

Re: PRS ASSIGNMENT - Our Ref: WL.cp.158.21 Your Ref: GBJ8780C // EQ REF: DM21HO01226/MT

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 25/8/2021 3:53 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Melody Teoh' <melody.teoh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

1 attachments (136 KB)

PRELI ADVISE SKV 2962P.pdf;

Dear Melody,

Enclosed Preliminary Advise of SKV 2962P

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 24 August 2021 10:20 am

To: 'Melody Teoh' <melody.teoh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRS ASSIGNMENT - Our Ref: WL.cp.158.21 Your Ref: GBJ8780C // EQ REF: DM21HO01226/MT

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Sent: Tuesday, 24 August, 2021 9:59 AM

To: 'assignments' <assignments@lkkauto.com>

Subject: FW: PRS ASSIGNMENT - Our Ref: WL.cp.158.21 Your Ref: GBJ8780C // EQ REF: DM21HO01226/MT

Dear LKK,

Please assign your surveyor to conduct PRS on without prejudice basis.

Survey venue & details as below email correspondences.

Thank you.

Announcement

-
In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00

Tower Block MND

8/25/2021

Mail - Denise Tay (LKKAuto) - Outlook

Complex Singapore
069110
did 65 6496 9032 | tel 65
6223 9433 ext 032 | fax
65 6223 4190
www.eqinsurance.com.sg



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From: Melody Teoh
Sent: Tuesday, August 24, 2021 9:57 AM
To: 'Winston' <winstlow@singnet.com.sg>
Subject: RE: Our Ref: WL.cp.158.21 Your Ref: GBJ8780C // EQ REF: DM21HO01226/MT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Chelsea,

We acknowledge receipt of your email of even date.

In compliance to Pre-Action Protocol for NIMA cases, we note that you have agreed to the appointment of our surveyor.

We have appointed our surveyor **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey on **24.08.2021** at **Kai Liang Motor Service**. Please let us have your client's repair estimate for our appointed surveyor to conclude his report.

****ALL LOD PLEASE EMAIL TO EQIPRS@eqinsurance.com.sg**

Thank you.

Announcement

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Best Regards,

Melody Teoh

Executive | Claims



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From: Winston [<mailto:winstlow@singnet.com.sg>]
Sent: Tuesday, August 24, 2021 9:29 AM
To: Melody Teoh <melody.teoh@eqinsurance.com.sg>; EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: winstlow@singnet.com.sg
Subject: FW: Our Ref: WL.cp.158.21 Your Ref: GBJ8780C // EQ REF: DM21HO01226/MT

ACCIDENT INVOLVING SKV 2962P AND GBJ 8780C ALONG BEDOK NORTH ROAD ON 20 AUGUST 2021 AT ABOUT 1230 HOURS

Dear Melody

Our client agree to Mr Marcus of M/s LKK Auto Consultants Pte Ltd being appointed the SJE.

Regards,

Chelsea

for and on behalf of

M/s Winston Low & Partners
Advocates & Solicitors
111 North Bridge Road
#11-03 Peninsula Plaza
Singapore 179098

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From: Melody Teoh <melody.teoh@eqinsurance.com.sg>
Sent: Monday, August 23, 2021 17:33
To: Winston <winstlow@singnet.com.sg>
Subject: RE: Our Ref: WL.cp.158.21 Your Ref: GBJ8780C // EQ REF: DM21HO01226/MT

WITHOUT PREJUDICE **SAVE AS TO COSTS**

Dear Chelsea,

We refer to your email of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before the vehicle is returned to the owner.

Thank you.

Announcement

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Best Regards,

Melody Teoh

Executive | Claims



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From: Winston [<mailto:winstlow@singnet.com.sg>]
Sent: Monday, August 23, 2021 17:28 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>; Melody Teoh <melody.teoh@eqinsurance.com.sg>
Cc: winstlow@singnet.com.sg
Subject: FW: Our Ref: WL.cp.158.21 Your Ref: GBJ8780C

From: Winston <winstlow@singnet.com.sg>
Sent: Monday, August 23, 2021 17:28
To: 'EQIPRS@eqinsurance.com.sg' <EQIPRS@eqinsurance.com.sg>; 'melody.teoh@eqinsurance.com.sg' <melody.teoh@eqinsurance.com.sg>
Cc: 'winstlow@singnet.com.sg' <winstlow@singnet.com.sg>
Subject: FW: Our Ref: WL.cp.158.21 Your Ref: GBJ8780C

ACCIDENT INVOLVING SKV 2962P AND GBJ 8780C ALONG BEDOK NORTH ROAD ON 20 AUGUST 2021 AT ABOUT 1230 HOURS

Dear Melody

As requested, we enclose herewith our client's GIA report.

Regards,

Chelsea

for and on behalf of

M/s Winston Low & Partners
Advocates & Solicitors
111 North Bridge Road
#11-03 Peninsula Plaza
Singapore 179098

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From: Melody Teoh <melody.teoh@eqinsurance.com.sg>
Sent: Friday, August 20, 2021 15:39
To: Winston <winstlow@singnet.com.sg>
Subject: RE: Our Ref: WL.cp.158.21 Your Ref: GBJ8780C

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Chelsea,

We refer to your email of even date.

Please be informed that our insured has yet to report the said accident. Kindly provide us with the location of the accident as we would need register your client's claim and also inform our insured to file an accident report as soon as possible.

Thank you.

Announcement

-
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Best Regards,

Melody Teoh

Executive | Claims



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did 65 6496 9032 | tel 65

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From: Winston [<mailto:winstlow@singnet.com.sg>]

Sent: Friday, August 20, 2021 15:28 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: winstlow@singnet.com.sg

Subject: Our Ref: WL.cp.158.21 Your Ref: GBJ 8780C

ACCIDENT INVOLVING SKV 2962P AND GBJ 8780C ON 20 AUGUST 2021 AT ABOUT 1230 HOURS

Dear Sirs,

1. We act for the owner of vehicle no. SKV 2962P.
2. We are instructed to claim damages against you in connection with the above accident.
3. Pursuant to the State Courts NIMA Protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under- stated workshop: -

Workshop: Kai Liang Motor Service

Address: 1 Kaki Bukit Avenue 6
#01-101 Autobay@Kaki Bukit
Singapore 417883

Contact: Annie @ 9115 3886

4. TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Chelsea

for and on behalf of

M/s Winston Low & Partners

Advocates & Solicitors

111 North Bridge Road

#11-03 Peninsula Plaza

Singapore 179098

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