

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 30 August 2021 10:30 AM
To: Azlan, Syazairdina; Celine Fong (LKKAUTO); Claims; Shiao Chan (LKKAUTO)
Cc: Nadaraja, Deeban; Mohd Rizal, Nur Mariah Huibrechts; Claims; SUR
Subject: RE: aigencrypt OD claim SMQ8218T / 8337761644SG - Request for OI GIA report & video footage

Dear Kee Siang,

Kindly updates as per AIG request as soon as possible.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Azlan, Syazairdina [mailto:Syazairdina.Azlan@aig.com]
Sent: Monday, 30 August 2021 10:18 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; Claims <claims@premiumauto.com.sg>; Shiao Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: aigencrypt OD claim SMQ8218T / 8337761644SG - Request for OI GIA report & video footage

Dear all,

Kindly assist with below request in order for us to proceed with coverage confirmation.

Thank you.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto

SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.

[Tel:8001206556](tel:8001206556) | Ext:1012205

Syazairdina.Azlan@aig.com | www.aig.sg

From: Azlan, Syazairdina
Sent: Friday, August 27, 2021 4:25 PM
To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; Claims <claims@premiumauto.com.sg>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: aigencrypt OD claim SMQ8218T / 8337761644SG - Request for OI GIA report & video footage

Dear Kee Siang/Shiau Chan,

May I get an update with the request below. Kindly assist to amend the time of accident in GIA report in order for us to proceed with this claim.

Also, send OI video footage that shows the collision for our review.

Thank you.

ACCIDENT STATEMENT	
Date of Submission	14/08/2021 13:47 (SGT)
Date of Accident	13/08/2021 08:45 (SGT)
Exact Location of Accident	Near 1000 ECP, Singapore 449876
Additional Location Information	CARPARK
Country/State of Loss	Singapore

Thanks and regards,

Syaza Irdina Azlan
AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto
SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.
[Tel:8001206556](tel:8001206556) | Ext:1012205

Syazairdina.Azlan@aig.com | www.aig.sg

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Thursday, August 26, 2021 6:51 PM
To: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Claims <claims@premiumauto.com.sg>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: [EXTERNAL] RE: aigencrypt OD claim SMQ8218T / 8337761644SG - Request for OI GIA report & video footage

This message is from an external sender; be cautious with links and attachments.

Dear Azlan,

Thank you for the email.

Dear Kee Siang,

Please assist urgently.

Aside to Shiau Chan,

Please follow up in the absence of Veron.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Azlan, Syzairdina <Syzairdina.Azlan@aig.com>

Sent: Thursday, 26 August 2021 11:35 AM

To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Cc: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Claims <claims@premiumauto.com.sg>

Subject: RE: aigencrypt OD claim SMQ8218T / 8337761644SG - Request for OI GIA report & video footage

Dear Celine,

Kindly assist to amend the time of accident in OI GIA report and submit an addendum report as well in order for us to proceed with this claim.

Also, kindly send OI video footage that shows the collision for our review.

Thank you.

ACCIDENT STATEMENT	
Date of Submission	14/08/2021 13:47 (SGT)
Date of Accident	13/08/2021 08:45 (SGT)
Exact Location of Accident	Near 1000 ECP, Singapore 449876
Additional Location Information	CARPARK
Country/State of Loss	Singapore

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto

SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.

[Tel:8001206556](tel:8001206556) | Ext:1012205

Syzairdina.Azlan@aig.com | www.aig.sg

From: Azlan, Syazairdina
Sent: Monday, August 23, 2021 10:38 AM
To: Claims <claims@premiumauto.com.sg>
Cc: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>
Subject: aigencrypt OD claim SMQ8218T / 8337761644SG - Request for OI GIA report & video footage

Dear Sir,

Kindly assist to amend the time of accident in OI GIA report and submit an addendum report as well in order for us to proceed with this claim.

Also, kindly send OI video footage that shows the collision for our review.

Thank you.

ACCIDENT STATEMENT	
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Thanks and regards,

Syaza Irdina Azlan
AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto
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[Tel:8001206556](tel:8001206556) | Ext:1012205

Syazairdina.Azlan@aig.com | www.aig.sg

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