

Our Ref: CT0821/SHB6188Y/KS(st)
Date: 09.09.2021

LONPAC INSURANCE BERHAD
300 BEACH ROAD #17-04/07
Singapore 199555

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 21.08.2021 INVOLVING SHB6188Y & XD 9070H ALONG PASIR RIS ST 13

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHB6188Y, which was involved in the captioned accident with your insured vehicle No XD 9070H.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	5,350.00
2. Loss of Rental	6 days x S\$ 114.95	S\$	689.70
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **6,521.70**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING I 40 SHB6188Y , XD9070H
ALONG BLK 153 PASIR RIS ST 13****ON 21-Aug-21 10:40****I / We MOHD NAZRIE BIN AB... (Hirer) NRIC No.: SXXXX353G****and/or (Relief) NRIC No.: SXXXX353G****Taxi Number SHB6188Y****hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):**

- 1. To submit my/our claims for damages, costs and expense, including loss of earning
(Pending successful recovery), loss of rental, medical fee and legal costs.**
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim
against third party (except personal injuries and medical claims).**
- 3. To sign Discharge Voucher on my/our behalf.**
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque
shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of
"ComfortDelGro Engineering Pte Ltd".**

Date 23-Aug-2021**Name of Hirer MOHD NAZRIE BIN ABDUL HAMID****Hirer NRIC SXXXX353G****Signature :****Address 51 FLORA DRIVE #06-05
506862****Contact No. 81892428**



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC00/024876
DATE : 15 Dec 2021

DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of XD9070H the sum of Singapore Dollar Six Thousand One Hundred Seventy Six and Cents Seventy Five Only **(\$6,176.75)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHB6188Y and XD9070H on 21/08/2021 along 153 PASIR RIS ST 13.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ DA ENGINEERING PTE LTD AND/OR YANG JINGGANG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**ComfortDelgro Engineering Pte Ltd**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signature of vehicle owner/Date

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Name of vehicle owner /Date

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 76
320 Ubi Road 3 Singapore 408640

COMPANY REG. NO.: 199506048
Page: 1

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07
SINGAPORE 199555

CONTACT NO: 62507388

VEHICLE NO
SHB6188Y

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
24.03.2016

CHASSIS CODE
KMHLEB41UMGU086651

NO/DATE
91591933 02.09.2021

JOB NO.
305483858

ODOMETER READING

JOB TYPE

Description : 3P 21.08.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	5,000.00
Add GST @ 7.000 %	350.00
Total Invoice amount	5,350.00

Issued by : CHEWBEELENG 02.09.2021 09:32:26
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY G NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21080321

Date: 02 September 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 21/08/2021 @ 10:40 hrs
ALONG BLK 153 PASIR RIS ST 13
INVOLVING XD9070H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6188Y** (the "Taxi"). The Taxi was hired to **MOHD NAZRIE BIN ABDUL HAMID IC NO SXXXX353G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHD 6188

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
							FROM	TO		
13/08/21	MRS S. S. S.	611	53	42			0714	0816		
14/08/21	MRS S. S. S.	611	55	11			1036	1900		
15/08/21	MRS S. S. S.	611	57	10			1056	2330		
16/08/21	MRS S. S. S.	611	59	73			0733	1600		
17/08/21	MRS S. S. S.	611	60	42			0652	2159		
18/08/21	MRS S. S. S.	611	62	54			0659	1958		
19/08/21	MRS S. S. S.	611	64	23			0656	2111		
20/08/21	MRS S. S. S.	611	65	78			0700	1831		
21/08/21	MRS S. S. S.	611	68	09			1010			
21/8	Accident Repair						1040			
26/8	(a) W						1001			


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

XD9070H

Date of Accident

21/08/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Lonpac Insurance Bhd

Period of Insurance 02/11/2020 - 01/11/2021

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 23/08/2021 11:04

Payment details

Request Amount: S\$1.87

GST Amount: S\$0.13

Total Amount Due (GST Inclusive): S\$2

General Insurance Association

Records Management Centre

GST Registration No: M400017735

SnB 6188 Y

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 8 December 2021 3:59 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - DOA.21.08.21 SHB6188Y with your insured XD9070H - LONPAC *** LKK REF : CC4/LPC21008811/Gba3 Our Ref: 20/21/21/VC00/024876 [External Confidential]

Hi Lili,

Further to the below email.

We will proceed to negotiate settlement with third party repairer as there is no feedback from insured till date.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 3 December 2021 8:49 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - DOA.21.08.21 SHB6188Y with your insured XD9070H - LONPAC *** LKK REF : CC4/LPC21008811/Gba3 Our Ref: 20/21/21/VC00/024876 [External Confidential]

Hi Lili,

Contents noted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Thursday, 2 December 2021 11:03 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - DOA.21.08.21 SHB6188Y with your insured XD9070H - LONPAC *** LKK REF : CC4/LPC21008811/Gba3 Our Ref: 20/21/21/VC00/024876 [External Confidential]

Lonpac External - General

Dear Hsiao Tong

Please proceed after 3 Dec 21 if there is no further dispute from Insured.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 26 November 2021 11:55 AM

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - DOA.21.08.21 SHB6188Y with your insured XD9070H - LONPAC *** LKK REF : CC4/LPC21008811/Gba3 Our Ref: 20/21/21/VC00/024876 [External Confidential]

Your ref: **20/21/21/VC00/024876**

Our ref : CC4/LPC21008811/Gpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD9070H(LONPAC) AND SHB6188Y(TP) ON 21/08/2021

We refer to the above matter.

We have highlighted to your good office on 29/08/2021 of Third-Party's request to do Direct Settlement with our Principal, Lompac Insurance Bhd.

Attached here with a copy of third part video for your easy reference. We are of the view that liability is not in our driver favour as he moved off from stationary position and collided with third party who was driving straight.

We seek your approval to offer repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$ 6,176.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,780.01	\$ 5,350.00 (\$5,000.00 + 7%GST)
2. Loss of Rental (6days x \$114.95)	\$ 689.70	\$ 574.75 (5days x \$114.95)
3. Loss of Income (6days x \$80.00)	\$ 480.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,951.71	\$ 6,176.75

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Friday, 17 September 2021 1:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DOA.21.08.21 SHB6188Y with your insured XD9070H - LONPAC *** LKK REF : CC4/LPC21008811/Gba3
Our Ref: 20/21/21/VC00/024876 [External Confidential]

Lonpac External - General

Dear Mei Kwan/Jasper

Please see attached TP LOD for your necessary.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ONG LI LI

Sent: Thursday, 2 September 2021 5:38 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DOA.21.08.21 SHB6188Y with your insured XD9070H - LONPAC *** LKK REF : CC4/LPC21008811/Gba3
Our Ref: 20/21/21/VC00/024876 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan/Jasper

Please see attached for the video footage for your assessment.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

.

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Lonpac External - Confidential data is for use by authorised external parties only.

From: ONG LI LI

Sent: Wednesday, 1 September 2021 11:55 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DOA.21.08.21 SHB6188Y with your insured XD9070H - LONPAC *** LKK REF : CC4/LPC21008811/Gba3
Our Ref: 20/21/21/VC00/024876 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan/Jasper

Please note that Insured is also claiming TP and there is a video footage available.

We will forward it to you once we receive it.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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Lonpac External - Confidential data is for use by authorised external parties only.

From: ONG LI LI
Sent: Tuesday, 31 August 2021 11:38 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK AUTO) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: DOA.21.08.21 SHB6188Y with your insured XD9070H - LONPAC *** LKK REF : CC4/LPC21008811/Gba3
Our Ref: 20/21/21/VC00/024876 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Sunday, 29 August 2021 6:57 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: DOA.21.08.21 SHB6188Y with your insured XD9070H - LONPAC [External Confidential] *** LKK REF : CC4/LPC21008811/Gba3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Monday, August 23, 2021 12:56 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: DOA.21.08.21 SHB6188Y with your insured XD9070H - LONPAC [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 23 August, 2021 12:36 PM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jumanibin Masudin <jumanibm@cdge.com.sg>
Subject: FW: DOA.21.08.21 SHB6188Y with your insured XD9070H - LONPAC [External Confidential]

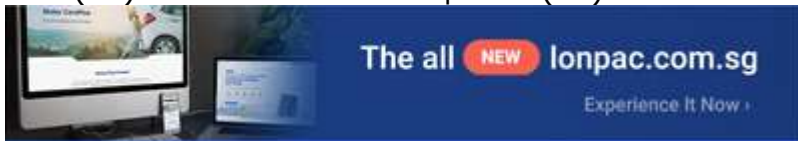
Lonpac External - Confidential

Our Ref : TBA

Dear Nivitha/Summer,

FYA. Our insured has not lodged the accident report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jumanibin Masudin [<mailto:jumanibm@cdge.com.sg>]
Sent: Monday, 23 August 2021 12:14 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]DOA.21.08.21 SHB6188Y with your insured XD9070H - LONPAC

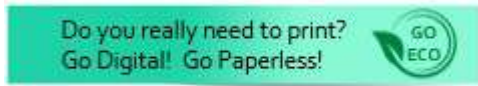
TO

Officer in charge

Please expedite

note. SAS report not ready ,Kindly arrange for surveyor to safe cost and we will provide once the report is ready.

Best Regards
Jumani Masudin



From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

Sent: Monday, 23 August 2021 12:00 PM

To: Jumani Bin Masudin <jumanibm@cdge.com.sg>

Subject: Scan Image

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
