

Shiau Chan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 2 September 2021 10:57 am
To: Shiau Chan (LKKAUTO)
Cc: MT_Claim_SG
Subject: FW: YP3257B (OD Claim) || Accident Involving YP3257B & UNKNOWN & XD7055R On 17/8/2021 [External Confidential]
Attachments: YP3257B IA.pdf; YP 3257 EST.pdf; YP3257B Photos.pdf

Lonpac External - Confidential

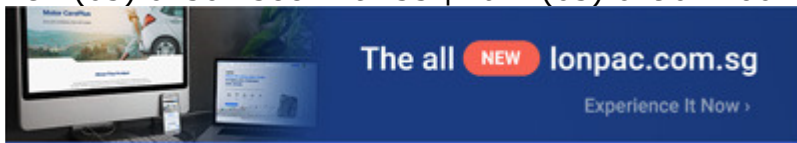
Our Ref: 20/21/21/VC05/024859

Dear Shiau Chan,

Please proceed to authorize repair not exceeding \$32,000.00.

The excess payable is stated in our email of 23/8/2021.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 1 September 2021 6:19 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: YP3257B (OD Claim) || Accident Involving YP3257B & UNKNOWN & XD7055R On 17/8/2021 [External Confidential]

Dear Gerald,

Enclosed herewith 2nd preliminary advice of YP 3257B.
Repairer able to undertake repair cost not more than \$32,000.00 on Lump Sum basis.

We have not authorise repair.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, 25 August 2021 8:48 am
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: YP3257B (OD Claim) || Accident Involving YP3257B & UNKNOWN & XD7055R On 17/8/2021 [External Confidential]

Dear Gerald,

Enclosed herewith YP 3257B preliminary advice.
The workshop estimate not ready.

We have not authorise repair.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 23 August 2021 9:25 am
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: YP3257B (OD Claim) || Accident Involving YP3257B & UNKNOWN & XD7055R On 17/8/2021 [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 23 August, 2021 7:23 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Heng Sew Sow <woonmeng@singnet.com.sg>
Subject: FW: YP3257B (OD Claim) || Accident Involving YP3257B & UNKNOWN & XD7055R On 17/8/2021 [External Confidential]

Lonpac External - Confidential

Our Ref: 20/21/21/VC05/024859

Dear Nivitha/Summer,

Please proceed to survey and revert.

The excess applicable is \$700.00 (Section I) and an additional excess of \$2,500.00 (Young & Inexperienced Drivers)
as the driver has less than less 2 years of driving experience.

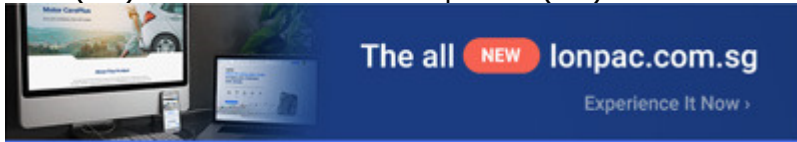
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Woon Meng [<mailto:woonmeng@singnet.com.sg>]

Sent: Friday, 20 August 2021 6:22 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: YP3257B (OD Claim) || Accident Involving YP3257B & UNKNOWN & XD7055R On 17/8/2021

Dear Sirs/Madam,

We refer to the matter below for your kind attention.

Kindly assist to arrange survey for vehicle YP3257B (OD Claim).

Location: 50, Bukit Batok Street 23, #01-06 ,Midview Building, S(659578)

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578)

Tel : 63161131 / 63161151 || Fax : 63167050