## ACCIDENT ASSIST

ROC: 53375754A

Address: Blk 24 Sin Ming Lane #01-94 Midview City Singapore 573970

Tel: 63341182 Fax: 63341482

Email: management@assist.com.sg

## **Letter of Demand**

Date: 16th October 2021

Ref No: FBJ8603G

To: AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 Shenton Way

Singapore 079120

Thru: LKK Auto Consultants Pte Ltd

Attention: Motor Claims Dept

Dear Officer-in-charge

Case: Accident claim for vehicle FBJ8603G and SMR4843J on 12.08.2021

With reference to above case.

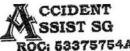
Please find attached copies:

Invoice Reference -AASGIV21-060018	\$2,600.00
Rental - 7 days	\$31 x 7 = \$220.00
Towing fee	\$30.00
LTA Search Fee	\$7.45
Total Cost	\$2857.45

Yours Faithfully,

Ashwath

Email: management@assist.com.sg



Address: Blk 24 Sin Ming Lane #01-94 Mid View City Singapore 573970

Tel: 6334 1182 Fax: 6334 1482

Email: enquiry@accidentassist.sg

### AUTHORISATION & INDEMNITY LETTER

1/1/10	ABDUL	RAHMAH	RAUF BIN	AMEENNRIC NO	o. / UEN N	Vo. TO2	04192	LD
(ala a	third	narty	clain		aving	addr	ess	at
(Vehic	le) hereby hable time	In a Mina Af	CIDENT ASS	IST SG to repai	ir the dar occurred	mage to m	v vehicle	in a along

!/We understand, acknowledge and agree that:

- I/We, the owner of vehicle no. FBJ8603 6 hereby instruct & authorize ACCIDENT ASSIST SG to commence repairs to the said vehicle.
- I/We confirm that you are hereby authorized to handle the repair the vehicle and/or to negotiate and settle my claims, relating to the above mentioned accident, which I/We may have, against other third party/parties, or insurers, and/or to instruct lawyers on my/our behalf, to facilitate the third party claim for me/us.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
- You are hereby authorised to execute and/or sign any documents/discharge voucher / agreements regarding my/our claims/case for my convenience. You are also hereby authorised to receive on my/our behalf monies/claims, correspondences in connection with this said claims.
- I/We confirm that an event of an unsuccessful claims, against the negligent party, and/or my own
  insurer for the damages caused to my vehicle, I agree to pay all repair costs and any incidental
  expenses incurred by you, or to lodge an own damage claim (only for Comprehensive cover) to
  cover the expenses incurred.
- I/We also hereby instruct and authorised you deduct from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair cost, rental of substitute vehicles and any other incidentals related to the accident claims.

Owner Signature / Company Stamp / Date

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"Wc/I, <u>ACCIDENT ASSIST SG</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,760.00</u> (Global Sum) for vehicle no. <u>FBJ 8603G</u> that was damaged pursuant to the accident which occurred on <u>12/08/2021</u> (date) along <u>MOUNT ELIZABETH LINK</u> involving vehicle no/s <u>SMR 4843J</u>.

This is pursuant to the inspection conducted on 20/08/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>ABDUL RAHMAN RAUF BIN AMEEN</u> ("the third party claimant") of vehicle no. <u>FBJ 8603G</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **FBJ 8603G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of DEC	(month) 20 <u>21</u> (year)
Ltg	A Secrit Assessment of the secret Assessment o
Signed by appointed surveyor	Signed by "the workshop" (with chop)

## **ACCIDENT ASSIST**

ROC: 53375754A

Address: Blk 24 Sin Ming Lane #01-94 Midview City

Singapore 573970 Tel: 63341182 Fax: 63341482

Email: management@assist.com.sg

### INVOICE NO. AASGIV21-060018

DATE: 16 OCTOBER 2021

AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 Shenton Way

Singapore 079120

Attn: Motor Claim Department

Vehicle Number: FBJ8603G

Vehicle Make/Model: Yamaha FZ 16 Manual

Chassis no.: ME121C0G1E2044204

Engine no.: 21CG044206

QUANTITY	DESCRIPTION		UNIT PRICE	TOTAL
*	Lump Sum Repair Cost			\$2600.00
		TOTAL		\$2600.00

Make all checks payable to Accident Assist SG

Thank you for your business!

## **RWAVE PTE LTD**



CO REG. NO 201909822G EMAIL: RWAVEPTELTD@GMAIL.COM

50 BUKIT BATOK STREET 23
#02-25 MIDVIEW BUILDING SINGAPORE 659578

INV
Contact: 9369 6861 / 9773 3456

DATE: August 20, 2021
INVOICE # 20210101
FOR: FBG1077L

Bill To:

ABDUL RAHMAN RAUF BIN AMEEN BLK 117 BUKIT MERAH CENTRAL #25-3755

HP: 92734737

DESCRIPTION	AMOUNT	
FBG1077L RENTAL (20/8/2021 - 27/8/2021)	\$ 2	20.00
TOTAL	\$ 2	20.00

This is computer-generated invoice. No signature is required.



#### **RENTAL AGREEMENT**

Hirer's Name:			
Hirer's Address:	ABOUL PAYMAN EAVE BIN AMEEN		
riffer's Address:	117 BUKIT MERAM CENTRAL		
NRIC / Passport No:	J0204192D		
<b>Driving License No:</b>			
Contact No:	82924781		
Email:	about abolitrahmanrautbinamien 2 gmail.com		
Occupation:	- Indiana in the feet of the first the		

Emergency Contact Person:	Relation:	Contact:
mufith	brother	9273 4787

#### **RENTAL DETAILS**

License Plate:	FBG 1077L.	Make / Model:	FZ (6.	Petrol: USAR
Rate:	\$ 7201	Deposit:	\$	Daily / Weekly / Monthly
Start Date / Time:	20/8/2021 3/5pm	End Date / Time:	22/8/2021 315pm	

#### **Key Terms & Conditions:**

- Singapore NRIC or Passport & Valid Singapore Driving License must be presented.
- 2. Only Registered Hirer is authorized to ride the vehicle.
- 3. Hirer is responsible for any damages, loss or fines to the rental bike.
- 4. In case of any accident, be it you are in the right or wrong, Hirer is responsible to pay for 3rd party section 2 excess of \$1500, \$3000 for drivers at least 21yrs old and with at least 1-year experience, \$4500 for drivers below 21 years old and less than 1-year experience.
- 5. It is the Hirer's Responsibility to make payment in advance if any extension of rental is required.
- 6. Servicing and maintenance of vehicle to be done at authorized workshop. All wear and tear cost will be covered by the company except: Tyre Punctures, Bike Damages, Chain loose, and Engine Overhaul due to hirer's wilful negligence.
- Collection and Returning will be at authorized workshop,
   Hua Chin (2000) Trading Motor Service Centre, 50 Bukit Batok Street 23
   #02-02 S (659578) Tel:68966619 Operating Hours: (Mon-Sat 9am 9pm) (Sun 10:30 3pm)
- 8. Any Traffic / Accident / Rental related issues contact James: 9369 6861
- 9. Payment mode: Cash, Bank transfer to DBS Current 054-9064-327, PayNow UEN. 201909822G or scan QR code below:
- 10. Refer to 2<sup>nd</sup> page for full terms & conditions.



**Rwave Pte Ltd** 

Zdrum

Hirer's Signature



Sold to: \_

FBJ	86036	
FZ 16	CACCIDENT	-

# **CASH SALE**

No. 13266

_	12	- 0	8	2
Date:			•	

Item	Quantity	Description	Unit Price	Amount
or	_	MOUNT GUZABETA HOSPITAL		\$30/2
		Moview Gry		
		MOVIEW Gry		
			2	
		Towing		
	MRTO	TATCHE. & O. E.	Sub Total:	
MRTOWPATCHE. & O. E.  24/7 CABS & BIKES  RECOVERY  Issued by: Received by:			GST Tax :	,
Issued b	ру:	78 6507 555 Received by:	Total :	\$30/r



# Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-210813-000398

#### Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 13 Aug 2021 was successful and the Receipt No. is ITNET-00000-210813-000398.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
SMR4843J	12 Aug 2021	18:00:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

- Please contact our customer service officers at tel: 1800-CALL LTA (1800-2255 582) should you require further assistance.
- Visit <u>onemotoring.lta.gov.sg</u> for more information, or go to <u>www.lta.gov.sg/feedback</u> if you have any feedback. This email is auto-generated, please do not reply to this email.
- Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.

#### Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

**Sent:** Wednesday, 15 September 2021 9:56 PM **To:** EVERLASTING.SEVICES@GMAIL.COM

Subject: ACCIDENT INVOLVING SMR 4843J AND FBJ 8603G ON 12/08/2021

Our Ref: CC4/AIG21008766/Bes3

15 SEPT 2021

#### YEO BOK CHOON

Dear Sir/Madam,

#### ACCIDENT INVOLVING SMR 4843J AND FBJ 8603G ON 12/08/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

mail: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Merimen e-Claims 11/24/21, 1:57 PM

## **Print Received Message**

This mail is associated with:

\*FBJ8603G (2290619167SG) [SMR4843J]

TP

ABDUL RAHMAN RAUF BIN AMEEN Aug 12 2021 5:00PM [YEO BOK CHOON] Accident Assist SG

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 23/11/2021 12:20 PM. **From** 

То LKK\_HQ

Subject Alert - Adj Mandate Approved (S\$2761.45) - FBJ8603G - Claim Handler: Ler, Bernard-JQ

Approved:2761.45:subject to all docs in place Cost of Repair: \$2,600.00 Loss of Rental: \$124.00 4 days @ S\$ 31/day LTA/ GIA Search Fee: \$7.45 Towing: \$30.00 Total: \$2,761.45