Name:

**INDIA INT'L INS PTE LTD**

Business Transaction Reference No.:

**20210916163014183337**

Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission	21/08/2021 21:44 (SGT)
Date of Accident	20/08/2021 18:30 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	PIE PAYA LEBAR ROAD
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP6184L
-----------------------------	----------

#### INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	TAN CHENG LIAN
NRIC No	S7325225C
Email Address	TCHENGLIAN@GMAIL.COM
Mobile Phone No	(Phone) +65-98522919
Alternative Phone No	+65-98522919

#### VEHICLE PARTICULARS

Manufacturer	Hyundai
Model	Tucson
Variant	-
Exact purpose for which vehicle was being used at time of accident	-
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	0

#### INSURANCE COMPANY

Name of Insurance Company	NTUC Income Insurance Co-operative Ltd
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	5092000288-04
Cover Note Number	-

#### DRIVER

Name of Driver	TAN CHENG LIAN
NRIC No	S7325225C





Date Of Birth	15/07/1973
Occupation	Indoor
Date Of Driving Pass	12/06/2002
Driving experience	19 YEARS AND 2 MONTHS
Gender	Female
Mobile Number	(Phone) +65-98522919
Alt. Phone Number	+65-98522919
Email Address	TCHENGLIAN@GMAIL.COM
Address	BLK 426 BEDOK NORTH ROAD #11-503
Address complement	-
Postcode	460426
Is the driver the policyholder?	Yes
If No, Relationship of the Driver with the Insured	-
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Change/cross lane
Weather Conditions	Clear
Road Surface	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

#### DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

#### CIRCUMSTANCES OF ACCIDENT

#### REFER SKETCH PLAN.

#### ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Reasons for not uploading a video of the accident	EMAIL NTUC
Was there any audio recorded?	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLH9587E
Vehicle Manufacturer	Mazda
Vehicle Model	3
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private car
Name of Driver	LEONG KUM SING
NRIC No	S0152531Z
Contact Number	(Phone) +65-88202208

Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

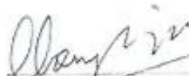
**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

21/8/21  
3pm

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/IN No.:





SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 20/8/21 around 6:30pm. I am heading ~~to~~ towards PTE Paya Lebar Rd. When turning vehicle B SLH9587E suddenly change lane and bang on to my car.

IP Claim (other workshop)  
Pls email IP Concept my workshop.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

*[Signature]*  
Policyholder's Signature  
Date & Time: 21/8/21 3pm  
Company Chop (if applicable)

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*[Signature]*  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



IMAGES







IMAGES #3









IMAGES #5



















## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

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2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission ..... 22/08/2021 08:44 (SGT)  
Date of Accident ..... 20/08/2021 18:30 (SGT)  
Exact Location of Accident ..... Paya Lebar Rd, Singapore  
Additional Location Information ..... -  
Country/State of Loss ..... Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number ..... SLH9587E

#### INSURED/POLICYHOLDER

Is company? ..... Yes  
Name Of Registered Owner ..... GRAB RENTALS PTE LTD

#### VEHICLE PARTICULARS

Manufacturer ..... Mazda  
Model ..... 3  
Variant ..... -  
Vehicle Category ..... Private hire  
Transmission ..... Auto  
CC ..... 1496

#### INSURANCE COMPANY

Name of Insurance Company ..... India International Insurance Pte Ltd  
Type of Coverage ..... Comprehensive  
Fleet Policy ..... Yes  
Policy Number ..... D21MFL0000447  
Cover Note Number ..... -

#### DRIVER

Name of Driver ..... LEONG KUM SING  
NRIC No ..... SXXXX531Z  
Address ..... BLK 317 WOODLND STREET 31 #12-180  
Address complement ..... -  
Postcode ..... 730317  
Does Driver Own Other Vehicles? ..... No

#### GENERAL INFORMATION OF THE ACCIDENT



Type of Accident .....	Side Swipe
Weather Conditions .....	Clear

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident? .....	No
Was anybody injured in the Accident? .....	No
Was any other vehicle or property damaged? .....	Yes
Number of Passengers (Including Driver) .....	2

#### CIRCUMSTANCES OF ACCIDENT

ON THE 20/08/2021 AT ABOUT 1830 HOURS, VEHICLE (A) SLH9587E WAS FILTERING LEFT INTO PAYA LEBAR ROAD AFTER EXITING PIE(TUAS) WHEN VEHICLE (B) SLP6184L CUT IN FROM THE RIGHT (ON A RIGHT TURN ONLY) LANE ACROSS THE CHEVRON INTO THE SIDE OF VEHICLE A. NOBODY IS INJURED.

#### ATTACHMENT(S)

Are accident photos available for attachment? .....	Yes
Was there any video captured by Car Camera? .....	No
Was there any audio recorded? .....	No



#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number .....	SLP6184L
Vehicle Manufacturer .....	-
Vehicle Model .....	-
Vehicle Variant .....	-
Vehicle Colour .....	-
Vehicle Category .....	Private car
Name of Driver .....	-
Insurance Company Name .....	-

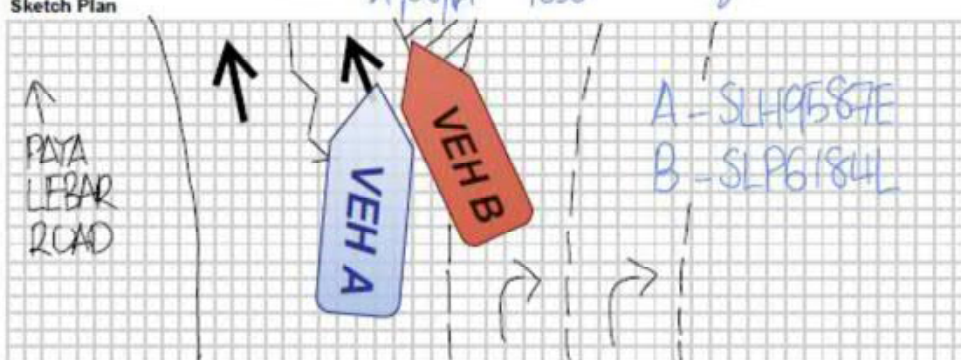
## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**  
I understand, acknowledge, agree and consent that :  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.  
(collectively the "Purposes")  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time  _____	Driver's Signature (if driver is not the policyholder) / Date & Time  21/08/21 1030 _____	Witnessed by Reporting Centre Personnel _____
--	---	--

**Sketch Plan**



## Describe Circumstances of the Accident

ON THE 20082021 AT ABOUT 1830 HOURS, VEHICLE A (SLH9587E) WAS FILTERING LEFT INTO PAYA LEBAR ROAD AFTER EXITING PIE(TUAS) WHEN VEHICLE B (SLP6184L) CUT IN FROM THE RIGHT (ON A RIGHT TURN ONLY) LANE ACROSS THE CHEVRON INTO THE SIDE OF VEHICLE A. NOBODY IS INJURED.

## Declaration

I/We declare the foregoing particulars are true in every respect.

\_\_\_\_\_  
Policyholder's Signature / Date & Time

\_\_\_\_\_  
Driver's Signature (if driver is not the policyholder) / Date & Time

\_\_\_\_\_  
Witnessed by Reporting Centre Personnel

21/08/21 1030

































**JP CONCEPTZ PTE. LTD.**

160 SIN MING DRIVE

#07-11/07

SIN MING AUTOCITY

SINGAPORE (575722)

Tel: 6909 9907 Fax: 6909 9905

Email: jpconceptz.711@gmail.com Website: <https://www.jpconceptz.com>

Company Reg. No: 201902737E GST Reg. No: 201902737E

**PROFORMA INVOICE: HQPI00040****NTUC INCOME INSURANCE CO-OPERATIVE LIMITED**

CONTACT : 67886616

VEHICLE NO : **SLP6184L**  
MAKE : HYUNDAI  
MODEL : TL TUCSON 2.0 GLS AT 2WD  
MILEAGE : 0 KM

DATE : 08-SEP-2021  
JOB SHEET NO : HQJS00601  
SERVICE ADVISOR : JAYCIE TAY  
JOB START :  
JOB COMPLETED :  
PAGE : 1 OF 1

NO	DESCRIPTION	QTY	UNIT PRICE	SUM (SGD)
1	TO CONTRACT LUMP SUM REPAIR AS RECOMMENDED	1	3,400.00	3,400.00
2	LTA SEARCH FEE FOR SLH9587E	1	7.45	7.45
3	CAR RENTAL (24/08/2021 - 30/08/2021)	7	120.00	840.00

SGD : FOUR THOUSAND FIVE HUNDRED AND FORTY-FOUR AND SEVENTY-SEVEN  
CENTS ONLY

SUB-TOTAL : 4,247.45

GST - 7 % : 297.32

**TOTAL : 4,544.77****JP CONCEPTZ PTE. LTD.**  
PREPARED BY



Date: 30/08/2021

Address:

Dear Sirs,

ACCIDENT INVOLVING SLP6184L and SLH9587E ON  
20/08/2021 ALONG  
PIE Paya Lebar Road.


MY/Our vehicle has been repaired to my entire satisfaction and I/We have taken delivery of the same without paying the repair costs yet, pending the outcome of the claim against the third party's insurer(s). Therefore, in any of the following event that

1. My/our claim is being rejected by the third party's insurer(s) for any reason; or
2. There is any dispute on quantum or liability between us and the third party's insurer(s); or
3. The third party's insurer(s) decides to indemnify only part of the claim;

I/we agreed to pay M/s **JP CONCEPTZ PTE LTD** all outstanding repair costs.

Should I/we be required to attend court sessions or to be interviewed by any of the investigators, I/we agreed to attend without fail.

Your faithfully,



Signature of vehicle owner

(co. Stamp if applicable)

Name: Tan Cheng Guan

NRIC No: S7325255-C

Contact No: 98522911

**JP CONCEPTZ PTE. LTD.**

160 SIN MING DRIVE

#07-11/07

SIN MING AUTOCITY

SINGAPORE (575722)

Tel: 6909 9907 Fax: 6909 9905

Email: jpconceptz.711@gmail.com Website: <https://www.jpconceptz.com>

Company Reg. No: 201902737E GST Reg. No: 201902737E

**PROFORMA INVOICE: HQPI00040****NTUC INCOME INSURANCE CO-OPERATIVE LIMITED**

CONTACT : 67886616

VEHICLE NO : **SLP6184L**  
MAKE : HYUNDAI  
MODEL : TL TUCSON 2.0 GLS AT 2WD  
MILEAGE : 0 KM

DATE : 08-SEP-2021  
JOB SHEET NO : HQJS00601  
SERVICE ADVISOR : JAYCIE TAY  
JOB START :  
JOB COMPLETED :  
PAGE : 1 OF 1

NO	DESCRIPTION	QTY	UNIT PRICE	SUM (SGD)
1	TO CONTRACT LUMP SUM REPAIR AS RECOMMENDED	1	3,400.00	3,400.00

SGD : THREE THOUSAND SIX HUNDRED AND THIRTY-EIGHT ONLY

SUB-TOTAL : 3,400.00  
GST - 7 % : 238.00  
**TOTAL : 3,638.00**

**JP CONCEPTZ PTE. LTD.**  
PREPARED BY



**PRO  
PLUS  
AUTOMOBILE  
ENGINEERS**

221 Balestier Road #10-01, Rocca Balestier, Singapore 329928  
Tel: +65 6707 8932 Fax: +65 6352 6802  
Mobile: +65 9673 0595 / +65 9788 9809  
E-mail: ethan88@singnet.com.sg Email: ethan88@gmail.com  
Company Registration No: 40156500M

*Consultants to Motor Industry, Automobile  
Engineers, Claims Investigators, Accident  
Reconstruction Specialists, Insurance Loss  
Assessors / Adjusters, Valuers And  
Licensed Appraisers.*

To:

Mr Tan Cheng Lian  
c/o 160 Sin Ming Drive Autocity  
#07-11/07  
Singapore 575722

INVOICE NO : 800098  
OUR REFERENCE : PP/ET/ST.6184.TP.09-21  
YOUR REFERENCE :  
DATE : 1 September 2021

To prepare PI  
→ Mr 9/9 collect

VEHICLE REGISTRATION NO : SLP6184L  
VEHICLE MAKE/MODEL : Hyundai Tucson 2.0 GLS

- ☒ TO INSPECTION/APPRaisal FEES
- ☐ TO AFFIRM AFFIDAVIT ON
- ☐ TO COURT ATTENDANCE ON
- ☐ TO REINSPECTION FEES
- ☒ TO PHOTOGRAPHY
- ☒ TO TRANSPORTATION CHARGES & FOLLOW-UP REINSPECTION
- ☐ OTHERS (SPECIFY)
- ☐ SINGAPORE DOLLARS: SEVEN HUNDRED AND FIVE ONLY

\$705.00







**PRO  
PLUS  
AUTOMOBILE  
ENGINEERS**

221 Balestier Road #10-01, Rocca Balestier, Singapore 329928  
Tel: +65 6707 8932 Fax: +65 6352 6802  
Mobile : +65 9673 0595 / +65 9788 9809  
E-mail: ethtan88@singnet.com.sg Email: ethtan88@gmail.com  
Company Registration No : 40156500M

*Consultants to Motor Industry, Automobile  
Engineers, Claims Investigators, Accident  
Reconstruction Specialists, Insurance Loss  
Assessors / Adjusters, Valuers And  
Licensed Appraisers.*

Our Ref : PP/ET/ST.6184.TP.09-21

1 September 2021

Mr Tan Cheng Lian  
c/o 160 Sin Ming Drive Autocity  
#07-11/07  
Singapore 575722

**WITHOUT PREJUDICE**

Dear Sir,

**Re: Third Party Claim  
Vehicle Registration No. SLP6184L**

We refer to your instruction to appraise the above-mentioned vehicle on 24 August 2021.

A static inspection was carried out and our report is enclosed for your perusal. The estimated repair costs submitted by **JP Conceptz Pte Ltd** for **S\$7,483.13** as per our attached schedule has been rechecked thoroughly by us against the actual damages sustained on the vehicle, and we recommend the replacements and rectifications accordingly.

Our revised quotation for the repair is **S\$4,212.61**. In our opinion, we consider it to be excessive. We, therefore, recommend a contract lump sum repair cost. This is more economical than to have the vehicle repaired on a parts by/for parts basis. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

We have negotiated with the repairer and they have agreed to repair this vehicle for **S\$3,400.00 NETT** which, in our opinion is fair and reasonable.

The repairer has agreed to undertake the repairs to your requirements at the recommended contract lump sum. However, we have not given authorisation and instruction to the repairer to proceed with the repairs.

The entire repair of the damaged vehicle should be completed within a reasonable period of **4 (four) days**, excluding weekends and public holidays.

We are reverting the matter to you for a decision, and enclosed is our invoice for services rendered.

Please do not hesitate to contact us if you have any queries on this matter.

Very truly yours,

**PRO PLUS AUTOMOBILE ENGINEERS**

  
Errol Tan

Licensed Appraiser & Automobile Engineer

Encls:

This information contained in these documents may be privileged and confidential, and is intended for the exclusive use of the addressee designation. If you are not the addressee, any disclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this survey report in error please, contact us immediately by telephone so that we can arrange for its return.



**PRO  
PLUS  
AUTOMOBILE  
ENGINEERS**

221 Balestier Road #10-01, Rocca Balestier, Singapore 329928  
Tel: +65 6707 8932 Fax: +65 6352 6802  
Mobile : +65 9673 0595 / +65 9788 9809  
E-mail: ethtan88@singnet.com.sg Email: ethtan88@gmail.com  
Company Registration No : 40156500M

*Consultants to Motor Industry, Automobile  
Engineers, Claims Investigators, Accident  
Reconstruction Specialists, Insurance Loss  
Assessors / Adjusters, Valuers And  
Licensed Appraisers.*

#### VEHICLE INSPECTION REPORT

To: Mr Tan Cheng Lian  
c/o 160 Sin Ming Drive Autocity  
#07-11/07  
Singapore 575722

Insured :  
Policy Number :  
Claim Number :  
Our Reference : PP/ET/ST.6184.TP.09-21  
Own Damage/Sum Insured :  
Excess :  
Third Party/Insce Company :  
Date : 1 September 2021

Instructed By : Mr Tan Cheng Lian  
Date of Assignment : 24 August 2021  
Date of Accident : 20 August 2021  
Date of Inspection : 26 August 2021  
Name of Workshop : JP Conceptz Pte Ltd  
Place of Inspection : 160 Sin Ming Drive Autocity  
#07-11/07  
Singapore 575722

#### PARTICULARS OF DAMAGED VEHICLE

Registration Number	: SLP6184L	Odometer Reading	: 85358	Km
Make/Model	: Hyundai Tucson 2.0 GLS	Radio/Cassette/CD	: Fitted	
Year of Manuf/Reg	: 2017	Air Conditioner	: Fitted	
Engine Number	: G4NAHU411796	View Mirrors	: Fitted-o/s & n/s	
Chassis Frame Number	: KMH3813MJU490871	Seat Belts	: Fitted-front & rear	
Class/Type	: Passenger [SUV]	Other Accessories		
Colour	: Metallic Bronze	(Specify)	: Fitted	

#### PRE-ACCIDENT CONDITION OF VEHICLE

General Condition	: Good	Any Apparent Engine	
Paintwork	: Good	Modification/s	:
Footbrakes	: Serviceable	Market Value	:
Steering	: Serviceable	Scrap Value (PARE/OMV)	:
Undercarriage(Front)	: Serviceable		
Undercarriage(Rear)	: Serviceable		

#### TYRE CONDITION ON VEHICLE

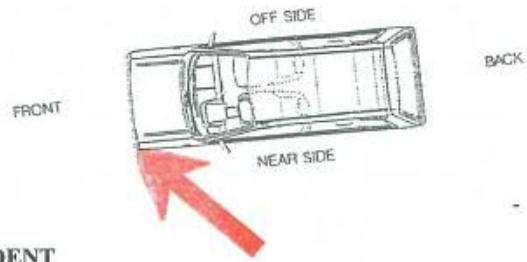
Front (Size)	: 225/60R17	NEAR SIDE	60%	OFF SIDE	60%
MAKE	Hankook				
Rear(Size)	: 225/60R17	NEAR SIDE	60%	OFF SIDE	60%
MAKE	Hankook				
SPARE (Size)					
MAKE					
Type of Road Wheels	: Alloy				

NOTE: The above percentages represent the estimated remaining life of the tyre threads  
\*Denotes damaged component/s

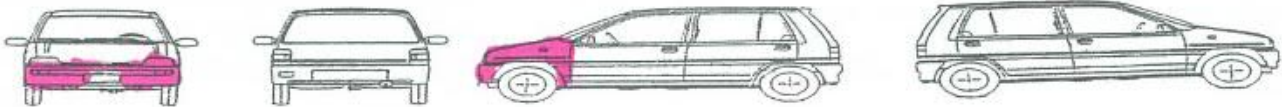
## IMPACT OF VEHICLE

Direction of Impact [ → ]

Damages sustained were consistent with the subject vehicle being involved in a collision with another vehicle, sustaining damages to the n/s front of the vehicle.



## SYNOPSIS OF DAMAGES RESULTANT FROM THE ACCIDENT



 Damage Area/s

Apparently, the n/s front wheel was struck-upon, thus misaligning its wheel camber/geometry. Damages sustained were the bonnet inner lock/catch - bent/shifted, front bumper assembly, front fender n/s - buckled etc.

*Note : Follow-up reinspection of damaged components & work-in-progress on 27/08/2021.*

*Follow-up reinspection of vehicle on 30/08/2021 after spray painting & noted that the listed components as per our recommendations were replaced and repaired accordingly.*

## ESTIMATE

The estimate submitted by JP Conceptz Pte Ltd as per schedule attached has been revised and scrutinised, and in our opinion, we consider it to be fair and reasonable. The repairer have agreed to undertake the repairs to the owner's satisfaction of our revision. As instructed, we have not authorised the repairs.

	Repairer's Estimate	Our Recommendation	
Spare Parts	5,433.13	3,052.61	Estimated number of days for repairs: 4
Labour Charges	1,200.00	610.00	
Paint Work	850.00	550.00	Number of photographs taken at time of static inspection: 25
Towing Charges			
Others			
TOTAL	7,483.13	4,212.61	

**Remarks:** The repairer has agreed to undertake the repairs on a contract lump sum of S\$3,400.00 NETT corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

*NOTE: The revised estimate was made from a visual inspection. Any discrepancies or unseen damage/s should be notified with the company within 7 (seven) days from the date thereof. Otherwise, revised amount should be deemed to be valid.*



## APPRAISEMENT SCHEDULE

Registration No: SLP6184L

Your Reference: PP/ET/ST.6184.TP.09-21

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate	Revised Amount
<u>PARTS REPLACEMENT - LIST ITEMS</u>					
1	1pc	Bonnet inner lock	Bent/shifted	66.30	Repaired
2	1pc	Headlamp assembly n/s	Grazed/displaced	2,678.18	2,678.18
3	1pc	Headlamp lower bracket n/s	Serviceable	36.60	Rejected
4	1pc	Front bumper	Dented/distorted	570.42	570.42
5	1pc	Front bumper fog lamp assembly n/s	Serviceable	201.13	Rejected
6	1pc	Front bumper fog lamp garnish n/s	Serviceable	51.01	Rejected
7	1pc	Front bumper LCD guide lamp assembly n/s	Serviceable	182.42	Rejected
8	1pc	Front bumper LCD guide lamp garnish n/s	Serviceable	37.14	Rejected
9	1pc	Front bumper lower garnish n/s	Chafed/distorted	64.10	64.10
10	1pc	Front bumper side retainer n/s	Cracked	31.42	31.42
11	1pc	Front fender n/s	Dented/buckled	434.14	434.14
12	1pc	Front fender wheel arch garnish n/s	Bent/serviceable	211.47	Rejected
13	1pc	Front fender inner shield n/s	Serviceable	88.80	Rejected
Less: 20% by PRO+					755.65
<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u>					
1	1set	Front bumper clip/fastener	Essential	50.00	30.00
2	1pc	Front fender wheel arch clip/fastener n/s	Unnecessary	30.00	Rejected
3	1pc	Front alloy rim n/s	Serviceable	450.00	Rejected
4	1pc	Front tyre [Hankook : 225/60R17/ n/s]	Serviceable	250.00	Rejected
Sub - Total				5,433.13	3,052.61

## APPRAISEMENT SCHEDULE

Registration No: SLP6184L

Your Reference: PP/ET/ST.6184.TP.09-21

S/No	Qty	Descriptions	Comments/ Condition	Repairer's Estimate	Revised Amount
			B/F	5,433.13	3,052.61
1		<u>LABOUR &amp; MISC. CHARGES</u> To disconnect front wire harness of electrical components to facilitate repairs, reconnect & check functions including to focus headlamps		50.00	30.00
2		To dismantle/install air conditioner condenser & radiator assembly, pipes & hoses etc. to facilitate repairs & refill with refrigerant [climatizer R134a specification] & coolant respectively		180.00	Rejected
3		To correct front wheel geometry including to oscillate/equipoise n/s alloy rim/tyre to specifications		120.00	80.00
4		To dismantle/renew the front accident damaged portions. To heat, knock-out, reshape, straighten, orientate, restore & align repairable constituents to symmetrical dimensions		850.00	500.00
5		To putty/primer application and spray painting including touch-up affected areas with polyurethane paint	}		
6		To do rustproofing and cavities preservation to the replaced and repaired panels	}	850.00	550.00
			Grand - Total	7,483.13	4,212.61

Note: The repairer has agreed to undertake the repairs on a contract lump sum of S\$3,400.00 NETT corresponding to supply of parts, labour and spray painting charges. Invariably, the motor repairer has the prerogative/option for the recommended replacement components to either be repaired or be replaced.

Pro Plus Automobile Engineers


**ERROL TAN**

B.A Econ (Hons), UK

Dip. Auto Engr. & Motor Trade Management, UK  
Automobile Engineer & Licensed Appraiser

# PRO PLUS AUTOMOBILE ENGINEERS (Inspection photographs)

