

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 28 October 2021 11:02 AM
To: Catherine Koh Mui Gek
Cc: Admin A
Subject: [REJECTION CLAIM] RE: SHC8635E AND SLA2017S ON 19.08.21 *** LKK REF: CC3/CTI21008820/T1ea3
Attachments: VIDEO.mp4

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

Our principal has reiterated that the accident was caused due to the entire negligence of your client make a right turn and hit insured vehicle that is driving straight.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>
Sent: Thursday, 14 October 2021 3:19 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SHC8635E AND SLA2017S ON 19.08.21 *** LKK REF: CC3/CTI21008820/T1ea3

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Dear Sirs

M/s LKK Auto Consultants Pte Ltd

We have omitted the LOD's cover letter earlier on.

Now attached for your perusal for the above subject matter.

Thank you.

Best Regards

Sabrina Tan

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Claims Department / ComfortDelGro Engineering Pte Ltd

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 14 October 2021 2:46 PM

To: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SHC8635E AND SLA2017S ON 19.08.21 *** LKK REF: CC3/CTI21008820/T1ea3

CAUTION : This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Sabrina,

We acknowledge receipt of your email.

Our respective case handler, Asher will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Sabrina Tan Quee Ping [<mailto:SabrinaTan@cdge.com.sg>]
Sent: Thursday, October 14, 2021 2:40 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: SHC8635E AND SLA2017S ON 19.08.21

WITHOUT PREJUDICE

Dear Sirs

M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Ms Catherine Koh who is copied herein.

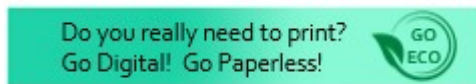
Tel: 6214 8733 Fax: 62141843 Email: catherinekoh@cdge.com.sg

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd



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