

RE: Case Assignment TP - SHA3695A - 21/08/2021 -LKK Ref: CC4/AIG21008814/pa3

Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Thu 9/9/2021 4:52 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Dear HT,

We concur with your assessment. Please maintain rejection.

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
saliha.syed-yusoff@aig.com | www.AIG.sg

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, September 7, 2021 11:25 AM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Subject: [EXTERNAL] Re: Case Assignment TP - SHA3695A - 21/08/2021 -LKK Ref: CC4/AIG21008814/pa3

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Hi Saliha,

Please be informed that third party disagreed on our rejection. Third party submitted a copy of rear video footage to show that our driver changed lane and squeezed to overtake taxi.

We are of the view that the accident was caused by negligent of third party driver as third party driver was making a sudden right turn without any signal on the 2nd lane(lane for going straight only).

We suggest maintaining rejection.

Kindly let us have your comments/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 24 August 2021 2:49 pm

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Case Assignment TP - SHA3695A - 21/08/2021 -LKK Ref: CC4/AIG21008814/pa3

Hi Saliha,

Contents noted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Tuesday, 24 August 2021 2:41 PM

To: CS A Team <cs-a@lkkauto.com>

Subject: FW: Case Assignment TP - SHA3695A - 21/08/2021 -

Dear Team,

I have uploaded AVF from OI car-camera.

You have my mandate to proceed with rejection based on B15.

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
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From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Monday, August 23, 2021 2:40 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: [EXTERNAL] Case Assignment TP - SHA3695A - 21/08/2021 -

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This mail is associated with :
***SHA3695A (9224120748SG)**
[SLV5078K]
TP
COMFORT TRANSPORTATION PTE LTD
Aug 21 2021 8:00AM

ComfortDelGro Engineering Pte Ltd

Dear Syed-Yusoff, Saliha,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up

please.

This is an auto-generated email. Do not reply to this email.

Sent by : Merimen Administrator (MERIMEN TECHNOLOGIES (SINGAPORE) PTE. LTD.)

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