

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 28 October 2021 11:02 AM
To: Catherine Koh Mui Gek
Cc: Admin A
Subject: [REJECTION CLAIM] RE: SHC8635E AND SLA2017S ON 19.08.21 *** LKK REF: CC3/CTI21008820/T1ea3
Attachments: VIDEO.mp4

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

Our principal has reiterated that the accident was caused due to the entire negligence of your client make a right turn and hit insured vehicle that is driving straight.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>
Sent: Thursday, 14 October 2021 3:19 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SHC8635E AND SLA2017S ON 19.08.21 *** LKK REF: CC3/CTI21008820/T1ea3

WITHOUT PREJUDICE

Dear Sirs

M/s LKK Auto Consultants Pte Ltd

We have omitted the LOD's cover letter earlier on.

Now attached for your perusal for the above subject matter.

Thank you.

Best Regards

Sabrina Tan

Do you really need to print?
Go Digital! Go Paperless!



Claims Department / ComfortDelGro Engineering Pte Ltd

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 14 October 2021 2:46 PM

To: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SHC8635E AND SLA2017S ON 19.08.21 *** LKK REF: CC3/CTI21008820/T1ea3

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Dear Sabrina,

We acknowledge receipt of your email.

Our respective case handler, Asher will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Sabrina Tan Quee Ping [<mailto:SabrinaTan@cdge.com.sg>]
Sent: Thursday, October 14, 2021 2:40 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: SHC8635E AND SLA2017S ON 19.08.21

WITHOUT PREJUDICE

Dear Sirs

M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Ms Catherine Koh who is copied herein.

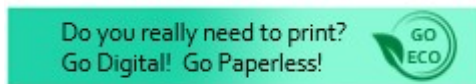
Tel: 6214 8733 Fax: 62141843 Email: catherinekoh@cdge.com.sg

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd



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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Asher Sng (LKKAUTO)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 22 October 2021 2:28 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [REJECTION REQUEST] RE: SNM21D204626/C02/SLA2017S/TANCHC / FW: Direct Settlement - Accident Involving SLA2017S (OI : CTI - TBA) and SHC8635E (TP : LKK REF - CC3/CTI21008820/T1ea3) on 19/08/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

Agreed and please proceed to reject TP claim.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 22 October 2021 1:16 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [REJECTION REQUEST] RE: SNM21D204626/C02/SLA2017S/TANCHC / FW: Direct Settlement - Accident Involving SLA2017S (OI : CTI - TBA) and SHC8635E (TP : LKK REF - CC3/CTI21008820/T1ea3) on 19/08/2021

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Hi Jacqueline,

We refer to the above matter.

Third party reported insured exit from the parking lot and collided into his vehicle.

Insured reported fully exit from the lot and drive straight to the exit and third party collided into his vehicle.

Third party video footage clearly show that insured have complete out of the parking lot and driving straight toward the exit when third party try to make a right turn and collided into our insured vehicle.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 16 September 2021 9:30 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM21D204626/C02/SLA2017S/TANCHC / FW: Direct Settlement - Accident Involving SLA2017S (OI : CTI - TBA) and SHC8635E (TP : LKK REF - CC3/CTI21008820/T1ea3) on 19/08/2021

Hi Asher

Password - SLA2017S

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Asher Sng (LKKAuto)
Sent: Thursday, September 16, 2021 6:56 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D204626/C02/SLA2017S/TANCHC / FW: Direct Settlement - Accident Involving SLA2017S (OI : CTI - TBA) and SHC8635E (TP : LKK REF - CC3/CTI21008820/T1ea3) on 19/08/2021

Hi Jacqueline,

We refer to the above matter.

The insured report is password protected, kindly provide us the password.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 24 August 2021 2:48 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D204626/C02/SLA2017S/TANCHC / FW: Direct Settlement - Accident Involving SLA2017S (OI : CTI - TBA) and SHC8635E (TP : LKK REF - CC3/CTI21008820/T1ea3) on 19/08/2021

Dear Mei Kwan,

Enclosed Ins SAS report for your necessary action.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 24 August 2021 12:39 PM

To: Meikwan@lkkauto.com; AsherSng@lkkauto.com; admin-a@lkkauto.com; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204626/C02/SLA2017S/TANCHC / FW: Direct Settlement - Accident Involving SLA2017S (OI : CTI - TBA) and SHC8635E (TP : LKK REF - CC3/CTI21008820/T1ea3) on 19/08/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D204626/C02/SLA2017S/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 23 August 2021 3:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLA2017S (OI : CTI - TBA) and SHC8635E (TP : LKK REF - CC3/CTI21008820/T1ea3) on 19/08/2021

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8635E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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