

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 October 2021 4:38 PM
To: Pauline Tham
Cc: Admin A; Claims Dept of CTI
Subject: RE: SNM21D204628/C02/SLT8122G/THAMYL / FW: Direct Settlement - Accident Involving SLT8122G (OI : CTI - TBA) AND GBJ3308S (TP : LKK REF - CC6/CTI21008825/Aba3) on 20/08/2021

Dear Pauline,

We refer to your below email.

We have viewed both parties video. We are of the view that third party had encroached into our insured's lane and resulted the collision.

In view of this, we would like to seek you approval to reject third party claim.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Saturday, 4 September 2021 2:43 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin CN MOTORS <admin@cnmotorspl.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D204628/C02/SLT8122G/THAMYL / FW: Direct Settlement - Accident Involving SLT8122G (OI : CTI - TBA) AND GBJ3308S (TP : LKK REF - CC6/CTI21008825/Aba3) on 20/08/2021

Hi Mei Kwan

OI report attached.

OI & TP video attached.

We are in view that insured is not at fault for the accident.

Please note that insured is counter claiming against TP thru Auto Insure.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, August 24, 2021 12:44 PM
To: Meikwan@lkkauto.com; jasperchua@lkkauto.com; Admin CN MOTORS <admin@cnmotorspl.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D204628/C02/SLT8122G/THAMYL / FW: Direct Settlement - Accident Involving SLT8122G (OI : CTI - TBA) AND GBJ3308S (TP : LKK REF - CC6/CTI21008825/Aba3) on 20/08/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D204628/C02/SLT8122G/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 23 August 2021 4:03 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLT8122G (OI : CTI - TBA) AND GBJ3308S (TP : LKK REF - CC6/CTI21008825/Aba3) on 20/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBJ 3308S at M/s J-mart Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.