

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 13 October 2021 5:24 PM
To: Raymond Ong
Cc: Admin A; Kerlin Ong
Subject: RE: ACCIDENT INVOLVING SKR3288S AND GBK9475Y ON 19/08/2021 14:50 ALONG/AT DOVER ROAD

Dear Mr Raymond,

We refer to the above matter.

We have reviewed the matter and based on all the available information on hand, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Raymond Ong <rosh168@yahoo.com>
Sent: Wednesday, 13 October 2021 1:48 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Kerlin Ong <kerlin168@yahoo.com.sg>
Subject: Re: ACCIDENT INVOLVING SKR3288S AND GBK9475Y ON 19/08/2021 14:50 ALONG/AT DOVER ROAD

Thanks very much, sorry for delay

Raymond

Sent from my iPhone

On 12 Oct 2021, at 10:15 AM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Dear Mr Raymond,

Noted with thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond Ong <rosh168@yahoo.com>

Sent: Monday, 11 October 2021 6:42 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Kerlin Ong <kerlin168@yahoo.com.sg>

Subject: Re: ACCIDENT INVOLVING SKR3288S AND GBK9475Y ON 19/08/2021 14:50 ALONG/AT DOVER ROAD

Hello Ms Hsiao Tong,

I have made the reporting at Mova workshop today 11/10/21 515pm.

thanks for reminder

Raymond

Sent from my iPhone

On 6 Oct 2021, at 12:11 PM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Dear Mr Raymond,

We refer to the above matter.

Our record shows that to date, you/your driver have not reported the accident to AIG. We would appreciate it if you could urgently file a report at any of AIG reporting centre(see attached).

Please report the accident by 13 Oct 2021 in order for us/AIG to look into the matter as soon as possible.

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond Ong <rosh168@yahoo.com>
Sent: Monday, 20 September 2021 2:36 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SKR3288S AND GBK9475Y ON 19/08/2021 14:50 ALONG/AT DOVER ROAD

Hi Mei Kwan, please call me, I have some questions.

Raymond

Sent from my iPhone

On 1 Sep 2021, at 4:53 PM, Mei Kwan (LKKAuto)
<Meikwan@lkkauto.com> wrote:

Our Ref: CC6/AIG21008827/Apa3
AIG Ref: **TP** / 9583338201SG

RAYMOND ONG SHAO HOCK (RAYMOND WANG SHAOFU)
52 LAKESIDE DRIVE CASPIAN
#06-16
SINGAPORE 648316

Dear Sir / Madam,

**ACCIDENT INVOLVING SKR3288S AND GBK9475Y ON
19/08/2021 14:50 ALONG/AT DOVER ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

<image001.jpg>

Hsiao Tong

Claims

Tel : 6742 3197

Fax: 6741 4108

Email : chewht@lkkauto.com

c.c. *Claims Manager*
 AIG Asia Pacific Insurance Pte Ltd
 (Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

<TP SKETCH PLAN.PDF>

<TP STATEMENT.PNG>

<AIG Authorised Rpt Centre(as of 04 Oct 2021).pdf>