

## Cecilia Chong (LKK Auto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 25 August 2021 11:14 PM  
**To:** Tan, Bennie-WZ; Cecilia Chong (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: Case Assignment TP - SKC9019S - 21/08/2021 - AIG REF: 6335439415SG-003 \*\*\*  
LKK REF: CC3/AIG21008817/ga3

Dear Bennie,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Cecilia,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Tan, Bennie-WZ [mailto:Bennie-WZ.Tan@aig.com]  
**Sent:** Wednesday, August 25, 2021 10:44 PM  
**To:** Admin A <admin-a@lkkauto.com>  
**Subject:** Case Assignment TP - SKC9019S - 21/08/2021 - AIG REF: 6335439415SG-003

Hi LKK Team

Reference to the above matter.

Insured driver indicated his intention to make a Third Party claim in his report. FYI. Insured has a section 2 /Third Party excess (i.e. **\$2000 subject to GST**), NCD: 40% under their policy.

Basing on TP video, BOLA33 is applicable. Please reject TP claim.

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

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78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*Advanced Leave Notification:*

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 6 September 2021 2:37 PM  
**To:** Mei Kwan (LKKAuto); Cheong Pearlyn (VGS - SG/Singapore)  
**Cc:** Kong Charmaine (VGS - SG/Singapore); Wong Mei (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore); Admin A  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SKC9019S AND SKL1276X ALONG CRESCENT ROAD AFTER MOUNTBATTEN ROAD TWDS MYER ROAD  
\*\*\* LKK REF: CC3/AIG21008817/ga3

WITHOUT PREJUDICE

Dear Pearlyn,

We refer to the above matter.

Based on your video footage, liability is down against your client based on BOLA S33.

In view of above, we have our principal instruction to deny liability and not able to look into this matter.

Thanks

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Monday, 23 August 2021 5:20 PM

**To:** Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>

**Cc:** Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>