

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 20.09.2021

China Taiping Insurance Singapore Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SLR 8556Z / SMC 6749P AND OTHER ON 20.08.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SLR 8556Z** , which was involved in the captioned accident with your insured vehicle no: **SMC 6749P** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	22,470.00
2) Loss of Use (10 days + 2 Sunday X \$150)	\$	1,800.00
3) Towing Fee	\$	60.00
4) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>24,332.00</u>

We enclosed herewith the following documents to support the claims:

- |                          |                                    |
|--------------------------|------------------------------------|
| a) Final Repair Invoice  | b) Towing Bill                     |
| c) GIA Search Result     | d) Letter of Authorisation, etc... |
| e) GIA Report            | f) I/C & Driving Licence           |
| g) Insurance Certificate | h) Vehicle Registration Log Card   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.  
Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd

DATE : 20.08.2021

TO : China Taiping Insurance (Singapore) Pte. Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SLR 8556Z / SMC 6749P  
and other

ALONG PIE towards TUAS Before KJE Entrance.

ON 20.08.2021

I/We, Liew Kian Yoong Anthony

of (NRIC No./ROC No.) S6917894D

of Blk 306 Serangoon Avenue 2 #12-70 Singapore 550306.

owner of vehicle no. SLR 8556Z in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SLR 8556Z at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : 

Name of Owner : Liew Kian Yoong Anthony

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00008152100 Claim No : SNM21D204630/C03/SMC6749P/TANCHC

Claimant : LIEW KIAN YOONG ANTHONY

Amount : S\$23,252.00  
DOLLARS TWENTY THREE THOUSAND TWO HUNDRED AND FIFTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLR 8556Z  
Insured Vehicle No. : SMC 6749P

Date of Loss : 20/08/2021  
Place of Accident : PIE TOWARDS TUAS BEFORE KJE ENTRANCE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ZHANG WENJUAN  
Driver Name : LIN QIULAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	22,470.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	720.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	60.00
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	23,252.00
	=====	

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Claimant Name : LIEW KIAN YOONG ANTHONY

NRIC No : SXXXX894D

Signature : 

Date : 26/5/2022

## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22539

Date : 20.09.2021

Vehicle No : SLR 8556Z

Make/Model : BMW 216D

Chassis/Eng# :

Accident Date : 20.08.2021

Claim No :

Reference : 0821 -22539

Policy No :

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		Amount
To proceed on lump sum repair	S\$	21000.00

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E. & O. E.	Total : S\$	21000.00
	GST @ 7% : S\$	1470.00
	<b>Amount Due : S\$</b>	<b>22470.00</b>

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for FASTECH AUTO PTE LTD



INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SMC6749P

Date of Accident

20/08/2021 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **16/01/2021 - 15/01/2022**

Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**

Requested Date ..... **20/08/2021 09:14**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration

No: **M400017735**

**Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 24 September 2021 3:00 PM  
**To:** 'zoezhang\_mdce@hotmail.com'  
**Subject:** ACCIDENT INVOLVING SMC 6749P AND SLR 8556Z / OTHERS ON 20/08/2021

Our Ref: CC6/CTI21008773/Ues3

24 SEPT 2021

**ZHANG WENJUAN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMC 6749P AND SLR 8556Z / OTHERS ON 20/08/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAuto)

---

**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Monday, 15 November 2021 12:12 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D204630/C03/SMC6749P/TANCHC / FW: Direct Settlement - Accident Involving SMC 6749P (OI : CTI - TBA) and SLR 8556Z (TP : LKK REF - CC6/CTI21008773/Ues3) on 20/08/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Asher,

Agreed as propose.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Tuesday, 19 October 2021 11:12 AM  
**To:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** [MANDATE REQUEST] RE: SNM21D204630/C03/SMC6749P/TANCHC / FW: Direct Settlement - Accident Involving SMC 6749P (OI : CTI - TBA) and SLR 8556Z (TP : LKK REF - CC6/CTI21008773/Ues3) on 20/08/2021

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Your ref : SNM21D204630/C03/SMC6749P/TANCHC

Our ref : CC6/CTI21008773/Ues3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**FASTECH AUTO PTE LTD**" at **\$23,252.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 54,821.45	\$ 22,470.00
2. Loss of Use (12days x \$150)	\$ 1,800.00	\$ 720.00 (12days x \$60)
3. LTA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 56,683.45	<b>\$ 23,252.00</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, 24 August 2021 9:35 AM

**To:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM21D204630/C03/SMC6749P/TANCHC / FW: Direct Settlement - Accident Involving SMC 6749P (OI : CTI - TBA) and SLR 8556Z (TP : LKK REF - CC6/CTI21008773/Ues3) on 20/08/2021

Dear Jacqueline,

Received with thanks.

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Sent:** Tuesday, August 24, 2021 9:32 AM  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM21D204630/C03/SMC6749P/TANCHC / FW: Direct Settlement - Accident Involving SMC 6749P (OI : CTI - TBA) and SLR 8556Z (TP : LKK REF - CC6/CTI21008773/Ues3) on 20/08/2021

Hi Su Li,  
Password will be Ins vehicle number.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Tuesday, 24 August 2021 9:32 AM  
**To:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: SNM21D204630/C03/SMC6749P/TANCHC / FW: Direct Settlement - Accident Involving SMC 6749P (OI : CTI - TBA) and SLR 8556Z (TP : LKK REF - CC6/CTI21008773/Ues3) on 20/08/2021

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Dear Jacqueline,

Thank you for your email.

We unable to open the attachment.

Please provide us the password to open the document.

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

---

**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Tuesday, August 24, 2021 8:54 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SNM21D204630/C03/SMC6749P/TANCHC / FW: Direct Settlement - Accident Involving SMC 6749P (OI : CTI - TBA) and SLR 8556Z (TP : LKK REF - CC6/CTI21008773/Ues3) on 20/08/2021

Hi Su Li,

Enclosed Ins SAS report for your necessary action.

Thank you

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 23 August 2021 6:37 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com); Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D204630/C03/SMC6749P/TANCHC / FW: Direct Settlement - Accident Involving SMC 6749P (OI : CTI - TBA) and SLR 8556Z (TP : LKK REF - CC6/CTI21008773/Ues3) on 20/08/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D204630/C03/SMC6749P/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Monday, 23 August 2021 11:48 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMC 6749P (OI : CTI - TBA) and SLR 8556Z (TP : LKK REF - CC6/CTI21008773/Ues3) on 20/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLR 8556Z at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**