## Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Monday, 23 August 2021 4:27 PM

**To:** Advance Auto Garage

Subject: ACCIDENT INVOLVING SLX 2282X AND SLM 3699D ON 14/08/2021

## <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Your Ref: SLX 2282X

Our Ref: CC6/GRB21008744/Aea3

Dear Sir/Madam,

## ACCIDENT INVOLVING SLX 2282X AND SLM 3699D ON 14/08/2021

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Please do not send the LOD to our principal for direct settlement.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.