



PEOPLE'S VEHICLE RECOVERY SERVICE

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Tel: 6743 3246 | Fax: 6743 0013

GST Registration No.: M90001895E

E-mail: peoplevehicle@gmail.com

LETTER OF DEMAND

Date: 5/10/2021

AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068807
Attn: Motor Claims Department

Your Reference:

Your Vehicle: YQ3730X

Our Vehicle: GBE6820K

Re: Accident involving YQ3730X & GBE6820K on 17/8/2021

We act on behalf of our Client, Vehicle No. GBE6820K on above claim.

COR (as per your appointed surveyor)	:	\$	6,527.00	(incl. GST)
Loss of use (\$\$100 x 10 days)	:	\$	1,000.00	
LTA Search	:	\$	<u>7.45</u>	
Total	:	\$	<u><u>7,534.45</u></u>	

Kindly revert back to us within 3 working days from date of above if you wish to settle with us under direct settlement. In which on the 4th working day, we will hand this case to our lawyer.

Thank you.

Yours Sincerely,
People's Vehicle Recovery Service

LETTER OF AUTHORITY

Date: 18/08/2021

To:

AXA Insurance Pte Ltd

Attn: Motor Claims Department

Your Reference: YQ 3730 X

Our Reference: 6BE 6820K

Re: Accident involving Vehicle no. YQ 3730 X and 6BE 6820K on 17/08/2021.

I/We Inspiration Design Construction Pte Ltd put in place **People's Vehicle Recovery Service** so act for me/us with respect to my/our above claim of repair costs, rental/loss of use for my/our vehicle no. 6BE 6820K.

Kindly issue cheque directly to **People's Vehicle Recovery Service** for the above claim.

Yours Faithfully



Signed By Choy

Name: Boh Kim Ting / Inspiration Design Construction Pte Ltd

UEN / Last 4 Digit NRIC No.: 200601986N / 8673J



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	YQ 3730X (Insd veh)	Model: TOYOTA DYNA
	GBE 6820K (TP veh)	
Date of Accident/ Time:	17/08/2021	

Repair Estimate	: \$	9,999.73	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	7,000.00	GLOBAL SUM
Payee Name : PEOPLE'S VEHICLE RECOVERY SERVICE			
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability	100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: 28
	BOLA Liability: _____ (%)	Assessed Liability (*):	100 (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

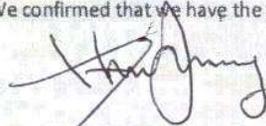
NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
Name of Representative: WUM CHEE KOK
Date: 26/10/2021

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: Apple H
Date: 26/10/2021

 LKP

Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date: 25/10/2021

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246 / 67438552 Fax No. : 67430013

E-Mail : peoplevehicle@gmail.com

Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

AXA INSURANCE PTE LTD

6 Shenton Way #27-01

AXA Tower (S) 068807

Attention : Motor Claim Department

Contact : 63387288 Fax No. : 68804838

Tax Invoice : TT21013

Date : 27/09/2021

Vehicle Num. : GBE 6820 K

Make/Model : TOYOTA DYNA KDY231

Chassis/Eng# :

Accident Date : 17/08/2021

Claim No. : TT 402-21

Reference : YQ 3730 X

Policy No. : NTUC5115028562-01

LUMPSUM REPAIR

Amount S\$

6,100.00

SingDollars : Six Thousand Five Hundred Twenty-Seven Only

E. & O.E.	Total S\$:	6,100.00
	GST 7% S\$:	427.00
	Amount Due S\$:	6,527.00

for PEOPLE'S VEHICLE RECOVERY SERVICE
Computer Generated Invoice.No Signature Required.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Aug 2021 / 15:35:34

Receipt Date/Time : 18 Aug 2021 / 15:35:33

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210818-002454

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - YQ3730X As at 17 Aug 2021/17:15:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - YQ3730X Enquiry Fee 20210818153451406947	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	452419XXXXXX0018	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 8 October 2021 7:10 pm
To: huixin@aop-singapore.com.sg
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM21008772/Ags3 ***
ACCIDENT INVOLVING YQ 3730X / GBE 6820K / OTHERS ON 17/08/2021 ***

Importance: High

08 OCTOBER 2021

AOP LOGISTICS (S) PTE LTD
DRIVER: LEE KHA HOW

Dear Sir/ Mdm

OUR REF : CC4/ASM21008772/Ags3
YOUR REF : YQ 3730X
ACCIDENT INVOLVING YQ 3730X / GBE 6820K / OTHERS ALONG/AT PIE ON 17/08/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from [PEOPLE'S VEHICLE RECOVERY SERVICE](#) acting on behalf of the owner of [GBE 6820K](#) against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorisation letter & Relationship with driver
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 *Save the Earth. Print only when necessary.*



<MANDATE IA>

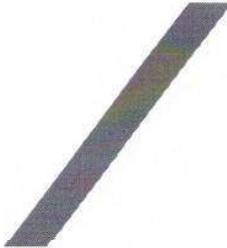
Type

 Question

Message

Hi CCL, propose GS \$7000 max. thanks

Reply



GIRO CREDIT AUTHORISATION FORM

This form must be completed and returned to AXA Insurance Pte Ltd. Payment will be credited directly into the policyholder/claimant's designated bank account stated below. The Policyholder/claimant has to complete **all fields** of this form and return to:

AXA Insurance Pte Ltd
8 Shenton Way, #24-01 AXA Tower
Singapore 068811

Policyholder/Claimant's Details (To be completed by the Policyholder/Claimant)	
Name of Policyholder/Claimant:	PEOPLE'S VEHICLE RECOVERY SERVICE
Contact Person:	APMIE
Contact Number:	8876 4671
Email Address:	peoplevehicle@gmail.com
(An auto-prompt email from the bank will be sent to this email address once the payment has been credited)	
Particulars of Policyholder/Claimant's Bank Account	
Name of Bank:	United Overseas Bank - PAYA LEBAR QUARTER
Bank Code:	7375
Bank Branch Code:	014
Bank Account Number:	9313 4189 67
Name of Account Holder:	PEOPLE'S VEHICLE RECOVERY SERVICE

I/We hereby authorise AXA Insurance Pte Ltd to credit the payment due to me/us to the above bank account, and undertake to return to AXA Insurance Pte Ltd immediately upon demand any sum which shall not be so credited into such bank account. I/We agree that AXA Insurance Pte Ltd shall be fully absolved of any liability to pay me/us such insurance payout once such amounts are credited into the above bank account.

This authorisation shall continue in force until I/we have expressly revoked it by notice in writing delivered to you. In the event of a change of bank account, I/we shall inform you in writing 30 days in advance before the change.

In connection with my/our and/or the claimant's claims, I/We give consent for AXA Insurance Pte Ltd ("AXA") and their respective representatives or agents to collect, use, store, transfer and/or disclose the information (including that provided by sources other than myself) concerning me/us and/or the claimant, to or with all such persons (including any member of the AXA Group or any third party service provider, and whether within or outside of Singapore and the Policyholder when claiming under a Group Policy) for the purpose of enabling AXA and their respective representatives or agents to provide me/us and/or the claimant (where applicable) with services required of an insurance provider, including the evaluating, processing, administering and/or managing my/our and/or the claimant's claims or the Policyholder Group Policy(ies) with AXA (as the case may be), and for the purposes set out in AXA's Data Use Statement which can be found at <http://www.axa.com.sg> ("Purposes").



Authorised Signature & Company Stamp (as in bank records)

26th October 2021

Date