



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SKP 1245 P

Your Ref.: GBE 3670 X

Date: 28/10/2021

ATTN: Motor Claims Department

INS : Lonpac Insurance Bhd

Dear Sir/Madam,

Accident Involving: SKP 1245 P & GBE 3670 X

Date of Accident: 17/08/2021 1130hrs

Location: Jalan Bukit Merah towards CTE

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	<u>\$ 7,811.00</u>
Rental	
(8 Days x \$180/Day):	<u>\$ 1,440.00</u>
3rd Party Report:	<u>\$ 29.00</u>
LTA Search:	<u>\$ 7.45</u>
Grand Total:	<u>\$ 9,287.45</u>

BASED ON NIMA PROTOCOL, YOU HAVE 8 WEEKS TO RESPOND. FAILURE IN COMPLIANCE AND OUR LEGAL SOLICITOR/S WILL TAKE OVER THE CASE IN FULL

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Prescella Hoe @ 6286 6060, or email to claims@rico60.com.

Thank You,

Prescella Hoe





RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24

Singapore 415875 | Email: enquiry@rico60.com

Tel: +65 6286 6060 | Fax: +65 6286 7060

LETTER OF AUTHORISATION

Accident on 17/08/2021 1130hrs along Jalan Bukit Merah twds CTE
involving vehicles nos. SKP 1245P & GBE 3670 X

In consideration of Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875, repairing my/our motor vehicle no. SKP 1245P at my/our request, I/We, Ba Rebecca ("the claimant") of BLK 116B Jalan Tenteram #09-541 S322116 (address) bearing NRIC no. S9219991 F the owner of motor vehicle no. SKP 1245P hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Rico 60 Auto Services Pte. Ltd. I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to Rico 60 Auto Services Pte. Ltd. the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into Rico 60 Auto Services Pte. Ltd. account. Upon clearance of the said cheque, I/we further authorise Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to Rico 60 Auto Services Pte. Ltd. shall amount to a good discharge of Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 17 day of 08 (month) 2021 (year).

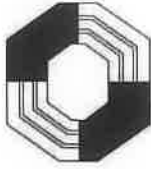
Ba Rebecca
"The Claimant's" Signature


Rico 60 Auto Services Pte Ltd

Name: Ba Rebecca

Name: Prescelia Hoe

NRIC No.: S9219991 F



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024858
DATE : 23 DEC 2021

"My execution of this Discharge
Voucher is only for my claim
for property damage and not
Prejudicial to any other claims"

DISCHARGE VOUCHER

I/We, **BA REBECCA** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **GBE 3670X** the sum of Singapore Dollar **EIGHT THOUSAND AND EIGHT HUNDRED ONLY (\$8,800.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SKP 1245P** and **GBE 3670X** on **17/08/2021** along **JALAN BUKIT MERAH TOWARDS CTE**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TASTE ORIGINAL PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **RICO 60 AUTO SERVICES PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

29/12/2021

.....
Signature of vehicle owner/Date

Ba Rebecca

29/12/2021

.....
Name of vehicle owner /Date

**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

UOB Bank -Current : 371-310-641-9

STATEMENT OF CLAIM

Lonpac Insurance Bhd

6250 7388

Invoice No. : I2020110980
Invoice Date : 28/10/2021
Vehicle No. : SKP1245P
Make & Model : HONDA CROSSROAD
Chassis No. : RT11008134
Mileage : -
Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	7,300.00	7,300.00

7% GST	\$ 511.00
GRAND TOTAL (INCLUSIVE OF 7% GST)	\$7,811.00
Amount Paid	\$0.00
Balance Due	\$7,811.00



Signature/Company Stamp

I agree to the price as listed above and affirm that the goods are received in good condition.



SH AUTO RENTAL AND LEASING PTE LTD

8 Kaki Bukit Avenue 4 #02-42

Singapore 415875

shunhengleasing@gmail.com

GST Registration No. : 201438489C

Tax Invoice

BILL TO

Ba Rebecca

INVOICE NO. 12633

DATE 25/08/2021

DUE DATE 24/09/2021

TERMS Net 30



SKP124SP

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
	SLX7360X (Honda Freed)	RENTAL : 18/08/2021 - 25/08/2021	8	180.00	1,440.00

*Please kindly send the receipt or transfer image to 8868 1918.

INCLUDES GST TOTAL

94.21

TOTAL

1,440.00

DO NOTE: For all Internet Banking Transfers, please kindly indicate the VEHICLE NUMBER and your NAME in the remarks column during transfer.

BALANCE DUE

S\$1,440.00

Transfers without any indication of the above will not be recorded.

NOTE: A 5% late penalty will be chargeable after a 3 days grace period upon rental due date.

VEHICLE RENTAL CONTRACT
NO: RAC/PC/
CONTRACT IS MADE ON THE 18 August 2021

Between

Muhammad Najib Bin Shahmad (SK912459)
(Registration No. S9009826H)

Having a Correspondence address at:
116B Jalan Tenteram #19-541
W 322116

Hereinafter known as the "HIRER" of one part

HP 9852 7313

NEXT OF KIN _____

And

RICO 60 AUTO SERVICES PTE. LTD.
(Registration No. 201807623M)

Having an address at:
8 KAKI BUKIT AVENUE 4
#02-24
PREMIER @ KAKI BUKIT
SINGAPORE (415875)

Hereinafter known as the "OWNER" of one part

Vehicle

Honda Freed Hybrid

Registration Number

SLX7360X

Hereinafter known as the "VEHICLE" of one part

Signature:

signature (owner): [Signature]

REMARKS :

FREE RENTAL

Name:

Muhammad Najib Bin Shahmad

NRIC:

S9009826H

Company's Stamp: _____



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

RICO 60 AUTO SERVICES PTE LTD -
MUHAMMAD NAJIB BIN SHAHMAD

Invoice Number
GR-2021-003023

Invoice Issue Date
21 Aug 2021

Invoice Due Date
28 Aug 2021

Total Amount (\$\$) 27.10
Total GST 7.00% (\$\$) 1.90
Total Amount Incl. of GST (\$\$) 29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	19/08/2021,17/08/2021,SKP1245P,GBE3670X	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00% (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

*This is a computer generated document.
No signature is required.*



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 18 Aug 2021 / 11:29:20

Receipt Date/Time : 18 Aug 2021 / 11:29:20

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210818-001125

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBE3670X As at 17 Aug 2021/11:00:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBE3670X Enquiry Fee 20210818112518193199	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
559221XXXXX6772		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 22 December 2021 4:14 PM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: LOD for SKP 1245 P; Your Insured: GBE 3670 X; DOA: 17/08/2021 Our Ref: 20/21/21/VC05/024858

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - General

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, 21 December 2021 3:05 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [MANDATE REQUEST] RE: LOD for SKP 1245 P; Your Insured: GBE 3670 X; DOA: 17/08/2021 Our Ref: 20/21/21/VC05/024858

Hi Li Li,

We refer to the email below.

We have spoken to insured Mr Kelvin and inform the amount of the property damaged claim.

Insured have no further issue on the amount.

Kindly let us have your approval as third party is chasing for settlement.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 1 December 2021 10:13 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [MANDATE REQUEST] RE: LOD for SKP 1245 P; Your Insured: GBE 3670 X; DOA: 17/08/2021 Our Ref: 20/21/21/VC05/024858

Lonpac External - General

Hi Asher

Our Insured has commented that the TP's claim for cost of repair was too high (see attached email). Please ask surveyor to re-look into the claim amount and update Insured before any settlement.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, 29 November 2021 12:35 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [MANDATE REQUEST] RE: LOD for SKP 1245 P; Your Insured: GBE 3670 X; DOA: 17/08/2021 Our Ref: 20/21/21/VC05/024858

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 23/08/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **RICO 60 AUTO SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 19,231.15	\$ 7,811.00
2. Loss of Rental (8days x \$180)	\$ 1,440.00	\$ 960.00 (8days x \$120)
3. LTA/GIA Search Fee	\$ 36.45	\$ 36.45
Total	\$ 20,707.60	\$ 8,807.45

**6 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 1 November 2021 2:02 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: LOD for SKP 1245 P; Your Insured: GBE 3670 X; DOA: 17/08/2021 Our Ref: 20/21/21/VC05/024858

Lonpac External - General

Hi Asher

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Monday, 1 November 2021 1:55 PM

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LOD for SKP 1245 P; Your Insured: GBE 3670 X; DOA: 17/08/2021 Our Ref: 20/21/21/VC05/024858

Hi Li Li,

We acknowledge your email on the LOD.

Kindly let us have a copy of the insured GIA report to process on the claim.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <long@lonpac.com>

Sent: Monday, 1 November 2021 11:23 AM

To: Claims <claims@rico60.com>; MT_Claim_SG <mt_claim@lonpac.com>; Mei Kwan (LKKAUTO)

<Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: 'Settlement' <settlement.rico60@gmail.com>; enquiry@rico60.com

Subject: RE: LOD for SKP 1245 P; Your Insured: GBE 3670 X; DOA: 17/08/2021 Our Ref: 20/21/21/VC05/024858

Lonpac External - General

Without Prejudice

Dear Mdm

Please liaise with LKK Autoconsultants Pte Ltd.

Dear Asher

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Claims <claims@rico60.com>

Sent: Thursday, 28 October 2021 5:56 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: 'Settlement' <settlement.rico60@gmail.com>; enquiry@rico60.com

Subject: LOD for SKP 1245 P; Your Insured: GBE 3670 X; DOA: 17/08/2021

Dear Motor Claims Dept,

Your Insured : GBE 3670 X

Attached file as per your pursuant

Kindly release DV/Settlement offer.

Thank you.

Best Regards,

Prescelia Hoe



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: settlement.rico60@gmail.com