

RE: SNM21D204609/C02/SML4003Z/TOHHS / Direct Settlement - Accident Involving SML 4003Z and SMN 1627H (TP : LKK REF - CC6/CTI21008742/bs3) on 19/08/2021

Alfred Toh <alfred.toh@sg.cntaiping.com>

Sat 8/21/2021 9:37 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

 1 attachments (662 KB)

REPORT OF SML4003Z.pdf;

LKK REF - CC6/CTI21008742/bs3

CTI REF - SNM21D204609/C02/SML4003Z/TOHHS

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and further action.

Please let us have a copy of the Preliminary Advice.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI

Sent: Friday, August 20, 2021 1:44 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; admin-a@lkkauto.com; jasperchua@lkkauto.com; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204609/C02/SML4003Z/TOHHS / FW: Direct Settlement - Accident Involving SML 4003Z (OI : CTI - TBA) and SMN 1627H (TP : LKK REF - CC6/CTI21008742/bs3) on 19/08/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D204609/C02/SML4003Z/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 19 August 2021 6:25 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: Direct Settlement - Accident Involving SML 4003Z (OI : CTI - TBA) and SMN 1627H (TP : LKK REF - CC6/CTI21008742/bs3) on 19/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s CITY AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd