

**RE: [EXTERNAL] - RS for our client's vehicle SHA 7012U and your insured's vehicle SLM1027G (GRAB) on 19.08.2021**

Motor Claim - III <motorclaim@iii.com.sg>

Mon 8/23/2021 1:55 PM

To: Assessment Dept <assessment\_ltc@bifrostauto.com>; **SUR** <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; **Admin A** <admin-a@lkkauto.com>

Cc: Claims Dept <claims\_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims\_ltm@bifrostauto.com>; Claims Dept <claims\_ltv@bifrostauto.com>; Claims Dept <claims\_lts@bifrostauto.com>; Derrick Tan <DerrickTan@iii.com.sg>

 2 attachments (820 KB)

SHA 7012U - GIA Report.pdf; SHA 7012U - LTA Search.pdf;

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SHA7012U](#) and let us have your report urgently.

This claim will be handled by [Ms Derrick](#).

\*Kindly upload this survey request email to merimen.

Thank You.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



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**From:** Assessment Dept <assessment\_ltc@bifrostauto.com>

**Sent:** Monday, 23 August 2021 10:31 am

**To:** Motor Claim - III <motorclaim@iii.com.sg>

**Cc:** Claims Dept <claims\_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims\_ltm@bifrostauto.com>; Claims Dept <claims\_ltv@bifrostauto.com>; Claims Dept <claims\_lts@bifrostauto.com>

**Subject:** Re: [EXTERNAL] - RS for our client's vehicle SHA 7012U and your insured's vehicle SLM1027G (GRAB) on 19.08.2021

**WITHOUT PREJUDICE**

**Dear Sir/Mdm,**

**Our client has selected LKK..**

**Please let us have your claim number and office-in-charge's contact.**

**Please let us have the clearance of liability for direct settlement.**

**Please assign the pre-repair survey as soon as possible.**

On Mon, 23 Aug 2021 at 10:24, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



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**From:** Assessment Dept <[assessment\\_ltc@bifrotauto.com](mailto:assessment_ltc@bifrotauto.com)>

**Sent:** Monday, 23 August 2021 10:13 am

**To:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>; Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Claims Dept <[claims\\_ltr@bifrotauto.com](mailto:claims_ltr@bifrotauto.com)>; Joseph Koh <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Ms Lim <[claims\\_ltm@bifrotauto.com](mailto:claims_ltm@bifrotauto.com)>; Claims Dept <[claims\\_ltv@bifrotauto.com](mailto:claims_ltv@bifrotauto.com)>; Claims Dept <[claims\\_lts@bifrotauto.com](mailto:claims_lts@bifrotauto.com)>

**Subject:** [EXTERNAL] - RS for our client's vehicle SHA 7012U and your insured's vehicle SLM 1027G on 20.08.2021

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Bahrom B Secose, to notify you of the aforesaid accident involving our client's vehicle SHA 7012 U and your insured's vehicle SLM 1027 G on 19.08.2021.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLM 1027 G for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

**PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Regina / Wilson

**Contact Email:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com) / [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com) / [assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)

VEH IN (Date & Time) : 20.08.2021

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

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Best Regards  
Regina / Wilson  
Assessment Dept  
BIFROST AUTO PTE LTD  
O: 62436687

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Best Regards  
Regina / Wilson  
Assessment Dept  
BIFROST AUTO PTE LTD  
O: 62436687

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