

## Hsiao Tong (LKKAUTO)

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**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Wednesday, 13 October 2021 4:03 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Case Assignment TP - GBK9475Y - 19/08/2021 -LKK Ref: CC6/AIG21008827/Apa3

Dear Hsiao Tong,

Please proceed.

Kind Regards,  
Saliha

*Advanced Leave Notification:*

**Saliha Syed Yusoff (Ms)**

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1917  
[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, October 12, 2021 10:23 AM  
**To:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Subject:** [EXTERNAL] Re: Case Assignment TP - GBK9475Y - 19/08/2021 -LKK Ref: CC6/AIG21008827/Apa3

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Hi Saliha,

OI had reported the accident.

Based on report & 3rd party video, our driver collided onto 3rd party from behind. Liability is not our driver's favour.

Kindly advise if investigation is cleared and whether we can proceed DS.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 24 August 2021 3:46 pm  
**To:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Case Assignment TP - GBK9475Y - 19/08/2021 - LKK Ref: CC6/AIG21008827/Apa3

Hi Saliha,

Contents noted.

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Sent:** Tuesday, 24 August 2021 3:45 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** FW: Case Assignment TP - GBK9475Y - 19/08/2021 -

Dear Team,

Kindly be informed we are investigating into the matter, do seek mandate before liability clearance.

Meanwhile kindly follow with OI on his report.

Kind Regards,  
Saliha

**Advanced Leave Notification:**

**Saliha Syed Yusoff (Ms)**

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
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**From:** Do-Not-Reply <[do-not-reply@merimen.com](mailto:do-not-reply@merimen.com)>  
**Sent:** Monday, August 23, 2021 4:20 PM  
**To:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Subject:** [EXTERNAL] Case Assignment TP - GBK9475Y - 19/08/2021 -

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This mail is associated with :  
**\*GBK9475Y (9583338201SG)**  
**[SKR3288S]**  
TP  
ARTLAS PTE. LTD.  
Aug 19 2021 2:00PM

J-mart Motor Pte Ltd

Dear Syed-Yusoff, Saliha,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : Merimen Administrator (MERIMEN TECHNOLOGIES (SINGAPORE) PTE. LTD.)

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