

Our Ref: CT0821/SHC8454K/CK(st)
Date: 20.09.2021



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 19.08.2021 INVOLVING SHC8454K & XD 7353E ALONG BUKIT BATOK RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC8454K, which was involved in the captioned accident with your insured vehicle No XD 7353E.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,959.00
2. Loss of Rental	5 days x S\$ 110.67	S\$	553.35
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 4,919.84**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC8454K , XD7353E
ALONG BUKIT BATOK RD**

ON 19-Aug-21 17:05

I / We **HO CHWEE KIM** (Hirer) NRIC No.: **SXXXX071E**

and/or (Relief) NRIC No.: **SXXXX071E**

Taxi Number **SHC8454K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **20-Aug-2021**

Name of Hirer **HO CHWEE KIM**

Hirer NRIC **SXXXX071E**

Signature :



Address **157 JALAN TECK WHYE #08-121
680157**

Contact No. **96172904**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00009002101

Claim No : SNM21D204649C02

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$4,680.00

SINGAPORE DOLLARS FOUR THOUSAND SIX HUNDRED AND EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 8454K

Insured Vehicle No. : XD 7353E

Date of Loss : 19/08/2021

Place of Accident : BUKIT BATOK RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DOUBLE-TRANS PTE LTD

Driver Name : GANESAN SARAVANAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 4,680.00
	=====
TOTAL	S\$ 4,680.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : 

Date : 27.12.2021

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC8454K

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
09.06.2016

CHASSIS CODE
KMHLEB41UMGU091331

NO/DATE
91595153 16.09.2021

JOB NO.
305483731

ODOMETER READING

JOB TYPE

Description : 3P 19.08.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,700.00
Add GST @ 7.000 %	259.00
Total Invoice amount	3,959.00

Issued by : CHEWBEELENG 16.09.2021 10:20:23
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21080284

Date: 16 September 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/08/2021 @ 17:05 hrs
ALONG BUKIT BATOK RD
INVOLVING XD7353E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8454K** (the "Taxi"). The Taxi was hired to **HO CHWEE KIM IC NO SXXXX071E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$110.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
				FROM	TO		
12/08/2024	H.O. C. K.	655642		0633	1957		
13/08/21	H.O. C. K.	655810		0636	7050		
14/08/21	H.O. C. K.	655956		0636	1225		
15/08/21							
16/08/21	H.O. C. K.	656251		0635	2003		
17/08/21	H.O. C. K.	656565		0636	1936		
18/08/21	H.O. C. K.	656853		0633	1955		
19/08/21	H.O. C. K.	657184		0636	1942		
20/08/21	H.O. C. K.			0635			
20/8/21			SHC 84546	1020	-		
21/8/21	Standard Repair			-	1700		

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	20 Aug 2021 / 11:32:30	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	XD7353E		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210820113230059070

Search Date / Time: 19 Aug 2021 17:05:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs OK

5/11/2021

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 27 September 2021 3:45 PM
To: viknesh@samco.com.sg
Subject: ACCIDENT INVOLVING XD 7353E AND SHC 8454K ON 19/08/2021

Our Ref: CC3/CTI21008840/T1es3

27 SEPT 2021

DOUBLE-TRANS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING XD 7353E AND SHC 8454K ON 19/08/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 8 December 2021 12:32 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: SNM21D204649C02 - Accident Involving XD 7353E (OI : CTI - TBA) and SHC 8454K (TP : LKK REF - CC3/CTI21008840/T1es3) on 19/08/2021

[Confidential]

Hi Asher

On without prejudice, please proceed to offer as below

Amount Revised

\$ 3,959.00
\$ 498.02 (4.5days x \$110.67)
\$ 225.00 (4.5days x \$50)
\$ 7.49
\$ 4,689.51

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, November 30, 2021 9:38 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: SNM21D204649C02 - Accident Involving XD 7353E (OI : CTI - TBA) and SHC 8454K (TP : LKK REF - CC3/CTI21008840/T1es3) on 19/08/2021

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi So Chow,

We refer to the email dated 25/10/2021.

Third party is chasing for settlement.

Kindly let us your approval / instruction if any.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 25 October 2021 9:48 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM21D204649C02 - Accident Involving XD 7353E (OI : CTI - TBA) and SHC 8454K (TP : LKK REF - CC3/CTI21008840/T1es3) on 19/08/2021

Your ref : SNM21D204649

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,689.51(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,899.49	\$ 3,959.00
2. Loss of Rental (5days x \$110.67)	\$ 553.35	\$ 498.02 (4.5days x \$110.67)
3. Loss of Income (5days x \$80)	\$ 400.00	\$ 225.00 (4.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 6,860.33	\$ 4,689.51

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Tuesday, 24 August 2021 11:19 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: SNM21D204649C02 - Accident Involving XD 7353E (OI : CTI - TBA) and SHC 8454K (TP : LKK REF - CC3/CTI21008840/T1es3) on 19/08/2021

[Confidential]

Hi Team

Please see attached Insured SAS report

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, August 24, 2021 12:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD 7353E (OI : CTI - TBA) and SHC 8454K (TP : LKK REF - CC3/CTI21008840/T1es3) on 19/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 8454K at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd