

RE: Urgent : Please confirm private settlement for this case ; RE: LKK/MC \ CMTD2102537/GPL(nr) - SMZ8564X ACC ON 23.08.21 | Pre- Notification for vehicle GBK4663D

Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Wed 15/9/2021 1:02 PM

To: claims@ktgroup.com.sg <claims@ktgroup.com.sg>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Dear Sir / Madam,

Thank you for your email confirmation and we will close from our end.

By email copy to M/s LKK,

Please take note above and do the necessary, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: claims@ktgroup.com.sg <claims@ktgroup.com.sg>
Sent: Wednesday, September 15, 2021 12:54 PM
To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: Urgent : Please confirm private settlement for this case ; RE: LKK/MC \ CMTD2102537/GPL(nr) - SMZ8564X ACC ON 23.08.21 | Pre- Notification for vehicle GBK4663D

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Gnoh,

We confirmed that your insured have made private settlement with our client

We proceed to withdraw the claim

Thank you!

Darla Balingit
KT Garage Pte Ltd



HP: +65 8499 3326
Office: +65 6555 2909 Fax : 6841 7181
Address: Auto Bay@ Kaki Bukit Avenue 6
Entrance 'A' #01-04 Singapore 417883

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Wednesday, September 15, 2021 11:23 AM
To: Claims <Claims@ktgroup.com.sg>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: Urgent : Please confirm private settlement for this case ; RE: LKK/MC \ CMTD2102537/GPL(nr) - SMZ8564X ACC ON 23.08.21 | Pre- Notification for vehicle GBK4663D
Importance: High

Dear Sir / Madam,

With reference above, we have receive notice from our insured that private settlement was done for this case and we seek your confirmation / withdraw for this claim, thank you.

Best Regards
Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Tuesday, August 31, 2021 4:17 PM**To:** Teo, Grace <grace.teo@sompo.com.sg>; Claims <Claims@ktgroup.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** Re: LKK/MC \ CMTD2102537/GPL(nr) - SMZ8564X ACC ON 23.08.21 | Pre- Notification for vehicle GBK4663D

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Dear Sir/Madam,

We had surveyed vehicle GBK4663D on 27/8/2021 and are pending for estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>**Sent:** Tuesday, 24 August 2021 12:17 pm**To:** Claims <Claims@ktgroup.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** LKK/MC \ CMTD2102537/GPL(nr) - SMZ8564X ACC ON 23.08.21 | Pre- Notification for vehicle GBK4663DWithout Prejudice

Our Reference: CMTD2102537/GPL

Your Reference: GBK4663D

Hi Darla,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **GBK4663D** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Claims <Claims@ktgroup.com.sg>
Sent: Tuesday, August 24, 2021 11:27 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: PRI \ CMTD2102537/GPL(nr) - SMZ8564X ACC ON 23.08.21 | Pre- Notification for vehicle GBK4663D

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Dear Grace,

Kindly appoint Marcus Chua from LKK Auto Consultants to conduct PRI to our client's vehicle

Thank you!

Darla Balingit
KT Garage Pte Ltd



HP: +65 8499 3326
Office: +65 6555 2909 Fax : 6841 7181
Address: Auto Bay@ Kaki Bukit Avenue 6
Entrance 'A' #01-04 Singapore 417883

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]
Sent: Tuesday, 24 August 2021 8:43 am
To: Claims <Claims@ktgroup.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: PRI \ CMTD2102537/GPL(nr) - SMZ8564X ACC ON 23.08.21 | Pre- Notification for vehicle GBK4663D

Our Reference: CMTD2102537/GPL
Your Reference: GBK4663D

Date: 24/08/2021

Without Prejudice
EMAIL ONLY

OUR Email:

motorsurvey@sompo.com.sg

Attention:
M/S KT GARAGE PTE LTD

Dear Darla,

ACCIDENT INVOLVING SMZ8564X & GBK4663D ON 23.08.2021

We refer to your Notice of Accident dated 23/08/2021.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Claims <Claims@ktgroup.com.sg>

Sent: Monday, August 23, 2021 5:07 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Pre- Notification for vehicle GBK4663D

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Dear Sir/Mdm,

ACCIDENT INVOLVING OUR CLIENT'S VEHICLE GBK4663D AND YOUR INSURED'S VEHICLE SMZ8564X ON 23/08/2021

We refer to the above matter

Our client's vehicle will be ready for survey. Please send us list of surveyors under your panel

Failing which we shall proceed with the repair after the expiry of 48 hours notice.

Darla Balingit

KT Garage Pte Ltd



HP: +65 8499 3326

Office: +65 6555 2909 Fax : 6841 7181

Address: Auto Bay@ Kaki Bukit Avenue 6

Entrance 'A' #01-04 Singapore 417883

