

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 6 October 2021 12:49 pm  
**To:** 'Pauline Tham'; SUR  
**Cc:** 'Claims Dept of CTI'  
**Subject:** RE: RESEND : SNM21D204599/C02/YN7186G/THAMYL / FW: PRI | Accident involving our client YP8326C and your insured YN7186G (China Taiping INS) | DOA-10/08/2021

Dear Pauline,

Please be informed that we have inspected the vehicle YP 8326C on 04/10/2021 and pending for estimate from repairer.

Kindly assist to create claim in Merimen System.

The make & model is MITSUBISHI CANTER 3.0 MANUAL.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Friday, 20 August 2021 11:42 am  
**To:** 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>  
**Subject:** RE: RESEND : SNM21D204599/C02/YN7186G/THAMYL / FW: PRI | Accident involving our client YP8326C and your insured YN7186G (China Taiping INS) | DOA-10/08/2021

Dear Pauline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Friday, 20 August, 2021 11:35 AM  
**To:** xin hua <[xinhuaworkshop2@gmail.com](mailto:xinhuaworkshop2@gmail.com)>; [sur@lkkauto.com](mailto:Sur@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RESEND : SNM21D204599/C02/YN7186G/THAMYL / FW: PRI | Accident involving our client YP8326C and your insured YN7186G (China Taiping INS) | DOA-10/08/2021

**Without Prejudice**

Dear Sir

Thanks for reply

Dear LKK

Please conduct PRS

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** xin hua <[xinhuaworkshop2@gmail.com](mailto:xinhuaworkshop2@gmail.com)>

**Sent:** Friday, August 20, 2021 9:35 AM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM21D204599/C02/YN7186G/THAMYL / FW: PRI | Accident involving our client YP8326C and your insured YN7186G (China Taiping INS) | DOA-10/08/2021

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Dear Pauline,

We refer to your email dated 19/08/2021 and 20/08/2021.

Please arrange **Mr. Adrian Ling (LKK)** to come and conduct the survey for vehicle YP8326C.

Meanwhile, kindly advise liability once your insured has lodged the SAS Report.

Thank You.

Regards,

Irene

HP : 9151 6861

Xin Hua Workshop Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Aug 20, 2021 at 9:22 AM Pauline Tham <[pauline.tham@sg.entaiping.com](mailto:pauline.tham@sg.entaiping.com)> wrote:

**Without Prejudice**

Dear Sir

We have not received your reply.

Please let us have your reply soon.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

**FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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狮城 Taiping SG

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**From:** Pauline Tham  
**Sent:** Thursday, August 19, 2021 5:05 PM  
**To:** [xinhuaworkshop2@gmail.com](mailto:xinhuaworkshop2@gmail.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D204599/C02/YN7186G/THAMYL / FW: PRI | Accident involving our client YP8326C and your insured YN7186G (China Taiping INS) | DOA-10/08/2021

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, August 19, 2021 4:59 PM

**To:** [xinhuaworkshop2@gmail.com](mailto:xinhuaworkshop2@gmail.com); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D204599/C02/YN7186G/THAMYL / FW: PRI | Accident involving our client YP8326C and your insured YN7186G (China Taiping INS) | DOA-10/08/2021

Without Prejudice

Dear Pauline,

Please conduct PRS for YP8326C. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Pauline Tham 63896541.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平  
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**From:** xin hua <[xinhuaworkshop2@gmail.com](mailto:xinhuaworkshop2@gmail.com)>

**Sent:** Thursday, 19 August 2021 9:59 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** PRI | Accident involving our client YP8326C and your insured YN7186G (China Taiping INS) | DOA-10/08/2021

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Greetings,

We are instructed by **IHub Solutions Pte Ltd** to notify you of a road traffic accident on **10/08/2021** at about **10:44 hours** at **No. 6 Shenton Way** involving our client's/customer's vehicle registration number **YP8326C** and vehicle registration number **YN7186G** driven by your insured at the material time.

A copy of the Singapore Accident Statement is enclosed for your kind attention.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insured would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle YP8326C has yet in our workshop, hence please register the case first and we will inform you in advance once the vehicle is ready for pre-inspection.

We look forward to having a direct settlement and please provide us with the named survey companies to **be appointed as the single joint expert** as finalization/processing of the claims after finalization are done promptly.

Thank You.

Regards,

Irene

HP : 9151 6861

Xin Hua Workshop Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09

Premier @ Kaki Bukit

Singapore 415875