

RE: [EXTERNAL] - SMJ3708R - TP Claim against SMR4285U (GRAB)**Admin-D (LKKAuto) <admin-d@lkkauto.com>**

Mon 8/23/2021 9:36 AM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; 'Gabriel Wee' <Gabriel@iii.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Manivel Priyadarshini' <manivel@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>**Sent:** Monday, 23 August, 2021 9:28 AM**To:** Ken ARC <kenguan@automotiverepaircentre.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>; 'SUR' <sur@lkkauto.com>; 'Summer (LKK Auto)' <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>**Cc:** 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC Ken Ho' <kenho@automotiverepaircentre.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>**Subject:** RE: [EXTERNAL] - SMJ3708R - TP Claim against SMR4285U (GRAB)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMJ3708R](#) and let us have your report urgently.This claim will be handled by [Ms Priya](#).

*Kindly upload this survey request email to merimen.

Thank You.

Bhuvaneswari**Motor & Work Injury Claims Department****India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Ken ARC <kenguan@automotiverepaircentre.com.sg>
Sent: Monday, 23 August 2021 9:25 am
To: Motor Claim - III <motorclaim@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>
Cc: 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC Ken Ho' <kenho@automotiverepaircentre.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Subject: RE: [EXTERNAL] - SMJ3708R - TP Claim against SMR4285U (GRAB)

Hii Bhuvaneswari

Yes, we agree to using LKK Auto Consultants Pte Ltd. Thank you.
Please arrange survey for tomorrow, **Tuesday, 24th Aug 2021, anytime from 9am.**

With Best Regards,
KenGuan
Whatsapp: 86153288

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 23 August 2021 9:21 AM
To: Ken ARC <kenguan@automotiverepaircentre.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>
Cc: ARC Shujuan <shujuan@automotiverepaircentre.com.sg>; ARC Ken Ho <kenho@automotiverepaircentre.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Subject: RE: [EXTERNAL] - SMJ3708R - TP Claim against SMR4285U (GRAB)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

We cant assign FTM adjuster, as we have strict instruction from our client to assign only LKK as our surveyor.

Officer in-charge is Ms. Priya for this claim.

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thank you,

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Ken ARC <kenguan@automotiverepaircentre.com.sg>
Sent: Saturday, 21 August 2021 12:24 pm
To: Motor Claim - III <motorclaim@iii.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>
Cc: ARC Shujuan <shujuan@automotiverepaircentre.com.sg>; ARC Ken Ho <kenho@automotiverepaircentre.com.sg>
Subject: [EXTERNAL] - SMJ3708R - TP Claim against SMR4285U

Dear Person in-charge,

Our client's vehicle **SMJ3708R** wants to make a TP claim against **SMR4285U** (insured by III).

- Attached are the Accident report and Repair Estimate
- Please let us know the Claim officer in-charge for **liability / settlement** of this claim
- We will agree on "Form Team Adjusters Pte Ltd" from your list of motor surveyors
- Please arrange survey for Tuesday, 31th Aug 2021, anytime from 9am.

Thank you for your attention.

With Best Regards,
KenGuan
Whatsapp: 86153288

Automotive Repair Centre Pte Ltd
48 Toh Guan Road East #02-146
Enterprise Hub S608586

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