



## ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center,  
Singapore 415933

Tel: 9007 9247

Email: [advanceag@hotmail.com](mailto:advanceag@hotmail.com)

UEN: 53395571L

Date : 17 December 2021  
Your Ref : ET6677T  
To : **AIG Asia Pacific Insurance Pte. Ltd**  
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: Accident on 20/08/2021 between SLN6025Z & ET6677T at/along PIE (TUAS) After Stevens Road Exit**

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-159 @ **S\$5,500.00**
- 2) Loss of Use @ **S\$1,080.00 (09 Days x S\$120)**
- 3) Authorization to Act
- 4) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



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**Xavier Lim**

**Advance Auto Garage**

## LETTER OF AUTHORITY

Name : Queck Chin Chye  
Address : Blk 686D Choa Chu Kang Crescent  
: #16-264 Singapore 684686  
Contact No : \_\_\_\_\_

To (Insurance): ATG Asia Pacific Insurance Pte. Ltd

Dear Sirs,

ACCIDENT INVOLVING SLN 6025Z AND ET 6677T ON 20/8/2021  
AT/ALONG P12 (Tuas) After Stevens Road Exit

I/We, Queck Chin Chye, am/are the registered owner of  
motor car no. SLN 6025Z

Please note that I have assigned all compensation monies due to me/us in the above stated accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to **ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You



Signature of Claimant



Witness By

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, ADVANCE AUTO GARAGE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,860.00 (Global Sum) for vehicle no. SLN 6025Z that was damaged pursuant to the accident which occurred on 20/08/2021 (date) along PIE (TUAS) AFTER STEVENS ROAD EXIT involving vehicle no/s ET 6677T.

This is pursuant to the inspection conducted on 21/08/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner QUECK CHIN CHYE ("the third party claimant") of vehicle no. SLN 6025Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".



We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLN 6025Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of February (month) 20 22 (year)

  
Signed by appointed surveyor

  
  
Signed by "the workshop" (with chop)

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

23 Kaki Bukit Avenue 4  
#04-01 Vicom Kaki Bukit Inspection Center  
Singapore 415933  
Reg No: 53395571L  
(+65) 9007 9247

DATE: 17/Dec/2021  
INVOICE NO.: AAGCL-159  
VRN: SLN6025Z

Bill To:  
AIG Asia Pacific Insurance Pte. Ltd  
78 Shenton Way, #11-16  
Singapore 079120

Description	AMOUNT
TOTAL LOST LIMIT AS PER YOUR SURVEYOR RECOMMENDATION	\$5,500.00
LUMP SUM	
Total:	\$5,500.00

- \* All prices stated are in SGD  
\* Please make all cheques payable to Advance Auto Garage  
\* Car handed over in satisfactory post repair condition



**THANK YOU FOR YOUR BUSINESS**

**Claim Notification - ACCIDENT INVOLVING ET 6677T(AIG) AND SLN 6025Z AT/ALONG PIE,STEVEN ROAD EXIT HEADING TUAS ON 20/08/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 2/9/2021 1:56 PM

To: RITASARITAN@GMAIL.COM <RITASARITAN@GMAIL.COM>; CJSHEUM@GMAIL.COM <CJSHEUM@GMAIL.COM>

02 Sept 2021

**Ms Rita Sari**

[By Email Only]

Driver: Sheum Chung Jen

Dear Sir/Madam,

**You Ref: ET6677T**

**Our Ref: CC6/AIG21008831/Apa3**

**ACCIDENT INVOLVING ET 6677T(AIG) AND SLN 6025Z AT/ALONG PIE,STEVEN ROAD EXIT HEADING TUAS ON 20/08/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLN6025Z against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Aug 2021 16:37	<b>Clm Dtl Modified</b>	Claimant's Name: -> QUECK CHIN CHYE.	[A] HOW MEI KWAN
2	23 Aug 2021 16:37	<b>Clm Veh Model Changed</b>	(204907) HONDA VEZEL 1.5 HYBRID X (A).	[A] HOW MEI KWAN
3	23 Aug 2021 16:37	<b>Clm Created</b>	Reg No: SLN6025Z. Acct Date: 2021/08/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: ADVANCE AUTO GARA GE (#03-01) (HQ)	[A] HOW MEI KWAN
4	23 Aug 2021 16:37	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Aug 2021 16:37	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/09/01	[A] HOW MEI KWAN
6	23 Aug 2021 16:37	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Aug 2021 16:37	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	23 Aug 2021 16:37	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	23 Aug 2021 16:37	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	23 Aug 2021 16:37	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	25 Aug 2021 11:44	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Ng, Hai-Chuan
12	26 Aug 2021 09:53	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Olea, Maricel
13	26 Aug 2021 15:39	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Goh, Jeremy-CX
14	01 Sep 2021 17:28	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	01 Sep 2021 17:28	<b>Video Downloaded</b>	Downloaded SMX1593T_VID	[A] CHEW HSIAO TONG
16	03 Sep 2021 10:22	<b>Video Downloaded</b>	Downloaded SMX1593T_VID	[I] Ng, Hai-Chuan
17	03 Sep 2021 10:23	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Ng, Hai-Chuan
18	03 Sep 2021 10:26	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Ng, Hai-Chuan
19	03 Sep 2021 10:27	<b>Video Downloaded</b>	Downloaded SMX1593T_VID	[I] Ng, Hai-Chuan
20	07 Sep 2021 11:37	<b>Video Downloaded</b>	Downloaded SMX1593T_VID	[I] Tan, Bennie-WZ
21	11 Jan 2022 10:17	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
22	11 Jan 2022 10:17	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
23	11 Jan 2022 10:17	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2017/05/09.	[A] JOANNE LEE KHANG MIN
24	11 Jan 2022 10:17	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
25	14 Jan 2022 08:43	<b>Adj Mandate Request</b>	Cur.Req:5980.00:Liability: 100%(B28-3 veh c.c. OI was 2nd car) *Quantum: (a)COR: \$5,500.00 + (b) LOU(8days x \$60.00): \$480.00= Total: \$5,980.00 *6recommendation repair days + 1Sunday + 1PRS = 8days *For your approval please.	[A] CHEW HSIAO TONG
26	04 Feb 2022 14:50	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/09/01. Mandate Remarks: mandate approved. subject to documenst in order. offer LOU at 6 days	[I] Goh, Jeremy-CX

AUDIT TRAIL			
No.	On	Audit	Remarks
	04 Feb 27 2022 14:50	Adj Mandate Set	Approved:5980.00:mandate approved. subject to documenst in order. offer LOU at 6 days
			[I] Goh, Jeremy-CX

Date From

Date To

Audit Type

None

Go

ACTIVITY			
No record			

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2718719	23 Aug 2021 16:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLN6025Z	ET6677T	11.00
2719104	24 Aug 2021 16:06:19	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLN6025Z	Low, Xianyu	xx.xx
2719893	26 Aug 2021 15:44:03	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLN6025Z	Goh, Jeremy-CX	xx.xx
2756418	11 Jan 2022 10:17:03	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLN6025Z	ET6677T	11.00